DATE: January 18, 2018
TO: 9-1-1 Emergency Response Advisory Committee
FROM: Elaina Hooper, Dispatch Supervisor, City of Reno Public Safety Dispatch, hoopere@reno.gov, 326-6611
THROUGH: Jenny Hansen, Director, City of Reno Public Safety Dispatch
SUBJECT: FUNDING REQUEST – WEST SAFETY SOLUTIONS CORP. FUNDING FOR CITY OF RENO PUBLIC SAFETY DISPATCH PSAP: A review, discussion and possible action to approve, deny or otherwise modify a request for funding for the Reno Public Safety Dispatch for West Safety Solutions Corp. for the purchase of IWS Super CAS Server – Underlying Software. Including freight and Installation services for a cost not to exceed $16,905.00.

SUMMARY
FOR PRIMARY PSAP (Public Safety Answering Point) CITY OF RENO PUBLIC SAFETY DISPATCH:
A review, discussion and possible action to approve, deny or otherwise modify a request for funding for Reno Public Safety Dispatch to replace inadequate server with Super CAS server and underlying software. Including freight and installation services for a cost not to exceed $16,905.00

NRS APPLICABLE:
NRS 244A.7645  Provides approval of costs associated with maintenance, upgrade and replacement of equipment necessary for the operation of the enhanced telephone system.

STAKEHOLDER REVIEW(s)
Stakeholder is a primary Public Safety Answer Point (PSAP) – City of Reno Public Safety Dispatch.

PREVIOUS ACTION & BACKGROUND
No previous actions were taken for City of Reno Public Safety Dispatch.
Background: The current server supporting audio recording for all lines at each console is insufficient as the volume of calls was underestimated at the time of installation. That said, the City continues to lose invaluable data with loss of recorded administrative telephone lines. Troubleshooting began over two years ago and the City, collaborating with the vendor, was recently able to determine the root cause and respective mitigation.
**FISCAL IMPACT**

The Enhanced 9-1-1 Fund is a special revenue fund which receives revenue pursuant to NRS 244A.7643 in the form of telephone surcharges collected to support the emergency reporting system.

**RECOMMENDATION**

It is recommended that the E911 Emergency Response Advisory Committee approve the request for funding for the costs associated with Super CAS server and underlying software. Including freight and installation services for a cost not to exceed $16,905.00

**POSSIBLE MOTION**

Move to approve that the E911 Emergency Response Advisory Committee approve the request for funding for the costs associated with Super CAS server and underlying software. Including freight and installation services for a cost not to exceed $16,905.00
Super CAS Server

for

Washoe County, NV
(Direct)

Quote Number: 23373
Version: 1
Summary - Washoe County

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Notes

1. Drop ship Hardware and Software specified by Verint to provide a Super CAS server.

Terms

VENDOR NAME
West Safety Solutions Corp
1601 Dry Creek Drive
Longmont, CO 80503

Include quote number and customer EIN/Tax Identification Number on P.O.

SUBMIT P.O.
ordermanagement.safetyservices@west.com

PRICING
All prices are in USD
Taxes, if applicable, are extra.
Shipping charges are extra unless specified on the quote.

SHIPPING TERMS
FCA (Montreal), INCOTERMS 2010

PAYMENT
Per Contract

DELIVERY
TBD

VALIDITY
Quote is valid for **120 Days**. However, part numbers beginning with Q, such as QXXXXX, constitute unique third-party components. These components, including model and price, (i) may be subject to change at any time; and (ii) are non-cancellable, non-refundable, and non-exchangeable at any time.