Washoe County

Body Worn Camera and In Car Video System Costs

Up Front Build Out Costs - Parr Blvd, Longley Lane, Downtown Courthouse, Incline Village, and Gerlach sites

<table>
<thead>
<tr>
<th>Item</th>
<th>Cost</th>
</tr>
</thead>
<tbody>
<tr>
<td>Body Camera Docks Network wiring drops</td>
<td>$20,448.58</td>
</tr>
<tr>
<td>Body Camera Network Fiber uplinks</td>
<td>$12,973.00</td>
</tr>
<tr>
<td>Body Camera Network Copper uplinks</td>
<td>$3,071.00</td>
</tr>
<tr>
<td>New Power Outlets for new Camera Docking Stations</td>
<td>$6,360.00</td>
</tr>
<tr>
<td>Network switches</td>
<td>$16,064.85</td>
</tr>
<tr>
<td>New Firewalls for new internet links</td>
<td>$4,725.66</td>
</tr>
<tr>
<td>Wireless access points for Car Video upload</td>
<td>$12,082.19</td>
</tr>
<tr>
<td>Patch Cables</td>
<td>$666.46</td>
</tr>
<tr>
<td>HVAC upgrade costs for IDF at Parr</td>
<td>$8,893.69</td>
</tr>
<tr>
<td>Carpenter costs for Docking Station shelves</td>
<td>$589.00</td>
</tr>
<tr>
<td>Construction costs for Access Point installations</td>
<td>$2,311.55</td>
</tr>
<tr>
<td>New UPS for Longley Lane site</td>
<td>$511.71</td>
</tr>
<tr>
<td>Car Video Staging servers</td>
<td>$37,946.32</td>
</tr>
<tr>
<td>Internet circuit one time install fees</td>
<td>$2,750.00</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td><strong>$129,394.01</strong></td>
</tr>
</tbody>
</table>

Ongoing Internet Connectivity Costs

<table>
<thead>
<tr>
<th>Location</th>
<th>Monthly</th>
<th>Yearly</th>
</tr>
</thead>
<tbody>
<tr>
<td>Parr Blvd</td>
<td>$1,749.00</td>
<td>$20,988.00</td>
</tr>
<tr>
<td>Longley Lane</td>
<td>$909.00</td>
<td>$10,908.00</td>
</tr>
<tr>
<td>Downtown Courthouse</td>
<td>$1,240.00</td>
<td>$14,880.00</td>
</tr>
<tr>
<td>Incline</td>
<td>$909.00</td>
<td>$10,908.00</td>
</tr>
<tr>
<td>Gerlach</td>
<td>$1,095.00</td>
<td>$13,140.00</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td><strong>$5,902.00</strong></td>
<td><strong>$70,824.00</strong></td>
</tr>
</tbody>
</table>
STAFF REPORT

COMMITTEE MEETING DATE: September 20, 2018

DATE: Friday, September 14, 2018
TO: 911 Emergency Response Advisory Committee
FROM: Quinn Korbulic, IT Manager, Washoe County Technology Services
775-328-2348, qkorbulic@washoecounty.us
THROUGH: Craig Betts, Chief Information Officer, Washoe County
SUBJECT: Recommendation to approve reimbursement to Washoe County Technology Services for costs of networking infrastructure and services not to exceed [200,218.00], associated with portable event recording devices.

SUMMARY

Washoe County Technology Services has purchased and installed networking infrastructure equipment and services to support data transfer associated with portable event recording devices as mandated and authorized by NRS 289.830 and NRS 244A.7643.

Washoe County Technology Services upgraded or installed network switches, fiber cable, network cable, network drops, electrical outlets, wireless access points, firewalls, and servers at five different locations including 911 Parr Boulevard (Sheriff’s Office), 2825 Longley Lane (Sheriff’s Office Substation), 75 Court Street (Historic Courthouse), 625 Mount Rose Hwy (Incline Sheriff’s Office Substation), and in Gerlach (Sheriff’s Office Substation); all of which are a one-time cost (see Table 1 and attached scanned invoices/quotes).

On-going costs include the monthly charges for dedicated internet service connections at each of the locations listed above (see Table 2 and attached invoices/quotes).

Table 1 - One-time build out Costs: Parr Blvd, Longley Lane, Courthouse, Incline Village, Gerlach

<table>
<thead>
<tr>
<th>Purchase</th>
<th>Cost</th>
</tr>
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<td>$666.46</td>
</tr>
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<td>HVAC upgrade costs for IDF at Parr</td>
<td>$8,893.69</td>
</tr>
</tbody>
</table>

AGENDA ITEM # 6

Washoe County
## Previous Action

On March 15, 2018 the Committee recommended that the Board of County Commissioners approve reimbursements to the Washoe County Sheriff’s Office (up to $50,000.00), the Reno Police Department (up to $50,000), and the Sparks Police Department (up to $50,000) for each agency’s respective first year vendor contracts to outfit the agencies with body worn cameras and related supplies beginning April 1, 2018, for a total of $150,000.00.

## Background

During the 2017 State of Nevada Legislative Session Senate Bill 176 (NV SB 176) was passed, amending Nevada Revised Statute (NRS) 289.830 to require uniformed peace officers who routinely interact with the public to wear portable event recording devices (body-worn cameras) while on duty. The City of Reno, the City of Sparks, and Washoe County have subsequently initiated portable event recording device programs within each of their respective law enforcement organizations. With NV SB 176, the 2017 Legislature also amended NRS 244A.7643 to allow for the use of 911 telephone line surcharge revenues for the purpose of paying the costs associated with the acquisition and maintenance of portable event recording devices and vehicular event recording devices.

As authorized by NRS 244A.7643, as amended by NV SB 176 (2017), the Washoe County Board of County Commissioners increased the 911 surcharge to $0.85 per month for each customer access line to the local exchange of a telecommunications provider, to $0.85 per month for each telephone number assigned to a customer of mobile telephone service (including VoIP service), and to $8.50 per month for each customer trunk line to the local exchange of a telecommunications provider. The surcharge increase would help recover one-time and on-going costs associated with implementing portable event recording device programs at each of the regional law enforcement agencies.
Under NRS 244A.7643 and with respect to purchasing and maintaining portable event recording devices and vehicular event recording devices, 911 surcharge revenue may only be used for:

- Paying costs associated with the acquisition, maintenance, storage of data, upgrade and replacement of equipment and software necessary for the operation of portable event recording devices and vehicular event recording devices or systems that consist of both portable event recording devices and vehicular event recording devices.

**FISCAL IMPACT**

Total reimbursement is not to exceed $200,218, payable through the Enhanced 911 Surcharge Fund (Washoe County Fund Center – 208).

**RECOMMENDATION**

Approve reimbursement to Washoe County Technology Services for costs of networking infrastructure and services not to exceed [200,218.00], associated with portable event recording devices.

**POSSIBLE MOTION**

Should the committee agree with Staff’s recommendation, a possible motion would be: “Motion to approve reimbursement to Washoe County Technology Services for costs of networking infrastructure and services not to exceed [200,218.00], associated with portable event recording devices.
TO: Washoe County
Attention: Dave Delameter

PROPOSAL: 911 Parr Body Cam System

ACTS Job #: K047
DATE: 03/13/2018

We hereby propose labor and material to complete the following per:
Request from and Job Walk with Dave Delameter of Washoe County.
Pricing based on normal wage rates with work to be done during normal business hours.

Inclusions:
- Provide and install CAT6A Purple Cable for Body Cam AP’s at 4 different locations on the roof for the Body Cam System. (2 Cables to each location)
- Provided and install a 12 Strand Armored Single-mode Fiber Optic Cable from the Server room on the first floor up to the Penthouse.
- Fiber to be terminated in a 1U Fiber enclosure in the Penthouse IDF and ACTS will replace a 1U Fiber Enclosure with a 2U Fiber Enclosure in the Server Room.
- ACTS will add an 18” Ladder Rack for seismic purposes to the existing Rack in the Penthouse IDF.
- Type LC SM Fiber Connectors will be used to terminate both ends of the Fiber Cable.
- CAT6A Purple Jacks.
- A 24 Port CAT6A Patch Panel will be installed in the existing Rack in the Penthouse IDF for termination of the CAT6 Cable.
- The Field End of the CAT6A Cable will be terminated with CAT6A Plugs for direct connection to the AP’s. (AP’s to be provided and installed by others)
- The CAT6A Cable will be installed on 2” J Hooks inside the Penthouse IDF using Beam Clamps attached to the iron beam for a direct path to the existing 2 Post Rack.
- Labeling, Testing, and Documentation.
- All work done according to TDMM, ANSI/TIA and industry standards.
- Work to be performed under the direction of a BICSI credentialed Technician.

Exclusions:
- Prevailing Wage Rates
- All Telecom Active Equipment, Routers, Switches, etc.
- All Equipment and material except that specifically mentioned in the inclusions
- Permits, Fees or Bonds
- Garbage removal dumpster
- Overtime, acceleration and escalation costs
- Asbestos, Lead Paint Abatement or Penetrations
- Innerduct, troughs, wire basket & ladder trays
April 16, 2018

Washoe County
Technology Services Department
230 Edison Way, Reno, NV 89502

RE: Cat-6A Data Drops for Body Cameras-911 Parr Blvd

Dave:

The following is a proposal to provide labor and material for installing (2) 2-Port Cat-6A Data Drops, & (5) 4-Port Cat-6A Data Drops. We will provide (1) 24-Port Modular Patch Panel and Populate as needed. We will terminate, test each drop, and a 18'x18' Access Panel.

Includes: All Cabling, Jacks, Plates, Patch Cables, Patch Panel, Terminations, & Testing.

Excludes: 110vac Power Outlets, Cutting, Patching, Painting, additional Drops not listed above.

Total Cost for Above: $8,216.00

Sincerely,

Justin L. Nelson
Systems Manager

Authorized Signature for Acceptance: ________________________________

A 1.5% (18% Annually) Finance Charge will be charged on all Accounts Past 30 days. Proposal may be withdrawn if not accepted in Thirty (30) days. All material is guaranteed to be as specified. All work to be completed in a workmanlike manner according to standard practices. Any alteration or deviation from above specifications involving extra costs will be executed only upon written orders, and will become an extra charge over and above the estimate. All agreements contingent upon strikes, accidents or delays beyond our control. Owner to carry fire, tornado and other necessary insurance. Our workers are fully covered by Workmen's Compensation Insurance. All materials will remain the property of Nelson Electric Co., Inc. until all invoices pertaining to this job are paid in full. Right of access and removal is granted to Nelson Electric Co., Inc. in the event of non-payment under the terms of this contract. The customer agrees to pay all interest and any costs incurred in the collection of this debt.
fresh air intake, service outlet, street screening, lead paint, lead or asbestos abatement, engineering, engineered drawings, structural, structural engineering, network integration, seismic support or drawings, mechanical drawings and prints, temporary heating or cooling, structural design/modifications, air-balancing, overtime labor costs, anything not specifically spelled out in "Scope of Work".

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
<th>Quantity</th>
<th>Rate</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
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<td>$4,050.78</td>
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<td>Lineset, hardware, pumps, misc.</td>
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<td>$384.56</td>
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<tr>
<td>core</td>
<td>4&quot; Core</td>
<td>1</td>
<td>$495.46</td>
<td>$495.46</td>
</tr>
<tr>
<td>drilling</td>
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<td></td>
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<td></td>
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<tr>
<td>subcontractor</td>
<td>Electrical</td>
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<td>$1,345.00</td>
<td>$1,345.00</td>
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<tr>
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<td>$767.89</td>
<td>$767.89</td>
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<tr>
<td>M8-518</td>
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<tr>
<td>Straight</td>
<td>Labor</td>
<td>1</td>
<td>$1,850.00</td>
<td>$1,850.00</td>
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</tbody>
</table>

Subtotal $8,893.69
Tax $0.00
Total $8,893.69

30 Day Warranty
3% surcharge for credit card transactions.
Advanced Communication Technology Services  
76 Hardy Drive  
Sparks, Nevada 89431  
Office # 775-359-7308  
Fax # 775-359-2403  

Bill To  
Washoe County Comptroller  
C/O Accounts Payable  
P. O. Box 11130  
Reno, Nevada 89520-0027

Nevada Contractors License # 67471 License Monetary Limit $ 950,000.00
California Contractors License # 981961 Unlimited

Invoice  

<table>
<thead>
<tr>
<th>Date</th>
<th>Invoice #</th>
</tr>
</thead>
<tbody>
<tr>
<td>6/12/2018</td>
<td>5143</td>
</tr>
</tbody>
</table>

Ship To  
Part install plywood  
Reno

Due Date       | Project No. | P.O. No. | Terms | Due on receipt |
----------------|-------------|----------|-------|----------------|
6/12/2018       |             |          |       |                |

<table>
<thead>
<tr>
<th>Item</th>
<th>Description</th>
<th>Quantity</th>
<th>Rate</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Labor/Time</td>
<td>Install Fire painted Plywood for body cam project</td>
<td>6</td>
<td>69.00</td>
<td>414.00</td>
</tr>
<tr>
<td>Job Materials</td>
<td>Job Materials, Fire painted Plywood</td>
<td>1</td>
<td>175.00</td>
<td>175.00</td>
</tr>
</tbody>
</table>

Balance Due $0.00

September 20, 2018 911 Committee Meeting
BUDGETARY PROPOSAL

PROPOSAL: Longley Body Cam System

ACTS Job #: K048

DATE: 03/13/2018

We hereby propose labor and material to complete the following per:
Request from and Job Walk with Dave Delameter of Washoe County.
Pricing based on normal wage rates with work to be done during normal business hours.

Inclusions:

- Provide and install (2) CAT6A Purple Cable for the Body Cam AP in the MDF Building.
- Provide and install a 6 Strand Single-mode Indoor/Outdoor Fiber Optic Cable from the MDF Room Building over to the building housing the new Body Cam AP.
- Provide and install a 6 Strand Single-mode Indoor/Outdoor Fiber Optic Cable from the MDF Room Building over to the building adjacent too and just east of building housing the new Body Cam AP.
- An SPH-O1P Fiber Enclosure will be installed in the building adjacent too and just east of building housing the new Body Cam AP.
- An SPH-O1P Fiber Enclosure will be installed in an 18"x18"x6" Weather Proof Box on the building housing the new Body Cam AP.
- A 120V Duplex Quad Receptacle will be installed in the 18"x18"x6" Weather Proof Box on the building housing the new Body Cam AP. Power will be connected into the 20 Amp Twist Lock Receptacle that is in the existing Telecom Enclosure in the building housing the new Body Cam AP.
- A 2" Rigid Conduit will be installed for use as a mast for the AP on the MDF Room Building.
- Fiber to be terminated in a 1U Fiber enclosure in the MDF Room Building
- Type LC SM Fiber Connectors will be used to terminate both ends of the Fiber Cable.
- CAT6A Purple Jacks.
- A 24 Port CAT6A Patch Panel will be installed in the existing Rack in the MDF Room Building for termination of the CAT6 Cable.
- The Field End of the CAT6A Cable will be terminated with a CAT6A Plug for direct connection to the AP in the MDF Room Building. (AP's to be provided and installed by others)
- The CAT6A Cable will be installed on 3/4" J Hooks inside the MDF Room Building.
- A 4"x4"x6" N3R Box will be installed on the MDF Room Building near the new mast for termination of the CAT6A Cable. ½" Weather Proof Flexible Conduit will be installed on the 4"x4"x6" N3R Box for Cable access to the new AP.
- Labeling, Testing, and Documentation.
- All work done according to TDMM, ANSI/TIA and industry standards.
- Work to be performed under the direction of a BICSI credentialed Technician.

ORDER 3000 35 086

Washoe County
## Proposal

**Advanced Communication Technology Services**  
76 Hardy Drive  
Sparks, Nevada 89431  
Office 775-359-7308  
Fax 775-359-2403

**Ship To**  
W/C AP install at Longley Ln.  
Reno, NV

<table>
<thead>
<tr>
<th>Description</th>
<th>Qty</th>
<th>Rate</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Install two AP's at Washoe county Longley Lane location</td>
<td>4</td>
<td>69.00</td>
<td>276.00</td>
</tr>
</tbody>
</table>

Total: $276.00

**Signature** ____________________________  
Nevada Contractors License # 6067471 License Monetary Limit: $950,000.00  
California Contractors License # 951961 Monetary Limit: Unlimited

Washoe County
ADVANCED COMMUNICATION TECHNOLOGY SERVICES

- Fire safety systems

Amount of Proposal: $3,071.00
(Three Thousand Seventy One and 00/100 Dollars)

CABLE PRICES VALID 30 CALENDAR DAYS FROM DATE OF PROPOSAL. ALL OTHER ITEMS VALID 30 DAYS UNLESS NOTED AT THE LINE LEVEL.

PAYMENTS. Payments shall be made each thirty days as the work progresses. The entire amount of the contract shall be paid within thirty days after completion. Service and Finance Charges are applicable on past due accounts at the rate of 1 ½% per month on amounts thirty days past due, which is equal to an annual percentage rate of 18 percent. Such charges are shown as "service charge".

INDEMNIFICATION. To the fullest extent permitted by law, Contractor/Owner shall indemnify and hold harmless Advanced Communication Technology Services (ACTS) from all damages, losses, or expenses, including attorney’s fees, from any claims or damages for bodily injury, sickness, disease, or death, or from claims for damage to tangible property, other than the Work itself. This indemnification shall extend to claims resulting from performance of this contract and shall apply only to the extent that the claim or loss is caused in whole or in part by any negligent act or omission of contractor or any of its agents, employees, or subcontractors. This indemnity shall be effective regardless of whether the claim or loss is caused in some part by a party to be indemnified. The obligation of contractor under this Article shall not extend to claims or losses that are primarily caused by the Architect, or Architect's consultant or General Contractor's performance or failure to perform professional responsibilities.

GUARANTEE. We hereby guarantee that the systems workmanship and materials which we have installed and completed in accordance with the plans, specifications, addendums, change orders, and that the work, as installed, will fulfill the requirements of the guarantee included in the specifications. We agree to repair or replace any or all of the work which may prove to be defective in its workmanship or materials within a period of One (1) years from the date of Completion of the above-named work without any expense, whatsoever to the owner. Ordinary wear and tear and unusual abuse or neglect excluded.

CONFIDENTIAL AND/OR PRIVILEGED. This contains information which may be confidential and/or legally privileged. Unless you are the intended recipient, you may not use, copy or disclose to anyone the message or any information contained in the message or from any attachments that were sent with this. If you have received this proposal message in error, please advise the sender. Unauthorized disclosure and/or use of information contained in this email may result in civil and criminal liability.

ACCELERATION OR DEVIATION. Any acceleration or deviation from the above specifications involving extra cost of materials and/or labor will only be executed upon written orders for same, and will become an extra charge over the sum mentioned in this proposal. All agreements must be made in writing.

Contractor/Owner also agree to pay all reasonable costs, charges and attorney’s fees that may accrue hereon after any default in payments. All equipment and material remains ACTS property until invoices are paid in full.

IF THE ABOVE MEETS WITH YOUR APPROVAL, PLEASE SIGN AND RETURN ORIGINAL COPY.

ACCEPTED: ___________________________ TERMS: ___________________________

______________________________ Net 30 Days ___________________________

OFFERED BY: ___________________________

Richard Sanchez
Project Manager/Estimator
TO: Washoe County  
Attention: Dave Delameter

PROPOSAL: WC CAT6A Budget per Cable for Body Cam’s

ACTS Job #: K060

DATE: 03/09/2018

We hereby propose labor and material to complete the following per:
Request from Dave Delameter of Washoe County.
Pricing based on normal wage rates with work to be done during normal business hours.

Inclusions:

- Provide and install CAT6A Purple Cable for Body Cam at different locations for the Body Cam System. Price will be per Cable as priced below. Price will include connectivity on each end of the CAT6A Purple Plenum Cable.
- Labeling, Testing, and Documentation.
- All work done according to TDMM, ANSI/TIA and industry standards.
- Work to be performed under the direction of a BICSI credentialed Technician.

Exclusions:

- Prevailing Wage Rates
- All Telecom Active Equipment, Routers, Switches, etc.
- Backbone Cabling, Fiber, Paired Cable, Cross Connects, etc.
- All Equipment and material except that specifically mentioned in the inclusions
- Permits, Fees or Bonds
- Garbage removal dumpster
- Overtime, acceleration and escalation costs
- Asbestos, Lead Paint Abatement or Penetrations
- Innerduct, troughs, wire basket & ladder trays
- Plywood backboards or Painting
- Demolition, concrete cut, patch, boring or trenching
- AC Power or Access panels
- Fire safety systems

Amount of Proposal: $600.00 per Cable
(Six Hundred and 00/100 Dollars for each Cable)

CABLE PRICES VALID 30 CALENDAR DAYS FROM DATE OF PROPOSAL. ALL OTHER ITEMS VALID 30 DAYS UNLESS NOTED AT THE LINE LEVEL.
We hereby propose labor and material to complete the following per Request from and job walk with Dave Delameter of Washoe County. Pricing based on normal wage rates with work to be done during normal business hours.

Inclusions:
- Provide and install Belden CAT6A Purple Cable for Body Camera Docking Stations:
  - R&D, (2) Drops/Cables
  - SOD Office, (2) Drops/Cables
  - Traffic Sergeant, (4) Drops/Cables
  - Patrol Sergeant Rm 315, (4) Drops/Cables
  - Report Room, (12) Drops/Cables, three sets of (4) Cables each
- Belden CAT6A RevConnect Purple Jacks at both ends
- (7) Belden Six Port Faceplates
- (1) Belden 24-Port unloaded Patch Panel
- (1) 2’ X 2’ Access Panel/Hatch
- Installation, Terminations, Labeling, Testing, and Documentation
- All work done according to TDMM, ANSI/TIA and industry standards

Clarifications:
- Device locations, heights and pathways have not been verified by ACTS, some surface mount raceway may be required.
- (1) 24-Port Patch Panel is provided above, all other cables will be terminated on existing Patch Panels.

Exclusions:
- All Equipment and material except that specifically mentioned in the inclusions
- Active Network and Telephone equipment except that specifically mentioned in the inclusions
- Permits, Fees or Bonds
- Overtime, acceleration and escalation costs
- Prevailing Wage
- Asbestos, Lead Paint abatement or penetrations
- Innerduct, troughs, wire basket & ladder trays
PROPOSAL/CONTRACT

TO: Washoe County
Attention: Dave Delameter

PROPOSAL: Longley Lane Body Camera Docking Station Connectivity
ACTS Job #: K071
DATE: 04/11/2018

We hereby propose labor and material to complete the following per: Request from and job walk with Dave Delameter of Washoe County. Pricing based on normal wage rates with work to be done during normal business hours.

Inclusions:
- Provide and install Belden CAT6A Purple Cable for Body Camera Docking Stations:
  - Substation, (2) Drops/Cables
  - K9, (3) Drops/Cables
- Belden CAT6A RevConnect Purple Jacks at both ends
- (2) Belden Six Port Faceplates
- Installation, Terminations, Labeling, Testing, and Documentation
- All work done according to TDMM, ANSI/TI and industry standards

Clarifications:
- Device locations, heights and pathways have not been verified by ACTS, some surface mount raceway may be required.
- We will utilize customer's existing Patch Panels.

Exclusions:
- All Equipment and material except that specifically mentioned in the inclusions
- Active Network and Telephone equipment except that specifically mentioned in the inclusions
- Permits, Fees or Bonds
- Overtime, acceleration and escalation costs
- Prevailing Wage
- Asbestos, Lead Paint abatement or penetrations
- In conduit, troughs, wire basket & ladder trays
- Demolition, concrete cut, patch, boring, trenching or painting
- AC Power
- Access panels, except as noted above in the inclusions
- Conduit, including flexible conduit, boxes & fittings
TO: Washoe County
Attention: Dave Delameter

PROPOSAL: Incline Village Body Camera Docking Station Connectivity

ACTS Job #: K072

DATE: 04/13/2018

We hereby propose labor and material to complete the following per: Request from Dave Delameter of Washoe County. Pricing based on normal wage rates with work to be done during normal business hours.

Inclusions:

- Provide and Install Belden CAT6A Purple Cable for Body Camera Docking Stations:
  - Old Dispatch Office, (4) Drops/Cables
- Belden CAT6A RevConnect Purple Jacks at both ends
- (1) Belden 24-Port Unloaded Patch Panel
- (1) Belden Six Port Faceplate
- Installation, Terminations, Labeling, Testing, and Documentation
- All work done according to TDMM, ANSI/TIA and industry standards

Clarifications:

- Device locations, heights and pathways have not been verified by ACTS, some surface mount raceway may be required.

Exclusions:

- All Equipment and material except that specifically mentioned in the inclusions
- Active Network and Telephone equipment except that specifically mentioned in the inclusions
- Permits, Fees or Bonds
- Overtime, acceleration and escalation costs
- Prevailing Wage
- Asbestos, Lead Paint abatement or penetrations
- Interduct, troughs, wire basket & ladder trays
- Demolition, concrete cut, patch, boring, trenching or painting
- AC Power
- Access panels, except as noted above in the inclusions
- Conduit, including flexible conduit, boxes & fittings

P.O. 5500023027

108820 - 71085
PROPOSAL/CONTRACT

TO: Washoe County

Attention: Dave Delameter

PROPOSAL: 75 Court St. Body Camera Docking Station Connectivity

ACTS Job #: K077

DATE: 04/19/2018

We hereby propose labor and material to complete the following per: Request from Dave Delameter of Washoe County.

Pricing based on normal wage rates with work to be done during normal business hours.

Inclusions:
- Provide and install Belden CAT6A Purple Cable for Body Camera Docking Stations:
  - Total of (6) Cables
- Belden CAT6A RevConnect Purple Jacks at both ends
- (1) Belden 24-Port Unloaded Patch Panel
- Belden Six Port Faceplates
- 1-1/2" EMT W/Connectors, couplers and 2-hole straps
- 1" EMT W/Connectors, couplers and 1-hole straps
- Panduit T45 Surface mounted raceway as required
- (1) 4"X4"X6" Box W/Cover
- 4s Box 2-1/8" Deep and/or Panduit boxes

Installation, Terminations, Labeling, Testing, and Documentation
All work done according to TDMM, ANSI/TIA and industry standards

Clarifications:
- Some surface mount raceway may be required.

Exclusions:
- All Equipment and material except that specifically mentioned in the inclusions
- Active Network and Telephone equipment
- Permits, Fees or Bonds
- Overtime, acceleration and escalation costs
- Prevailing Wage
- Asbestos, Lead Paint abatement or penetrations
- Innerduct, troughs, wire basket & ladder trays
- Demolition, concrete cut, patch, boring, trenching or painting
- AC Power and Access panels
April 24, 2018

Washoe County
Technology Services Department
230 Edison Way, Reno, NV 89502

RE: Cat-6A Data Drops for Body Cameras in Basement-75 Court Street

Dave:

The following is a proposal to provide labor and material for installing (1) 2-Port Cat-6A Data Drops, & (1) 4-Port Cat-6A Data Drops. We will utilize existing Patch Panel. We will install (1) 1 ½” EMT from Drops to Main Data Junction Box. We will terminate, and test each drop.

Includes: All Cabling, Jacks, Plates, Patch Cables, Patch Panel, Raceway, Terminations, & Testing.

Excludes: 110vac Power Outlets, Cutting, Patching, Painting, additional Drops not listed above.

Total Cost for Above: $2,239.00

Sincerely,

Justin L. Nelson
Systems Manager

Authorized Signature for Acceptance:

A 1.5% (18% Annually) Finance Charge will be charged on all Accounts Past 30 days. Proposal may be withdrawn if not accepted in Thirty (30) days. All material is guaranteed to be as specified. All work to be completed in a workmanlike manner according to standard practices. Any alteration or deviation from above specifications involving extra costs will be executed only upon written orders, and will become an extra charge over and above the estimate. All agreements contingent upon strikes, accidents or delays beyond our control. Owner to carry fire, tornado and other necessary insurance. Our workers are fully covered by Workman’s Compensation Insurance. All materials will remain the property of Nelson Electric Co., Inc. until all invoices pertaining to this job are paid in full. Right of access and removal is granted to Nelson Electric Co., Inc. in the event of non-payment under the terms of this contract. The customer agrees to pay all interest and any costs incurred in the collection of this debt.

Incomplete
Advanced Communication Technology Services  
76 Hardy Drive  
Sparks, Nevada 89431  
Office 775-359-7308  
Fax 775-359-2403

Name / Address
Washoe County Comptroller  
C/O Accounts Payable  
P. O. Box 11130  
Reno, Nevada 89520-0027

Ship To
Body Cam Gerlach NV  
Gerlach, NV

<table>
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<th>Qty</th>
<th>Rate</th>
<th>Total</th>
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<td>2,369.00</td>
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</table>

Total $2,369.00

Signature
Nevada Contractors License # 0067471 License Monetary Limit: $950,000.00  
California Contractors License # 981951 Monetary Limit: Unlimited

Washoe County
## Solution Summary

**Washoe County Sheriff – In Car Video and Body Camera Offload Network**

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<th>Primary Contact: David Delameter</th>
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<tr>
<td>Ship To Address: 230 Edison Way Reno, NV 89502</td>
<td>Email: <a href="mailto:ddelameter@washoecounty.us">ddelameter@washoecounty.us</a></td>
</tr>
<tr>
<td>Bill To Address: 230 Edison Way Reno, NV 89502</td>
<td>Phone: (775) 328-2558</td>
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<td>Customer ID: MSNWASCOU0004</td>
<td>National Account Manager: David Peers</td>
</tr>
<tr>
<td></td>
<td>NAM Email: <a href="mailto:DPeers@convergeone.com">DPeers@convergeone.com</a></td>
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<td></td>
<td>NAM Phone: +17024902579</td>
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### Solution Summary

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| Project Subtotal | $10,187.40 |
| Estimated Tax    | NOT INCLUDED |
| Estimated Freight| NOT INCLUDED |

| Project Total | $10,187.40 |

*His Solution Summary summarizes the Document(s) that are attached hereto and such Document(s) are incorporated into this Solution Summary by this reference. Customer’s signature on this Solution Summary (or Customer’s issuance of a purchase order in connection with this Solution Summary) shall represent Customer’s agreement with each attached Document and acknowledgement that the attached Document(s) are represented accurately by this Solution Summary. Each Document is governed by that certain agreement as stated within that individual Document, or if no agreement is referenced, each Document shall be governed by the Online General Terms and Conditions found on the Internet at http://www.convergeone.com/online-general-terms-and-conditions.

Professional Services not specifically itemized are not provided.

The pricing on this Summary page is valid for thirty (30) days. All prices are subject to change without notice.

This order is a configured order and/or contains software.

### Special Comment to Solution Summary:

Nevada NASPO: All pricing is governed by the NASPO Master Agreement Contract No. AR233, Participating Addendum #8229

**ACCEPTED BY:**

BUYER: ___________________ DATE: ___________ SELLER: ___________________ DATE: ___________

TITLE: ___________________ TITLE: ___________________

*ORDERED

1000 4205*
DEAR CHRIS LONG,

Thank you for considering CDW•G for your computing needs. The details of your quote are below. Click here to convert your quote to an order.

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<tr>
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**PURCHASER BILLING INFO**

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<td>CHRIS LONG</td>
<td>$4,725.66</td>
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<tr>
<td>1001 FORT ST</td>
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<tr>
<td>RENO, NV 89522-2845</td>
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<td>Phone: (775) 328-2398</td>
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**SHIP TO**

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<tr>
<th>CDW Government</th>
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<td>Suite 1515</td>
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**DELIVER TO**

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<td>230 EDISON WAY</td>
<td>Suite 1515</td>
</tr>
<tr>
<td>RENO, NV 89502-2306</td>
<td>Chicago, IL 60675-1515</td>
</tr>
<tr>
<td>Phone: (775) 328-2398</td>
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<tr>
<td>Shipping Method: DROP SHIP-GROUND</td>
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**CONTACT INFORMATION**

| Michael Schlossberg | (866) 224-6418 | mikesch@cdwg.com |

This quote is subject to CDW's Terms and Conditions of Sales and Service Projects at http://www.cdwg.com/content/terms-conditions/product-sales-agreement. For more information, contact a CDW account manager.
Solution Summary
Washoe County - Gerlach WCSO Body Camera and In-car video offload network

Customer: Washoe County
Ship To Address: 230 Edison Way
Reno, NV 89502
Bill To Address: 230 Edison Way
Reno, NV 89502
Customer ID: MSWASCOU0004
Customer PO:

Solution Summary

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Special Comment to Solution Summary:
Nevada NASPO: All pricing is governed by the NASPO Master Agreement Contract No. AR233, Participating Addendum #8229

ACCEPTED BY:

BUYER: ___________________ DATE: ___________________ SELLER: ___________________ DATE: ___________________
TITLE: ___________________ TITLE: ___________________
## Solution Summary

**Washoe County - In-Car Video Offload Access Point**

<table>
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<th>Customer: Washoe County</th>
<th>Primary Contact: David Delameter</th>
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<td>Ship To Address: 230 Edison Way Reno, NV 89502</td>
<td>Email: <a href="mailto:ddelaeter@washoeCounty.us">ddelaeter@washoeCounty.us</a></td>
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<td>Phone: (775) 328-2568</td>
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<td>Customer ID: MSNWASCOU0004</td>
<td>National Account Manager: David Peers</td>
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### Projects Summary

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### Special Comment to Solution Summary:

Nevada NASPO: All pricing is governed by the NASPO Master Agreement Contract No. AR233, Participating Addendum #6229

---

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Professional Services not specifically itemized are not provided.

The pricing on this Summary page is valid for thirty (30) days. All prices are subject to change without notice.

This order is a configured order and/or contains software.

---

ACCEPTED BY:

BUYER: ___________________ DATE: ___________ SELLER: ___________________ DATE: ___________

TITLE: ___________________ TITLE: ___________________

ORDER 100042408

108820 711504
**Customer:**

**Ship To:**

**Customer Contact:**

**Bill To:**

**Ship Via:**

**Terms:**

**Subtotal:** $10,793.94

**Tax (0.000%):** $0.00

**Shipping:** $39.00

**EWR:** $0.00

**Total:** $10,832.94

Thank you for your interest in a proposal from ITI Source!

Those prices may NOT include applicable taxes, insurance, shipping, delivery, setup fees or any cables or cabling services or material unless specifically listed above. All prices are subject to change without notice. Supply subject to availability.
Order Number: 1BVP8MT

CDW Government
75 Remittance Drive
Suite 1515
Chicago, IL 60675

THANK YOU FOR YOUR ORDER

6/29/2018 NGF0226 MasterCard/Visa Govt 7/29/2018

Purchase Reference
Cost Center:
Quote/Order Source:

OUR PART NO. 4818705 DESCRIPTION APC Smart-UPS 1500LCD - UPS - 1
QTY QTY QTY UNIT PRICE TOTAL
ORD SHIP B/O SS171 SS171

Kw - 1440 Va - with APC
Serial Part #: SMT1500C
Serial #: S351818X1946

Contract: NIPA-GOV

ORDER DATE 6/29/2018
SHIP VIA UPS Ground (2-3 days)
PO NUMBER 1BVP8MT
CUSTOMER NO. 214870
PRODUCT SUBTOTAL $511.71

BILL TO:
WASHOE COUNTY
ATTN: ACCOUNTS PAYABLE
PO BOX 749
RENO, NV 89502-0074
F: (775) 328-2280

SHIP TO:
WASHOE COUNTY
ATTN: DAVE DELAMETER
230 EDSON WAY
RENO, NV 89502-2305

ACCOUNT MANAGER
Michael Schlossberg
(312) 705-0575
mikesch@cdw.com

CDW
An Illinois Corporation FEIN 36-4230110

HAVE QUESTIONS ABOUT YOUR ACCOUNT? PLEASE E-MAIL US AT CREDIT@CDW.COM.

This page was printed on 7/3/2018 8:35:35 AM.
Order Number: 1BVP8CP

CDW Government
75 Remittance Drive
Suite 1515
Chicago, IL 60675

THANK YOU FOR YOUR ORDER

Thank you for your order

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Contract: NIP-A-GOV

BILL TO:
WASHOE COUNTY
ATTN: ACCOUNTS PAYABLE
PO BOX 11130
RENO, NV 89522-0027
P (775) 328-2280

ACCOUNT MANAGER
Michael Schlossberg
(312) 705-9575
miksch@cdw.com

CDW
An Illinois Corporation FEIN 36-4230110

Have questions about your account? Please e-mail us at credit@cdwg.com.

This page was printed on 7/3/2018 8:36:37 AM.
Dear Chris Long,

Thank you for considering CDW•G for your computing needs. The details of your quote are below. Click here to convert your quote to an order.

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BILLING ADDRESS:
CHRIS LONG
WASHOE COUNTY
1001 E 9TH ST
RENO, NV 89512-2845
Phone: (775) 328-2388
Payment Terms: Request Terms

DELIVER TO
Shipping Address:
WASHOE COUNTY RECORDER
CHRIS LONG
73 COURT ST
RENO, NV 89501-1095
Phone: (775) 328-2388
Shipping Method: DROP SHIP-GROUND

Please remit payments to:
CDW Government
75 Remittance Drive
Suite 1515
Chicago, IL 60675-1515

Michael Schlossberg | (966) 224-6418 | mikesch@cdwg.com

Need Assistance? CDW•G Sales Contact Information

This quote is subject to CDW'g Terms and Conditions of Sales and Service Projects at:
http://www.cdwg.com/content/terms-conditions/product-sales-agreement

For more information, contact a CDW account manager.

© 2018 CDW•G LLC, 200 N. Milwaukee Avenue, Vernon Hills, IL 60061 | 800.808.4239

Washoe County
TELECOMMUNICATIONS SERVICE AGREEMENT

THIS TELECOMMUNICATIONS SERVICE AGREEMENT (the "Agreement") is made and entered into this _ day of ____, 20__: (the "Effective Date") by and between Westnet Nevada, LLC, Inc., a Limited Liability Company, having an address at 6220 McLeod Drive, Suite 100 Las Vegas, NV 89120 (the "Provider") and Washoe County Technology Services, having an address at 1001 East 9th Street, Reno, Nevada 89512 ("the Customer"). Provider and Customer collectively referred to herein as the "Parties".

WHEREAS, Customer desires to have certain telecommunication services (the "Service(s)") as described more fully in Exhibit A, made available to the locations identified in Exhibit A.

WHEREAS, Provider desires to provide Service as described more fully in Exhibit A.

NOW, THEREFORE, in consideration of the promises and the mutual covenants and conditions contained herein and other good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, the Parties agree as follows:

1. **Initial Service Date** - The Initial Service Date shall be the first date any Service ordered under this Agreement is delivered by Provider and accepted by Customer at any one or more of the multiple locations identified in Exhibit A.

2. **Term** - The initial term of this Agreement shall be for 3 years beginning as of the Initial Service Date (the "Initial Term"). This Agreement may be renewed by written amendment to this Agreement duly executed by the Parties.

3. **Responsibilities of Provider** - Provider shall provide Customer with Services, as set forth in Exhibit A, for the locations specified in Exhibit A. Customer shall accommodate any special requirement(s) specified within Exhibit B. To facilitate Service, Provider shall install all necessary equipment, including but not limited to radio, antenna, and cable (the "Provider Equipment"), at the locations identified in Exhibit A at the service levels described in Exhibit C.

4. **Responsibilities of Customer** - Customer agrees to provide Provider with access to the locations identified in Exhibit A, at no cost to Provider, for the purposes of (i) installing, maintaining, troubleshooting and removing Provider Equipment necessary to provide Service; Customer agrees to fulfill any special requirements as outlined in Exhibit B. Customer is solely responsible for ensuring that its equipment ("Customer Equipment") has the minimum hardware and operating system requirements necessary to receive Service. Customer agrees to immediately notify Provider if Provider's Equipment is lost, damaged, or stolen, or Customer is aware at any time that Service is being stolen or fraudulently used.

5. **Permitting and Landlord Approval** - Customer will assist Provider in obtaining any required permits and/or approval for the installation of Provider Equipment on property not owned by Customer or properly subject to any restriction or building code provision requiring a building permit for the installation of Provider Equipment. Provider and Customer shall use best efforts to obtain such required permits and/or approval.

6. **Acceptable Use** - Services may only be used for lawful purposes. Transmission of any material in violation of any Federal, state or local regulation is prohibited. This includes without limitation material protected by trade secret, copyrighted material, and material legally judged to be threatening or obscene. Any access to and use of other networks connected to Provider, including the Internet, must comply with the rules and behavior guidelines of Provider's network. The sale of Internet access by Customer using the connection provided under this Agreement to another entity, which sells IP transit to others, is expressly prohibited.
required as part of the Provider Services.

14. **Service Access Security** - Customer shall be responsible for user access security, such as control over users of the service. Provider provides no user access security with respect to any of its customers or facilities of others connected to the internet.

15. **Pricing and Installation fee** - See Exhibit A

16. **Assignment** - The Parties shall not, without prior written consent of the other Party, which shall not be unreasonably withheld, assign, transfer or in any other manner dispose of, any of its rights, privileges, or obligations under this Agreement. Notwithstanding the foregoing, Provider may assign this Agreement to any Affiliate of Provider, at Provider's sole discretion and without Customer's prior consent, and all of Provider's rights, title and interest herein shall inure to the benefit of such assignee, its successors and assigns. "Affiliate" shall mean, with respect to any person, entity, or enterprise, any other person, entity, or enterprise that, directly or indirectly through one or more intermediiaries, Controls, is Controlled by, or is under common Control with such person, entity, or enterprise. "Control" (including the correlative terms "Controls", "Controlled by", and "under common Control with") shall mean, with respect to any entity or enterprise, the power, directly or indirectly, either to (a) vote a majority of the voting shares or other voting interests in such entity or enterprise for the election of directors or other governing body of such entity or enterprise, or (b) direct or cause the direction of the management and policies of such entity or enterprise, whether through the ownership of voting securities, by contract, or otherwise.

17. **Notices** - All notices, demands, requests or other communications given under this Agreement shall be in writing and be given by personal delivery, certified mail, return receipt mail requested, or nationally recognized overnight courier service, with a copy via facsimile to the address set forth below or as may subsequently in writing be requested.

<table>
<thead>
<tr>
<th>Provider:</th>
<th>Westnet Nevada, LLC</th>
</tr>
</thead>
<tbody>
<tr>
<td>Provider Name</td>
<td>Westnet Nevada, LLC</td>
</tr>
<tr>
<td>Contact Name</td>
<td><a href="mailto:choicesalesupport@atni.com">choicesalesupport@atni.com</a></td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:choicesalesupport@atni.com">choicesalesupport@atni.com</a></td>
</tr>
<tr>
<td>Main Phone</td>
<td>Customer Care 1-888-227-3236 (1-888-CARE-CENTER)</td>
</tr>
<tr>
<td>Alternate Phone</td>
<td>702-434-3642</td>
</tr>
<tr>
<td>Fax</td>
<td>702-684-7981</td>
</tr>
<tr>
<td>Address</td>
<td>6220 McLcdd Drive, Suite 100</td>
</tr>
<tr>
<td>Las Vegas, NV 89120</td>
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<tr>
<td>Billing Contact Name</td>
<td>Accounts Receivable</td>
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<tr>
<td>Billing Email</td>
<td><a href="mailto:ap@atni.com">ap@atni.com</a></td>
</tr>
<tr>
<td>Billing Phone</td>
<td>702-434-3647</td>
</tr>
<tr>
<td>Billing Address</td>
<td>Westnet Nevada, LLC</td>
</tr>
<tr>
<td>c/o ATN International</td>
<td></td>
</tr>
<tr>
<td>400 Northridge Road</td>
<td></td>
</tr>
<tr>
<td>Suite 325</td>
<td></td>
</tr>
<tr>
<td>Atlanta, GA 30350</td>
<td></td>
</tr>
<tr>
<td>Network/IT Contact Name</td>
<td>Customer Care</td>
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<td>Network/IT Email</td>
<td><a href="mailto:choicesalessupport@atni.com">choicesalessupport@atni.com</a></td>
</tr>
<tr>
<td>Network/IT Phone</td>
<td>1-888-227-3236 (1-888-CARE-CENTER)</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Customer:</th>
<th>Washoe County Technology Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>Customer Name</td>
<td>Washoe County Technology Services</td>
</tr>
<tr>
<td>Contact Name</td>
<td>Tony Krsikuk</td>
</tr>
</tbody>
</table>
20. **Entire Agreement** - This Agreement supersedes all prior representations, agreements and understandings whether oral, written or implied, and may only be modified in writing.

21. **WAIVER OF CONSEQUENTIAL DAMAGES** - EXCEPT FOR DAMAGES ARISING IN CONNECTION WITH BREACH OF THE CONFIDENTIALITY AND/OR NON-DISCLOSURE OBLIGATIONS CONTAINED HEREIN AND CLAIMS SUBJECT TO INDEMNIFICATION, EACH PARTY HERETO SHALL NOT BE LIABLE TO THE OTHER FOR ANY LOST PROFITS, SPECIAL, INCIDENTAL, PUNITIVE, EXEMPLARY OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO FRUSTRATION OF ECONOMIC OR BUSINESS EXPECTATIONS, LOSS OF PROFITS, LOSS OF CAPITAL, COST OF SUBSTITUTE PRODUCT(S), FACILITIES OR SERVICE, OR DOWN TIME COST, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. CUSTOMER AGREES AND ACKNOWLEDGES THAT THE CREDITS DESCRIBED IN EXHIBIT C SHALL BE ITS SOLE AND EXCLUSIVE REMEDY FOR ANY FAILURE OF COMPANY TO MEET THE SERVICE LEVELS DESCRIBED THEREIN.

22. **No Warranty** - Provider Services are provided on an "as is" and "as available" basis without warranties of any kind, either express or implied, including but not limited to warranties of title, non-infringement or implied warranties of merchantability or fitness for a particular purpose, unless otherwise stated within this Agreement. No advice or information given by Provider or its affiliates shall create a warranty. Neither Provider nor its affiliates warrants that the Service will be uninterrupted or error free or that any information, software or other material accessible on the Service is free of harmful components. Under no circumstances shall Provider or its affiliates be liable for any direct, indirect, incidental, special, punitive or consequential damages that result in any way from the use of or inability to use Provider Services, or Customer's reliance on or use of information, services or merchandise provided on or via Provider Services, or that result from mistakes, omissions, interruptions, deletion of files, errors, defects, delays in operation, or transmission, or any failure of performance.

23. **Confidentiality/Non-disclosure** - Under no circumstances shall the details provided in Exhibit A be disclosed to any other party. Further, except as otherwise provided by law, including the Nevada Public Records Act, codified in NRS Chapter 239 a) Each party expressly undertakes to retain in confidence and not to disclose any or all information and know-how, in whatever form transmitted, including, but not limited to, information concerning either Party's past, present and future business affairs, business plans, operations or systems of such party ("Disclosing Party") or another party whose information the Disclosing Party has in its possession under obligations of confidentiality, disclosed in any way to it (the "Receiving Party") that the Disclosing Party has identified as being proprietary and/or confidential or that, by the nature of the circumstances surrounding the disclosure, ought in good faith to be treated as proprietary and/or confidential ("Confidential Information"). The Receiving Party shall treat the Confidential Information with the same degree of care, and will make no use of such Confidential Information during the existence of this Agreement except as otherwise specified herein; (b) the Receiving Party shall have no obligation to maintain the confidentiality of information that: (i) it received rightfully from another party without restrictions or disclosure prior to its receipt from the Disclosing Party; (ii) the Disclosing Party has disclosed to an unaffiliated third party without any obligation to maintain such information in confidence; or (iii) is independently developed by the Receiving Party; (c) except as otherwise provided, the Receiving Party shall not disclose, disseminate, distribute or use any of the Disclosing Party's Confidential Information to any third party without the Disclosing Party's prior written permission; (d) The parties agree that a breach of the terms of this Section would result in irreparable injury to the Disclosing Party for which a remedy in damages would be inadequate. The parties agree that in the event of such breach or threatened breach, the Disclosing Party shall be entitled to seek an injunction to prevent the breach or threatened breach, in addition to remedies otherwise available for such specific performance or injunctive relief, that the Disclosing Party has an adequate remedy at law.
EXHIBIT B – Special Instructions

At each Service Location, for the Provider Equipment, Customer is required to provide:
1) 20A 110VAC single phase power
2) adequate rooftop space for a rack mounted or pole mounted microwave dish, up to three feet (3') in diameter
3) Adequate rack space to accommodate up to a three foot by three foot (3'x3') equipment cabinet in an environmentally controlled room

Remainder of this page has been intentionally left blank
3.1.3. resulting from the failure or malfunction of non-Provider-provided equipment or systems;

3.1.4. that are result of Force Majeure/Act of God

3.1.5. occurring during any period in which Provider is not given access to Customer or End-User Premises; or

3.1.6. occurring during any planned Service Outage, unscheduled emergency maintenance, scheduled maintenance, or changes in Service requested by Customer.

3.2. Credit Eligibility Requirements

To be eligible to receive a credit allowance for a Service Outage, Customer must:

3.2.1. report the Service Outage by causing Provider to open a Trouble Ticket;

3.2.2. submit a written request for a credit allowance to Provider within thirty (30) days of the date of the Service Outage; and

3.3. Credits

3.3.1. Upon Customer's request, and if duly approved by Provider, the service credit will be in an amount equal to the prorated amount of one (1) day of MRC for the Service affected only (i.e. Dedicated Internet Access). Customer is entitled to one (1) day MRC credit per incident and one (1) incident service credit per day. If Customer fails to notify Provider in the manner set forth herein with respect to the applicable service credits, Customer will have waived its right to such service credits for that month. The service credits will apply to the MRCs of the affected service and do not apply to MRCs of other Services. To be eligible for service credits, the Customer must be in good standing with Provider and current in all of its obligations.

3.3.2. Limitation on Credits: The total credit allowances for any Circuit may not exceed 100% of the MRC for such Circuit during a monthly billing period.

4. Chronic Trouble

4.1. Reporting. Whenever a Customer reports to Provider that a Service has Chronic Trouble, as defined below, Provider will immediately investigate and report its findings to Customer. Chronic trouble should be reported to: Customer Care 1-888-CARE-CENTER (888-227-3236) or by email choicelessupport@atni.com.

4.2. Termination for chronic Service Outages. Service is considered to have Chronic Trouble if it experiences three (3) or more Service Outages of more than 30 minutes each or ten (10) or more >30 minute outages in any 180 day period. Upon written notice customer may obtain credit allowances for the Service Outages as set forth in Section 1.5(a) or discontinue the affected Service(s) without any further liability to Provider (except to pay for Service up to the date of termination) upon furnishing written notice to Provider.
Customer Service Order

THIS SERVICE ORDER ("Service Order"), is executed and effective upon the date of the signature set forth in the signature block below ("Effective Date") and is by and between Charter Communications Operating, LLC on behalf of those operating subsidiaries providing the Service(s) hereunder ("Spectrum") and Customer (as shown below) and is governed by and subject to the Spectrum Enterprise Commercial Terms of Service posted to the Spectrum Enterprise website, https://enterprise.spectrum.com/ (or successor url) or, if applicable, an existing services agreement mutually executed by the parties (each, as appropriate, a "Service Agreement"). Except as specifically modified herein, all other terms and conditions of the Service Agreement shall remain unamended and in full force and effect.

Account Executive: Geno Maestas
Phone: ext:
Cell Phone: +1 6264301306
Fax:
Email: geno.maestas@charter.com

Customer Information: Customer Code

<table>
<thead>
<tr>
<th>Business Name</th>
<th>WASHOE COUNTY TECHNOLOGY</th>
<th>Customer Type: Tax Exempt Status</th>
<th>Tax Exempt Certificate #</th>
</tr>
</thead>
</table>

Billing Address

Attention To: Account Number
P.O BOX 11130 RENO NV 85520

Billing Contact

Tony Kiriluk
(775) 858-5935 tkiriluk@washoeCounty.us

Authorized Contact

Dave Anderson
(775) 861-4075 danderson@washoeCounty.us

Technical Contact
### Current Services and Monthly Charges At 625 MOUNT ROSE HWY, INCLINE VILLAGE NV 89451

<table>
<thead>
<tr>
<th>Description</th>
<th>Quantity</th>
<th>Sales Price</th>
<th>Monthly Recurring Total</th>
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<tbody>
<tr>
<td>N Goeintra</td>
<td>1</td>
<td>$1,160.00</td>
<td>$1,160.00</td>
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</tr>
<tr>
<td>Cb Fbr Cust</td>
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<td>$0.00</td>
<td>$0.00</td>
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</tr>
<tr>
<td>Cns Cleanup</td>
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<td>$0.00</td>
<td>$0.00</td>
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*Prices do not include taxes and fees.

### New and Revised Services and Monthly Charges At 611 E PARR BLVD Unit STE 200, RENO NV 88512

<table>
<thead>
<tr>
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<th>Monthly Recurring Total</th>
<th>Contract Term</th>
</tr>
</thead>
<tbody>
<tr>
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<td>1</td>
<td>$1,749.00</td>
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<tr>
<td>GB 5PK ADDITIONAL IP</td>
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<td>$0.00</td>
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<td><strong>Total</strong></td>
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*Prices do not include taxes and fees.

### New and Revised Services and Monthly Charges At 2825 LONGLEY LN, RENO NV 89502

<table>
<thead>
<tr>
<th>Description</th>
<th>Quantity</th>
<th>Sales Price</th>
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<th>Contract Term</th>
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<tbody>
<tr>
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<td>1</td>
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<td>36 Months</td>
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<tr>
<td>GB 5PK ADDITIONAL IP</td>
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<td>$0.00</td>
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<td>36 Months</td>
</tr>
<tr>
<td><strong>Total</strong></td>
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<td></td>
<td><strong>$909.00</strong></td>
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</table>

*Prices do not include taxes and fees.

### New and Revised Services and Monthly Charges At 625 MOUNT ROSE HWY, INCLINE VILLAGE NV 89451

<table>
<thead>
<tr>
<th>Description</th>
<th>Quantity</th>
<th>Sales Price</th>
<th>Monthly Recurring Total</th>
<th>Contract Term</th>
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<tbody>
<tr>
<td>200 MBPS FIBER INTERNET</td>
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<tr>
<td>GB 5PK ADDITIONAL IP</td>
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<td><strong>Total</strong></td>
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<td></td>
<td><strong>$909.00</strong></td>
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</table>

*Prices do not include taxes and fees.

### One Time fees At 2825 LONGLEY LN, RENO NV 89502

<table>
<thead>
<tr>
<th>Description</th>
<th>Quantity</th>
<th>Sales Price</th>
<th>Total</th>
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</thead>
<tbody>
<tr>
<td>Fiber Internet - Standard Installation</td>
<td>1</td>
<td>$0.00</td>
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<tr>
<td><strong>Total</strong></td>
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</table>

*Prices do not include taxes and fees.

### One Time fees At 911 E PARR BLVD Unit STE 200, RENO NV 89512

<table>
<thead>
<tr>
<th>Description</th>
<th>Quantity</th>
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<td>Fiber Internet - Standard Installation</td>
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<tr>
<td><strong>Total</strong></td>
<td></td>
<td></td>
<td>$9.00</td>
</tr>
</tbody>
</table>
By signing and accepting below you are acknowledging that you have read and agree to the terms and conditions outlined in this document.

Tony Kiriluk (Mar 19, 2018)

Authorized Signature for Customer

Tony Kiriluk
IT Manager

Date Signed

Mar 19, 2018

Page 5 of 5

©2018 Clarke Communications

CONFIDENTIAL

161111 v.1 Commercial

Tony Kiriluk
E-signed 2018-03-19 02:59PM PDT
tkiriluk@washoeCounty.us

IT Manager
Customer Service Order

THIS SERVICE ORDER ("Service Order"), is executed and effective upon the date of the signature set forth in the signature block below ("Effective Date") and is by and between Charter Communications Operating, LLC on behalf of those operating subsidiaries providing the Service(s) hereunder ("Spectrum") and Customer (as shown below) and is governed by and subject to the Spectrum Enterprise Commercial Terms of Service posted to the Spectrum Enterprise website, https://enterprise.spectrum.com/ (or successor url) or, if applicable, an existing services agreement mutually executed by the parties (each, as appropriate, a "Service Agreement"). Except as specifically modified herein, all other terms and conditions of the Service Agreement shall remain unamended and in full force and effect.

Account Executive: Bill Hoblin
Phone: 5302154930
Cell Phone: +1 5302154930
Fax:
Email: bill.hoblin@charter.com

Customer Information: Customer Code

<table>
<thead>
<tr>
<th>Customer Information: Customer Code</th>
</tr>
</thead>
<tbody>
<tr>
<td>Business Name</td>
</tr>
<tr>
<td>Federal Tax ID</td>
</tr>
<tr>
<td>Billing Address</td>
</tr>
<tr>
<td>Attention To:</td>
</tr>
<tr>
<td>Billing Contact</td>
</tr>
<tr>
<td>Authorized Contact</td>
</tr>
<tr>
<td>Dave Erickson</td>
</tr>
<tr>
<td>Technical Contact</td>
</tr>
</tbody>
</table>
Special Terms

Electronic Signature Disclosure
By signing and accepting below you are acknowledging that you have read and agree to the terms and conditions outlined in this document.

Authorized Signature for Customer

Printed Name and Title

Date Signed
Customer Service Order

THIS SERVICE ORDER ("Service Order"), is executed and effective upon the date of the signature set forth in the signature block below ("Effective Date") and is by and between Charter Communications Operating, LLC on behalf of those operating subsidiaries providing the Service(s) hereunder ("Spectrum") and Customer (as shown below) and is governed by and subject to the Spectrum Enterprise Commercial Terms of Service posted to the Spectrum Enterprise website, https://enterprise.spectrum.com/ (or successor url) or, if applicable, an existing services agreement mutually executed by the parties (each, as appropriate, a "Service Agreement"). Except as specifically modified herein, all other terms and conditions of the Service Agreement shall remain unamended and in full force and effect.

Account Executive: Bill Hoblin
Phone: ext:
Cell Phone: +1 5302154930
Fax:
Email: bill.hoblin@charter.com

Order # 10493952

Customer Information: Customer Code

<table>
<thead>
<tr>
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<td>Billing Address</td>
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<tr>
<td>Attention To:</td>
<td>Account Number</td>
</tr>
<tr>
<td>75 Court St Reno NV 89501</td>
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<tr>
<td>Billing Contact</td>
<td>Billing Contact Email Address</td>
</tr>
<tr>
<td>Authorized Contact</td>
<td>Authorized Contact Email Address</td>
</tr>
<tr>
<td>Dave Erickson</td>
<td>(775) 858-5950 <a href="mailto:derickson@washoecounty.us">derickson@washoecounty.us</a></td>
</tr>
</tbody>
</table>

Technical Contact

<table>
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<tr>
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### Fiber Internet and Ethernet Service Order Information For 75 Court St Reno NV 89501

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<tbody>
<tr>
<td></td>
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### New and Revised Services and Monthly Charges At 75 Court St, Reno NV 89501

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<tr>
<th>Description</th>
<th>Quantity</th>
<th>Sales Price</th>
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*Prices do not include taxes and fees.

### One Time fees At 75 Court St, Reno NV 89501

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<td><strong>$250.00</strong></td>
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</table>

*Prices do not include taxes and fees.
Special Terms

Electronic Signature Disclosure

By signing and accepting below you are acknowledging that you have read and agree to the terms and conditions outlined in this document.

Authorized Signature for Customer

Printed Name and Title

Date Signed
A quote for your consideration!

Based on your business needs, we put the following quote together to help with your purchase decision. Please review your quote details below, then contact your sales rep when you're ready to place your order.

**Quote number:** 3000026813948.1

**Quote date:** Jul. 12, 2018

**Quote expiration:** Aug. 11, 2018

**Company name:** Washoe County Comptroller

**Customer number:** 140795983

**Phone:** (775) 328-2552

**Sales rep Information:** Jared Sieben

Jared_Sieben@Dell.com

(800) 456-3355

Ext: 5139151

**Billing Information:**

Washoe County Comptroller

PO BOX 11130

RENO

NV 89512-0027

US

(775) 328-2552

**Pricing Summary**

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<th>Subtotal</th>
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Subtotal: $37,946.32

Shipping: $0.00

Environmental Fees: $0.00

Non-Taxable Amount: $37,946.32

Taxable Amount: $0.00

Estimated Tax: $0.00

Total: $37,946.32

Special lease pricing may be available for qualified customers. Please contact your DFS Sales Representative for details.
Dear Customer,

Your Quote is detailed below; please review the quote for product and information accuracy. If you find errors or desire certain changes please contact me as soon as possible.

Regards,
Jared Sieben

Order this quote easily online through your Premier page, or if you do not have Premier, using Quote to Order

Group 1 - Group 1

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<td>321-BCUV</td>
<td>2.5&quot; Chassis with up to 8 Hot Plug Hard Drives</td>
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<td>384-BBBL</td>
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<td>815-3520</td>
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<td>951-2015</td>
<td>Thank you for choosing Dell ProSupport Plus. For tech support, visit //www.dell.com/contactdell</td>
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<td>900-9997</td>
<td>On-Site Installation Declined</td>
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<td>370-ADNI</td>
<td>8GB RDIMM, 2666MT/s, Single Rank</td>
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<td>400-ASWO</td>
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NEMA 5-15P to C13 Wall Plug, 125 Volt, 15 AMP, 10 Feet (3m), Power Cord, North America

Subtotal: $37,946.32
Shipping: $0.00
Environmental Fees: $0.00
Estimated Tax: $0.00
Total: $37,946.32
Unless you have a separate written agreement that specifically applies to this order, your order is subject to Dell's Terms of Sale (for consumers the terms include a binding arbitration provision). Please see the legal disclaimers below for further information.

Important Notes

Terms of Sale

Unless you have a separate written agreement that specifically applies to this order, your order will be subject to and governed by the following agreements, each of which are incorporated herein by reference and available in hardcopy from Dell at your request: Dell's Terms of Sale (www.dell.com/learn/us/en/uscorg1/terms-of-sale), which include a binding consumer arbitration provision and Incorporate Dell's U.S. Return Policy (www.dell.com/returnpolicy) and Warranty (for Consumer warranties; for Commercial warranties).

If this purchase includes services: in addition to the foregoing applicable terms, the terms of your service contract will apply (Consumer;Commercial). If this purchase includes software: in addition to the foregoing applicable terms, your use of the software is subject to the license terms accompanying the software, and in the absence of such terms, then use of the Dell-branded application software is subject to the Dell End User License Agreement - Type A (www.dell.com/AEULA) and use of the Dell-branded system software is subject to the Dell End User License Agreement - Type S (www.dell.com/SEULA).

If your purchase is for Mozy, in addition to the foregoing applicable terms, your use of the Mozy service is subject to the terms and conditions located at https://mozy.com/about/legal/terms.

If this purchase is for (a) a storage product identified in the DELL EMC Satisfaction Guarantee Terms and Conditions located at

http://www.emc.com/collateral/sales/dellemc-satisfaction-guarantee-terms-and-conditions_ex-gc.pdf("Satisfaction Guarantee") and (ii) three (3) years of a ProSupport Service for such storage product, in addition to the foregoing applicable terms, such storage product is subject to the Satisfaction Guarantee.

You acknowledge having read and agree to be bound by the foregoing applicable terms in their entirety. Any terms and conditions set forth in your purchase order or any other correspondence that are in addition to, inconsistent or in conflict with, the foregoing applicable online terms will be of no force or effect unless specifically agreed to in a writing signed by Dell that expressly references such terms.

Pricing, Taxes, and Additional Information

All product, pricing, and other information is valid for U.S. customers and U.S. addresses only, and is based on the latest information available and may be subject to change. Dell reserves the right to cancel quotes and orders arising from pricing or other errors. Please indicate any tax-exempt status on your PO, and fax your exemption certificate, including your Customer Number, to the Dell Tax Department at 800-433-9023. Please ensure that your tax-exemption certificate reflects the correct Dell entity name: Dell Marketing L.P.

Note: All tax quoted above is an estimate; final taxes will be listed on the invoice.

If you have any questions regarding tax please send an e-mail to Tax_Department@dell.com.

For certain products shipped to end-users in California, a State Environmental Fee will be applied to your invoice. Dell encourages customers to dispose of electronic equipment properly.
**Supplier Address**
DELL MARKETING LP  
ONE DELL WAY RR2E  
ROUND ROCK TX 78682  
USA

**Billing Address**
Washoe County Comptroller, Accounts Payable  
P.O. Box 11130  
Reno, NV 89520-0027  
(775) 328-2552  
APTeam@washoeCounty.us

**Shipping Address**
WASHOE COUNTY T.S.  
TECHNOLOGY SERVICES  
230 EDISON WAY  
RENO NV 89502

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| 10   | Order placed on line using Dell ghost card  
Master Agreement: WSCA B27160 NASPO WN21AGW  
Washoe County BCC approval on 06/25/17  
DPID: 2006863431560  
Quote: Dell 3000026813948.1  
Project: WCSO In- Car Video offload  
Contact:: Dave Delameter | 4.00 | EA | 9,486.58 | 37,946.32 |

**Net Value**  
37,946.32

**Total Amount**  
$37,946.32

**INSTRUCTIONS TO SUPPLIER:**
This Purchase Order is subject to the Terms and Conditions incorporated herein by this reference.

**SIGNATURE**  
Pamela Mann  
**DATE** 07/18/2018

(Washing County)
ACCEPTANCE - This Purchase order is an offer to purchase which will become a binding contract upon the terms and conditions set forth herein by some authorized representative of the County. If any alteration is made by the Buyer, or if any materials ordered are not available for delivery to the County, or in the event of any act of God, force majeure, or other such circumstances to which the purchase order agreement shall become binding only after mutual acceptance evidenced in writing.

PRICING AND DELIVERY - The price (not to exceed the stated prices) is firm and is subject to change in the event of any act of God, force majeure, or other such circumstances to which this Purchase Order is subject.

PAYMENTS & CASH DISCOUNTS - Invoices will be paid according to the terms of the purchase order, including discounts if offered, or within completion and acceptance of goods and/or completion and acceptance of services. The beginning of discount period will be computed from either the date of delivery of goods or services ordered, or the date of receipt of correct invoices by the Washoe County Comptroller, prepared in accordance with the terms of the Buyer's order, whichever is later. For the purpose of earning discounts, payment is deemed to be made on the date on the County's receipt.

OVERRIDE AND DISTRIBUTION - Except as otherwise expressly provided herein, title to and risk of loss on all items shipped by Seller to Buyer shall pass to Buyer at the time of receipt at the F.O.B. point designated on the face of this Purchase Order. Cost of returning rejected shipments shall be borne by Seller. Title and risk of loss of rejected goods shall remain with or revert to Seller.

IDENTIFICATION - All invoices, packing, shipping notice, and other written documents affecting this order will contain the following information to ensure the receipt of the correct goods: quantity, description, and any other information deemed necessary by Seller or Buyer.

DELIVERY - Time is of the essence, and this Purchase Order may be cancelled if delivery is not made or services are not performed by the date specified on the reverse side hereof. Acceptance of goods or services after the scheduled date entitles a waiver of the right to contest such order or receipt. Seller shall have the right to make all such changes in the methods of packing, transportation, and delivery as it may deem advisable in order to effect prompt and economical delivery without incurring any additional cost.

LIENS - Seller warrants and represents that all items to be delivered hereunder shall be free and clear of any claim or lien of any nature, and all claims or liens of any nature thereof shall be null and void.

CERTIFICATIONS - For the benefit of the County, the Seller certifies that it is not presently denied, suspended, or debarred, and that it will not become so during the performance of the contract. Seller certifies that it is not in violation of the criminal law of any state and will not violate any state criminal law during the performance of the contract.

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