DATE: 5/4/2017

TO: 911 Emergency Response Advisory Committee

FROM: Annette Van Der Wall

THROUGH: Quinn Korbulic, IT Manager, qkorbulic@washoecounty.us

SUBJECT: A review, discussion and possible action to approve, deny or otherwise modify a request to renew the Voiance service agreement for language interpretation services for all three primary Public Safety Answering Points (PSAPs) for a total yearly cost not to exceed $12,000.00 and request that Washoe County staff negotiate and enter into a new contract for these interpretation services.

SUMMARY

Washoe County limits automatic renewals of a contract to 3 years, unless specifically requested and approved by the Board of County Commissioners. The Voiance contract term expired February 12, 2017 and Technology Services has been requesting that the PSAPs provide a new contract for the 911 Emergency Response Advisory Committee to review. The contract is now on a month to month basis.

NRS APPLICABLE: NRS 244A.7645 Establishment of advisory committee to develop plan to enhance or improve telephone system; creation of special revenue fund; use of money in fund.

STAKEHOLDER REVIEW(s)

(3) Primary Public Safety Answering Points (PSAPs) Reno, Sparks, and Washoe County Sheriff

PREVIOUS ACTION

On November 21, 2013 The 911 Emergency Response Advisory Committee approved funding of the language interpretation services from Voiance for the three (3) PSAPs of Reno, Sparks and Washoe County at a monthly cost not to exceed a total of $1,000.
BACKGROUND

Figure 1 - Fiscal Year 2016/2017 information below based on all (3) primary Public Safety Answering Points.

Figure 2 - Fiscal Year 2015/2016 information below based on all (3) primary Public Safety Answering Points.
FISCAL IMPACT

- It is estimated that the FY2016/2017 cost may total $9,700 and is likely to increase in FY2017/2018 given the increase in per-minute rate for Spanish translation services from $0.57 to $0.65.
  - Actual payment total FY2015/2016, $7,133.09
  - Actual payment total FY2014/2015, $6,131.68

RECOMMENDATION

Request to renew the Voiance service agreement for language interpretation services for all three primary Public Safety Answering Points (PSAPs) for a total yearly cost not to exceed $12,000.00 and request that Washoe County staff negotiate and enter into a new contract for these interpretation services.

POSSIBLE MOTION

Move to renew the Voiance service agreement for language interpretation services for all three primary Public Safety Answering Points (PSAPs) for a total yearly cost not to exceed $12,000.00 and request that Washoe County staff negotiate and enter into a new contract for these interpretation services.