A PARTIAL LISTING OF SERVICES AND PROGRAMS FOR PERSONS IN NEED IN THE RENO-SPARKS AREA

Reno Housing Authority
Mail and Administrative Offices:
1525 East Ninth Street
Reno, Nevada 89512-3012
(775) 329-3630

The Housing Authority's ADMISSIONS OFFICE
1525 East Ninth Street
Reno, Nevada 89512-3012
(775) 331-5138
TDD/TTY (775) 331-5138 Ext 204

Section 504 Notice of Nondiscrimination

The Housing Authority complies with all federal, state and local regulations prohibiting discrimination on the basis of race, color, sex, national origin, religion, age, family status or disabilities in all of its programs and activities.

If you have a disability you may request a reasonable accommodation and/or reasonable modification in order to apply for or participate in the Housing Authority's programs.
CHILD CARE & AFTER-SCHOOL PROGRAMS

City of Reno Recreation Division  334-2262
1301 Valley Rd, Reno – Before and After-School Sierra Kids program

Community Services Agency (CSA)  786-6023
1090 E 8th St, Reno – Head Start education, health, mental health, nutrition, and social services for low-income preschool children (age 3 - 4)

Children’s Cabinet  856-6210
1090 S Rock Blvd, Reno – Free services to match specific family child care needs with licensed child care providers when vacancies are available; pays portion of cost of child care to licensed and unlicensed providers; also provides day care referrals

Early Head Start  333-5127
870 Sage St, Reno – Birth to 3; pre-screening and application required

Holy Child Day Home  329-2979
440 Reno Ave, Reno – Day care & education for children 18 months to 6 years; 7:00 am-5:45 pm M-F

Truckee Meadows Boys and Girls Club  331-3605
2680 E 9th St, Reno – After-school programs; scholarships available; 2:30 - 7:00 pm M-F, 9:00 am – 5:00 pm Saturday

Washoe County School District Re-Engagement Center  327-0609
For children ages 14-18 who have dropped out of school or are credit deficient

CLOTHING AND THRIFT STORES

Children’s Cabinet  856-6200
1090 S Rock Blvd, Reno – Gives vouchers (one per month) for Good Shepherd’s Clothes Closet

Good Shepherd’s Clothes Closet  348-0605
335 Record St, Reno – Free clothing with voucher only 10:30 am–3:00 pm M-F

Goodwill Industries  358-6444
2424 Oddie Blvd, Reno  853-7606
6407 S Virginia St, Reno

Salvation Army Thrift Stores  688-4588
1925 Sutro St, Reno  284-4702
125 Gentry Way, Reno
Clothing vouchers available at Salvation Army Social Services, 1931 Sutro St, Reno

Savers
2350 Oddie Blvd, Sparks  359-4244
3800 Kietzke Lane, Reno  284-4350

St. Vincent’s Thrift Shop  322-9824
190 E. Glendale, Sparks – See emergency service manager for voucher; 8:30 am-4:50 pm Mon-Sat

Thrift Depot
9:30 am-6:30 pm Mon-Sat
575 E 4th St, Reno  786-4499
630 Gentry Way, Reno  825-4424
640 Greenbrae Dr, Sparks  331-5020
1075 North Hills Blvd, Reno  677-2266

COUNSELING

Alcoholics Anonymous (AA)  355-1151
436 S Rock Blvd, Sparks – World-wide fellowship of men and women who help each other maintain sobriety; 24 hours per day

Bristlecone Counseling  954-1400
704 Mill Street, Reno – Adult outpatient drug treatment/counseling; 24 hours

Charles M. McGee Center  352-7800
2097 Longley Ln, Reno – 8:00 am-5:00 pm M-F
Provides a variety of services on a non-residential basis. Services include: help for families in conflict with youth aged 8-17 who have run away or are incorrigible; REIGN program for high school girls

Children’s Behavioral Services  688-1600
2655 Enterprise Rd, Reno – Counseling for children with emotional or behavioral problems; preschool, outpatient, day care & residential services

Counseling & Educational Psychology (CEP) 682-5515
UNR College of Education, Room 3007 – Sliding fee scale; counseling for individuals, couples, & families when college is in session

Family Counseling Service & Counseling Consumer Credit  329-0623
575 E. Plumb Ln Suite 100, Reno – Family counseling and parenting classes; sliding fee scale

Financial Guidance Center  337-6363
3100 Mill St, Suite 111, Reno – Financial, credit and housing counseling; free services available

Mojave Adult, Child & Family Services  334-3033
745 W Moana Ln, Reno – Comprehensive services for adults and children (ages 5-18) with mental and behavioral health needs; Medicaid fee-for-service only
Renown Behavioral Center  982-5318
850 Mills St - Intensive outpatient clinical dependency
treatment for adults

Renown Child and Family Center  982-5762
225 Kirman Ave, Reno - Outpatient mental health
and substance abuse evaluation and treatment for
children and adolescents

Ridge House  322-8941
900 W First St, Suite 200, Reno - Residential and
outpatient prisoner re-entry center for men & women;
drug and alcohol treatment facility

Salvation Army Adult Rehabilitation  688-4570
1931 Sutro St, Reno - Six month long male inpatient
rehabilitation program

West Hills Assessment & Referral  789-4256
1240 E. 9th St, Reno - 24-hr crisis evaluation, appointments
preferred; free assessments and referrals

**EMERGENCY SERVICES**

Suicide Prevention & Crisis Call Center  784-8090
24-hour telephone crisis intervention and teen suicide

State of Nevada Division of Child and Family
Services Mobile Crisis Response Team  688-1670
4600 Kietzke Lane, Suite A-104, Reno - Crisis
intervention and stabilization services for youth and
families of youth under the age of 18 who are
exhibiting behavioral / mental health concerns.

**EMPLOYMENT AND TRAINING**

Job Opportunities in Nevada, Inc. (JOIN)  336-4450
1201 Terminal Way #104, Reno - Job training and
placement for persons 16 to 55+ years - Walk-ins
8:30 am-4:30 pm M-F

Labor Ready  827-2010
4385 Neil Rd., Reno 5:30 am - 5:30 pm - Temporary
employment, no fee, paid daily; ages 18 & over; 2 IDs
required; must have Social Security number

Nevada Day Labor Office  687-6899
420 Galletti Way, Sparks - Refers applicants to
employers interested in hiring workers on a daily basis;
open 6:00 am - 3:00 pm M-F, paid cash daily

Nevada Job Connect – Reno  284-9600
4001 S Virginia St Suite H, 2nd floor, Reno
8:00 am-5:00 pm M-F

Nevada Job Connect – Sparks  284-9520
2281 Pyramid Way, Sparks

Nevada State Welfare  684-7200
4055 S. Virginia St, Reno  824-7400
630 Greenbrae Drive, Sparks

NevadaWorks  337-8600
6490 S. McCarran Boulevard, Bldg A, Suite 1, Reno
8:00 am-5:00 pm M-F

Northern Nevada Literacy Council  356-1007
1400 Wedekind Rd - Adult basic educational services,
GED preparation, ESL, life skills, welfare assistance

Sierra Nevada Job Corps Center  789-1000
14175 Mt. Charleston St, Reno - Residential and
non-residential vocational training for young adults
16-24; referrals to employers

**FOOD**

Food Bank of Northern Nevada  331-3663
550 Italy Dr.
McCarran, NV

Hands of Hope Food Bank  284-8878
295 Gentry Way St. 20
Reno, NV

St Vincent’s Food Pantry  786-5266
500 E. 4th St, Reno - Mon-Sat; must provide social
security card, ID, or birth certificate for all family
members; 8:30 am-5:00 pm

Salvation Army  688-4555
1931 Sutro St, Reno - Emergency food boxes every
two months; bread & pastries; M-F at 12:30

WIC Program  1001 E 9th St, Bldg B, Reno  328-2299
601 W Moana Lane, Suite 3, Reno  828-6600
Supplemental food program for children and infants
under age 5 and pregnant or breast-feeding women;
referrals and special needs

St. Mary’s WIC  770-7500
3915 Neil Rd, Reno - 8 am-5 pm, M-F

Inter-Tribal Council of Nevada WIC  355-0600
680 Greenbrae Dr, Suite 265, Sparks
HEALTH SERVICES

Access to Healthcare Network (AHN) 284-8989
Reno Town Mall (877) 385-2345
4001 S. Virginia St Suite F
Serving uninsured and underinsured Nevada residents; low-cost membership fee; discounted fees paid to the provider for member healthcare services

CARE Chest of Sierra Nevada 829-2273
7910 N Virginia St, Reno - Medical related equipment and supplies; limited prescription assistance

Family Medicine Center 784-1533
UNR Brigham Building, Room 316, Reno - Call for eligibility determination

Community Health Alliance Center 329-6300
1055 S Wells Ave Suite 110, Reno - Medical/dental care for low-income, uninsured persons; sliding scale

Nevada Check-Up (877) 543-7669 or 684-3777
State insurance program for uninsured children not covered by Medicaid

Nevada Health Link (885) 768-5465
Marketplace where you can go to purchase state-approved health insurance

Division of Public and Behavioral Health 684-4285
Information on health programs available for Nevada residents and their families

Northern NV Adult Mental Health Svc. 688-2001
480 Galletti Way, Sparks

Northern NV Dental Health Program 770-6609
5250 Neil Rd, Suite 103, Reno - Must complete application; provide current paycheck stubs for parents; need copy of Medicaid or NV Check-Up ID or denial letter, children up to 18 years of age

Northern Nevada HOPES 786-4673
580 W 5th Street, Reno
Clinic, Pharmacy, Behavioral Health, Social Services

Planned Parenthood Mar Monte 688-5555
455 W 5th St, Reno

Planned Parenthood – Facts of Life Line 688-5588

Reno Cancer Foundation Msg. line 329-1970
1155 Mill St, Reno - Medications, medical supplies; M-W-F

Reno Host Lions Club 825-8811
Assists with vision exams and prescription drugs

Renown Behavioral Health 982-5762
850 Mill St, Reno - Mental health and substance abuse evaluations and treatment for children and adolescents

Renown Health Care Clinic 982-5270
21 Locust St, Reno - Must be seen by an eligibility worker first and meet low-income guidelines; 7:30 am-5:00 pm M-F

Renown Pregnancy Center 982-5640
975 Ryland Ave, Suite 105; Reno - Sliding fee scale; accepts Medicaid

Small Smiles Dental Clinic 329-5437
3362 S McCarran Blvd #3362, Reno - Dental clinic for children; accepts Medicaid

St Mary’s Neil Redfield Health Center 770-3780
3915 Neil Rd, Reno - Medical care all ages, call for apt.

Washoe County District Health Dept 328-2400
1001 E 9th St, Reno - 8:00 am - 4:30 pm M-W/F
Childhood immunization 328-2402
Adolescent health clinic 328-2470
Public Health Nursing 328-2628
WIC 328-2299
WIC South Reno, 601 W Moana Ln, Suite 3 828-6600
TB Prevention & Control Clinic – TB skin testing for homeless; TB management 785-4785

HOUSING

EMERGENCY HOUSING

Casa de Vida 329-1070
1290 Mill St, Reno - Home for pregnant young women; provides shelter, counseling, clothing, referrals for medical assistance

Committee to Aid Abused Women 329-4150 (CAAW)
1735 Vassar St, Reno - Temporary shelter for battered individuals and their children escaping from domestic violence

Reno/Sparks Gospel Mission (RSGM) 329-0485
355 Record St, Reno - Emergency shelter, transitional housing, clothing, meals and a Christian-based abuse program for men and women

Safe Embrace 322-3466
780 E. Lincoln Way, Sparks
Shelter information for battered women and children – provides 24-hour crisis hotline
A Partial Listing of Services and Programs for Persons in Need

Tom Vetica Resource Center 657-4675
335 Record St, Reno – Provides services for homeless and poor including phone bank providing free local and long distance calling, personal mail access, computer access, community information and referral services, mainstream resource application assistance

Volunteers of America
315 Record St, Reno
Men’s Drop-in Center 329-4141
Women’s Drop-in Center 329-4145
Family Shelter 322-9574

LOCAL SUBSIDIZED COMPLEXES
(INCOME BASED)

Carville Park Apts (Elderly/Disabled) 323-7443
1244 Carville Dr, Reno
Centennial Park Annex 333-2800
1611 Wedekind Rd, Reno
Community Gardens I 358-5907
233 Wedekind Rd, Reno
Community Gardens II 358-5907
2055 Cannan St, Reno
Golden Apts I 826-6563
520 Brinkby Ave, Reno
Golden Apts II 826-6563
3025 Lymbery St, Reno
John Butterworth Estates 823-9900
430 Linden St, Reno
Joseph’s Inn (singles) 322-2290
101 State St, Reno
Metropolitan Gardens (fka Orvis Ring Apts I) (Elderly/Disabled) 786-2279
325 E. 7th St, Reno
Metropolitan Gardens (fka Orvis Ring Apts II) (Elderly/Disabled) 786-2279
726 Evans St, Reno
Pinewood Terrace Apartments 825-1454
1455 Evelyn Way, Reno
Sierra Manor Apts (Elderly/Disabled) 331-4166
2350 Paradise Dr, Reno
Silver Terrace 333-2800
1611 Wedekind Rd, Reno
Washoe Mill Apts (Senior/Disabled) 323-4299
1375 Mill St, Reno
William Raggio Plaza 329-2229
48 S Park St, Reno
VA Supportive Housing (VASH) 321-4880
350 Capitol Hill Ave, Reno

4th St Apts 825-0999
801 E. 4th St, Reno NV 89502

ASpen Terrace
355 Kirman Ave, Reno
Austin Crest Apts 787-9600
1295 Grand Summit Dr, Reno
Banbridge Apts 331-7170
1000 El Rancho Dr, Sparks
The Bluffs Apts 322-4993
4050 Gardella Ave, Reno
Boulder Creek Apts 674-1616
4005 Moorpark Ct, Sun Valley
Carriage Stone Sr Apts. (Elderly/Disabled) 333-3310
695 S. Center St., Reno
Citi Vista Senior Apts (Elderly/Disabled) 324-2211
650 Record St, Reno
City Center Apts 284-9500
160 Sinclair St, Reno
City Hall Senior Apts. (Elderly/Disabled) 331-4900
625 5TH St, Sparks
Cottonwood Village 825-4999
2655 Yori Ave, Reno
Courtyard Centre (singles) 284-2100
695 W. 3rd St, Reno
Creekside Apts 379-5484
2450 Sutro St, Reno
Dakota Crest Apts 333-0766
446 Kirman Ave, Reno
Diamond Creek Apts 852-2339
1205 S. Meadows Parkway, Reno
Grace Senior Apts (Elderly/Disabled) 284-5777
1260 Commerce St, Sparks
Grenada Apts (singles) 331-1101
900 1 St, Sparks
Home Suites Apts 359-8701
615 E. Lincoln Wy, Sparks
Lakeside Manor (Elderly/Disabled) 827-3606
855 Brinkby Ave, Reno
Lighthouse of the Sierra (singles)/Step 2 787-9411
Clearacre Ln&Crystal Ln, Reno
Manhattan Place Apts unknown
930 Manhattan St, Reno
Oak Tree Apts 825-1454
1455 Evelyn Way, Reno
Paradise View Apts (singles) 359-7227
2685 Carville Dr, Reno
Park Manor Apts 337-9222
33 Park St, Reno
Parkside Gardens Apts 359-5555
1800 Sullivan Ln, Sparks
Park Vista Apts 356-2020
565 Sparks Blvd, Sparks
Parkway Lodge (elderly/singles) 322-1430
49 S. Park St, Reno
Reno Apts I-IV 359-0811
2300 Wedekind Rd, Reno

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Ren Silvercrest Apts (Elderly/Disabled) 322-2050
1690 Wedekind Rd, Reno
Ridge House (transitional housing) 322-8941
900 W 1st Street, Ste. 200, Reno
Riverside Artist Lofts (singles) 786-8824
17 S. Virginia St., Reno
Sierra Crest Apts (Elderly/Disabled) 353-2500
795 Prater Way, Sparks
Sierra West Apts (310) 258-5183
1380 Riley Ave, Reno
Silver Sage Senior Residence 823-8880
4885 S. McCarran Blvd, Reno
Silver Terrace 333-2800
1611 Wedekind Rd, Reno
Skyline/Skyview Apts 746-8183
1570 Sky Valley Dr, Reno
Southridge Apts 746-8183
1550 Sky Valley Dr, Reno
Spanish Hills Apts 525-6977
1475 Vista Del Rancho Parkway, Sparks
Sunrise West Apts 827-4595
4205 Neil Rd., Reno
Terracina Apts 747-5855
2175 Sierra Highlands Dr, Reno
Trembling Leaves Apts 324-1336
115 Booth St, Reno
Vintage Hills Sr Apts (Elderly/Disabled) 787-0109
4195 West 7th St, Reno
Vista Pointe Apts 337-8819
250 Talus Way, Reno
Westridge Apts 747-5959
5250 Villa Verde Dr, Reno
Whittell Pointe Apts (singles/family) 329-4343
1855 Selmi Drive, Reno
Willows at Wells (Elderly/Disabled) 329-4248
201 S. Wells Ave. Reno
Zephyr Pointe (866) 491-5178
10640 N. McCarran, Reno

LEGAL SERVICES
Nevada Legal Services 284-3491
204 Marsh Ave, Suite 3, Reno
Nevada State Apartment Association (702) 436-7662
7785 W. Sahara Ave Suite #201, Las Vegas
Non-profit organization providing Nevada multi-housing industry with legislative support, education and community outreach
Silver State Fair Housing Council 324-0990
Toll Free (888) 585-8634
Advice on housing discrimination issues
Washoe County Juvenile Services 325-7800
650 Ferrari-McCloud Blvd, Reno
Washoe Legal Services 329-2727
299 S. Arlington Ave, Reno – Must meet low-income guidelines
Washoe County District Attorney 789-7100
1 South Sierra St, Reno – Family support division; assistance in court orders for and collection of child support

MISCELLANEOUS SERVICES
Access for Community Cultural Education Programs & Trainings (ACCEPT) 786-5886
2400 W. 7th St - Substance Abuse & HIV/AIDS prevention, education and interventions
Benefits Check Up Nevada State Hotline 800-992-0900
benefitscheckup.org
Community Services Agency 775-786-6023
1090 E. 8th St, Reno
DETR, Vocational Rehabilitation Division 336-5400
1675 E. Prater Way Suite 103 (inside Job Connect)
4001 S. Virginia (inside Job Connect) 834-1970
1325 Corporate Blvd, Reno 823-8100
Vocational Rehabilitation; Services to the Blind and Visually Impaired; Bureau of Disability Adjudication; Also: Client Assistance Program; Office of Disability Employment Policy; all services designed to address assessment, training, treatment, and job placement for Nevadans with disabilities
Disability Resources, Inc. / New 2 U Computers 329-1126
50 E. Greg St Suite 102, Sparks
Equal Rights Commission Northern NV 823-6690
1675 E. Prater Way Suite 103, Sparks (inside Job Connect)
Oversees Nevada's equal employment opportunity program; handles employment discrimination complaints relating to race, national origin color, creed/religion, sex, sexual orientation, age (over 40), disability, and gender identity or expression
Nevada – Get Connected/Get Answers 211
Connects you to free information about critical health and human services available in the Reno area
U.S. Dept of Housing & Urban Development
Housing Discrimination Hotline (800) 347-3739
San Francisco Regional Office
Washoe County Library 327-8300
301 S Center St, Reno – Computer use and Internet access

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SENIOR SERVICES
AARP Foundation Senior Community Service
Employment 323-2243
1135 Terminal Way, Reno – Temporary employment for low-income persons (age 55+) 8 am-4 pm M-F

Elder Protective Services /Aging & Disability Services
688-2964
445 Apple St Suite 104, Reno – Seniors only (60+); 8:00 am - 5:00 pm M-F

Retired Senior Volunteer Program (RSVP) 784-1807
1664 N. Virginia St UNR, Center for Molecular Medicine, Room 150, Reno

Senior Companion Program 358-2322
1380 Greg St Suite 212, Sparks – Seniors only (60+); 8:00 am - 4:00 pm M-F

Sparks Senior Center 353-3110
97 Richards Way, Sparks – Various programs for seniors; 9:00 am - 4:00 pm M-F

Washoe County Senior Center 328-2575
1155 E 9th St, Reno – Seniors only (60+) for all services; lunch 11:30 am-12:30 pm M-F; $2.00 donation ($4.00 if younger than 60); Meals on Wheels program; library; various other programs for seniors

SOCIAL SERVICES
Child Support Enforcement 448-5150
300 E 2nd St, Suite 1200, Reno

Crisis Pregnancy Center 826-5144
853 Haskell St, Reno

Family Resource Centers:
Call for appointments and addresses:
Central Reno 321-3185
Northeast 337-9979
North Valleys 677-5437
Sparks 353-5733
Sun Valley 674-4411

Family Ties 823-9500
3100 Mill Street, Suite 117, Reno – Connections, resources, and information for families with disabilities/special needs; all ages

Nevada State Welfare 4055 S. Virginia St, Reno 684-7200
630 Greenbrae Dr, Sparks 824-7400
Financial assistance for children deprived of support (TANF); medical assistance to aged, blind and disabled; food stamps

Northern Nevada Center for Independent Living
999 Pyramid Way, Sparks - Helps disabled individuals find various resources 353-3599

Project Restart Family Center 324-5166
335 Record St, Reno – Provides services for families, seniors and people with disabilities who are homeless or at risk for homelessness

Women & Children’s Center of the Sierra/ 825-7395
Diaper Bank
3905 Neil Rd, Suite 2, Reno

Washoe County Social Services Department:
CPS - 350 S. Center St, Reno - No emergency services
Adult - 1001 E 9th St, Bldg C, Room 135, Reno
General Assistance 328-2700
Child protective services 785-8600
Child care licensing 337-4470
Adult health care and general information 328-2400

STD/HIV TESTING
Northern Nevada HOPES Clinic 786-4673
580 W 5th Street, Reno
Free HIV testing, rapid HIV blood testing, rapid HIV oral testing

Northern Nevada Outreach Team 328-2671
132 West Street, Reno
Free HIV testing, conventional HIV oral testing, rapid HIV oral testing, Chlamydia, Syphilis, and Gonorrhea testing

TRANSPORTATION
RTC Ride Bus Service Route info 348-7433
2050 Villanova Dr, Reno TTY/TDD (800) 326-6868

RTC Access (Disabled only) Reservations 348-5438
600 Sutro St, Reno Cancellations 348-0444

UTILITIES ASSISTANCE
Nevada Energy 834-4444
Payment arrangements and possible referral to SAFE program for one-time assistance with gas/electric bill

Nevada Low-Income Home Energy Assistance 684-0731
2527 N. Carson St, Suite 260, Carson City – Provides benefits to eligible households to help with utility costs

Telephone Assistance Programs for Low Income Households – Lifeline (800) 288-2020
For information, call AT&T customer service
VETERAN SERVICES

Veteran Administration (800) 827-1000
www.va.gov TTY/TDD (800) 829-4833
5460 Reno Corporate – VA pension, home loans,
education, counseling and other benefit information;
8:00 am - 4:00 pm M- F

Veteran Memorial Cemetery 575-4441
(Burial plots available for terminal veterans)

Veteran Administration Medical Center 786-7200
975 Kirman Ave, Reno – Health care for eligible
veterans

Vet Center 323-1294
5580 Mill St, Suite 600, Reno – Counseling to help
veterans re-adjust to civilian life; employment
counseling

VA Supportive Housing (VASH) 321-4880
350 Capitol Hill Ave, Reno