

# Built For Zero.

Washoe County

**CHAB Update 6-13-22**

➤ **Develop a quality data By-name List:**

- By-name List: identifies each individual in our community experiencing homelessness from which housing placements can be made. \* It starts with a name but expands with the intent of getting to know people. What motivates them, what barriers to housing exist & how can we help.
- Community Dashboard Monthly reporting and analysis.
- A detailed inventory and gap analysis of our housing capacity enables us to add beds where needed and use limited resources in an effective way.

➤ **Outreach Coverage & Coordination:**

- Coordinate outreach between groups to maximize efficiency & decrease duplicative efforts.

➤ **Case Conferencing**

- Management of the By-Name list through case conferencing with the focus of finding housing for people.

Quality By-  
Name List



Coordinated  
Outreach



## Increased Effectiveness in Reducing the # of People Experiencing Homelessness

- Efficient Housing Placements
- Clear Identification of program needs
- Reduction Unsheltered Individuals

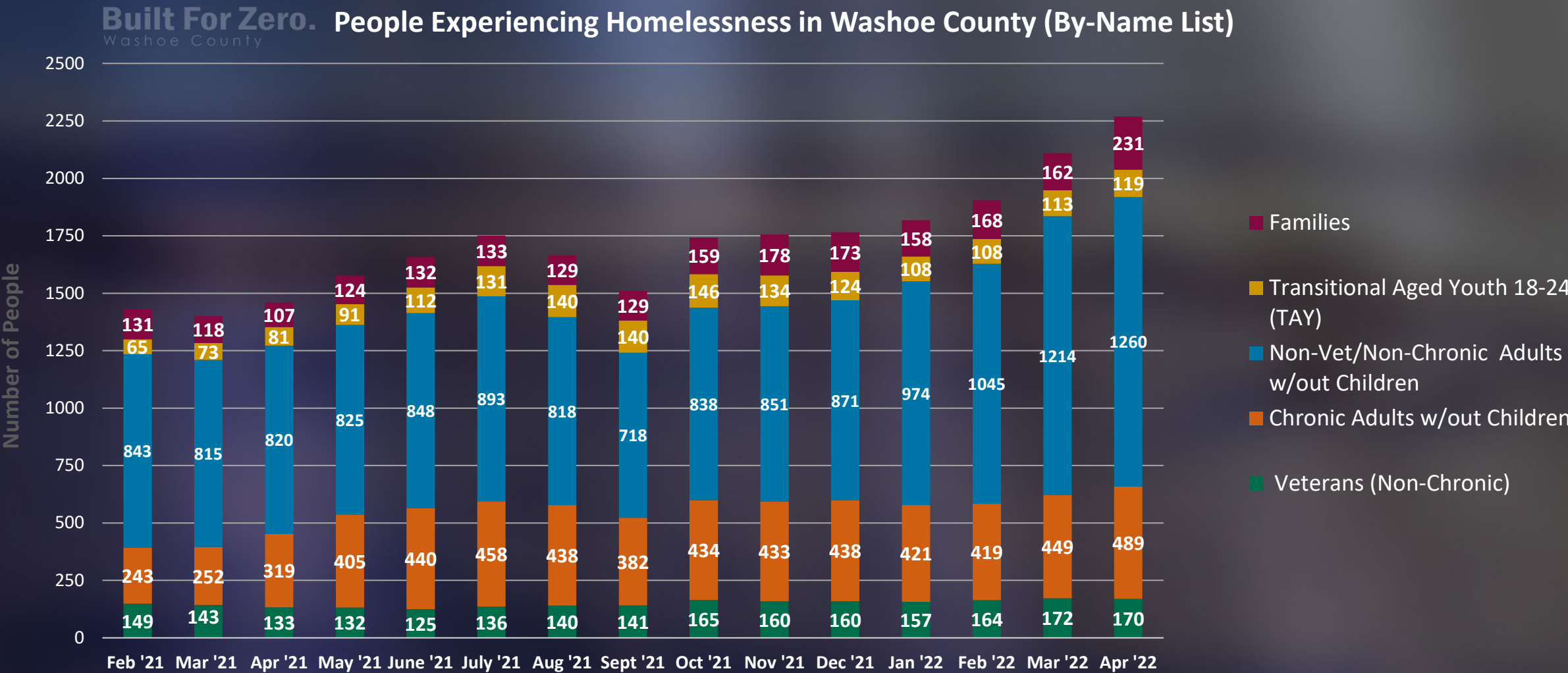


- Established and Ongoing
  - ✓ Community Dashboard Monthly Data Reporting
  - ✓ Coordinated Outreach
  - ✓ Case Conferencing
- Still working on:
  - Achieve Quality Data - HMIS

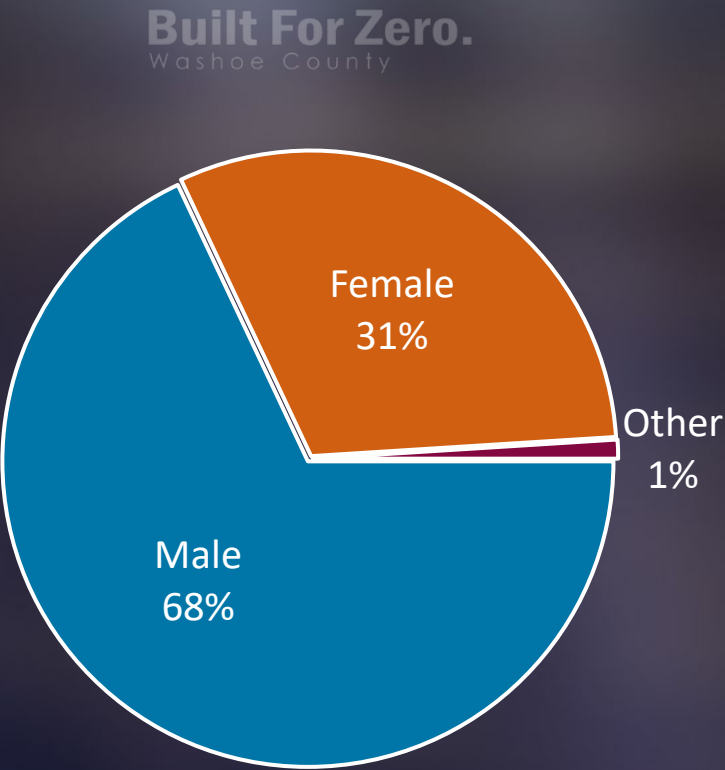
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# Community Dashboard Monthly Reporting Data



People Experiencing Homelessness in Washoe County - By Gender  
April 2022

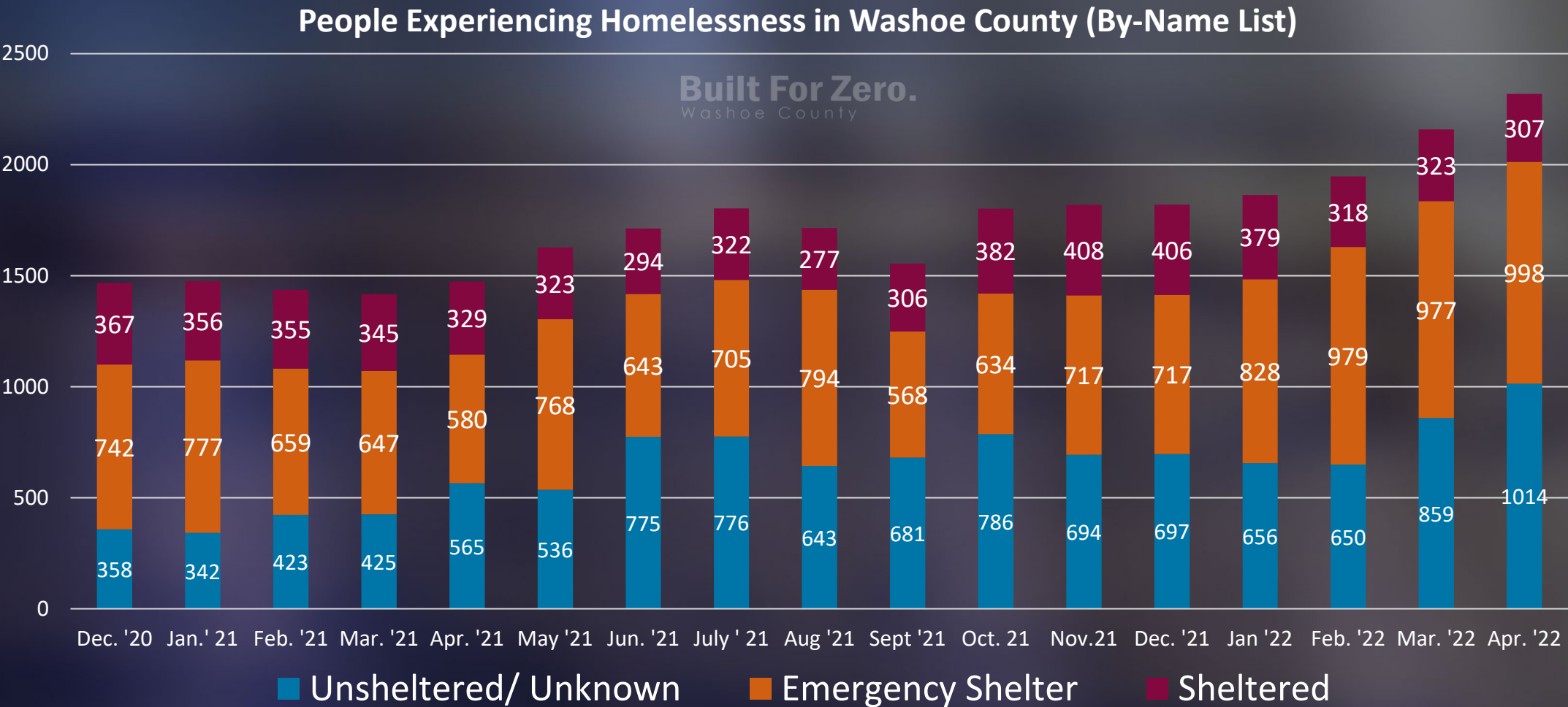


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Community Dashboard

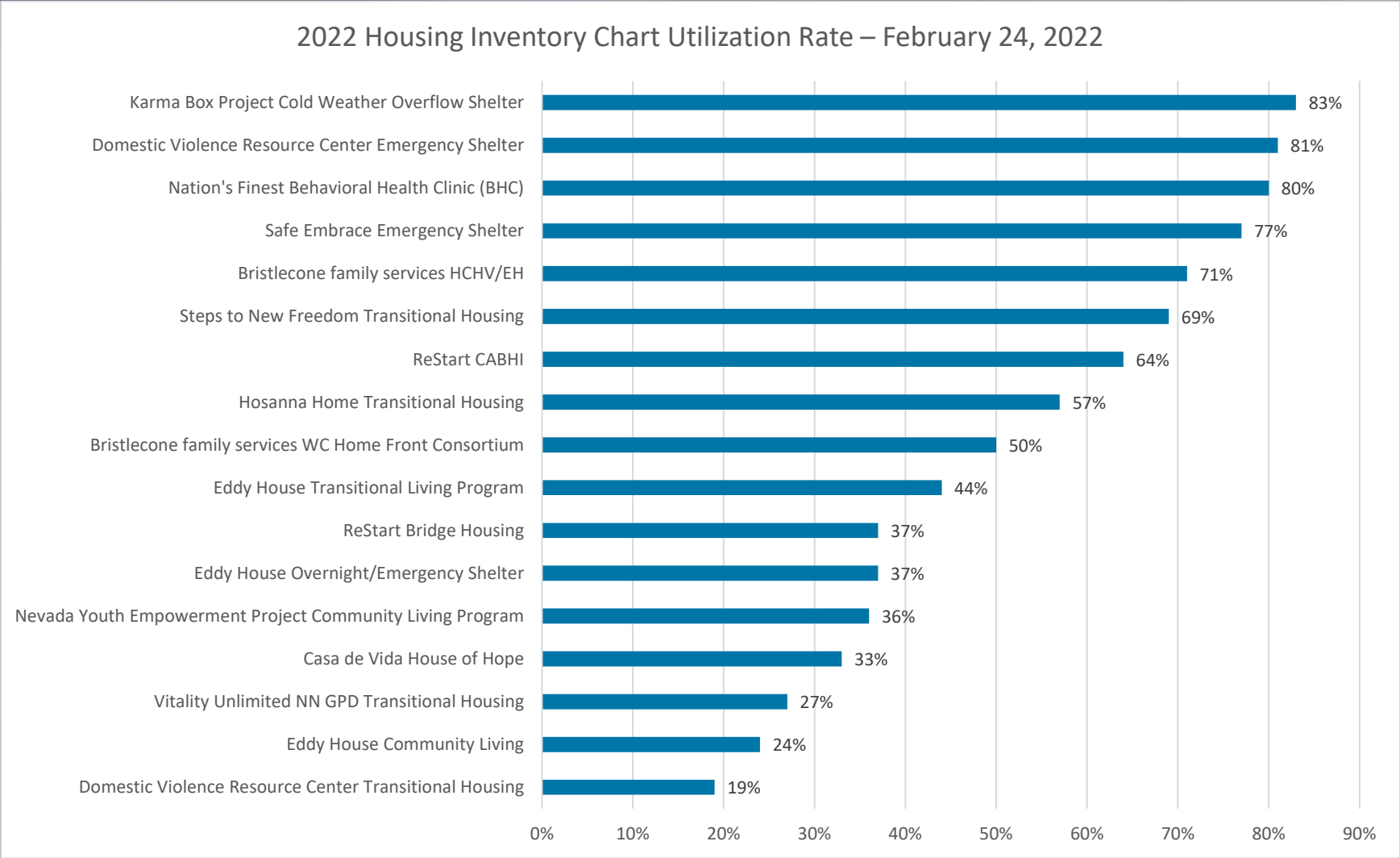
Monthly Reporting Data



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# Community Inventory





# **Built For Zero.** Coordinated Outreach

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## **1. Outreach:**

- Clean and Safe Team (Including partners: RISE, Karma Box)
- Law Enforcement: Sparks PD and Washoe County Hope Teams, Reno PD
- Karma Box - River Stewards
- DRP Ambassadors

## **2. Data Collection:**

- Partners entering data
- Coordinated Outreach Policy Adopted by CoC
- Remaining Programs to get into HMIS:
  - DRP Ambassadors
  - Emergency departments
  - Washoe County Detention Facility

## **3. Unsheltered Case Conferencing Meeting**

## ✓ Case Conferencing Basics

- By Name List → Housing

## ✓ Current Meetings

- Transition Aged Youth (TAY) 18-24 years old (pilot est. Dec 2020)
- Veterans
- Unsheltered
- Coordinated Entry

## ✓ Lessons Learned

- Participation challenged by HMIS access
- Great partnership! Warm handoffs are key to getting people housed
- Outreach is key to knowing specifics related to individual needs and where the unsheltered people on the list are located

# Built For Zero. Software Usage

Washoe County



- Benefits:
  - Real time list of those experiencing homeless
  - Standardized information around program utilization and outcomes
  - Robust recidivism data
  - \*\*Enabling decision making on how to most effectively use funding in our region
- Improving use of HMIS and Data Quality
  - Data Policy
  - HMIS Licensing
  - GIS Capability
  - All housing programs and street outreach reporting program enrollments into HMIS
  - UP NEXT: Case Management Module



# HMIS Reporting Programs

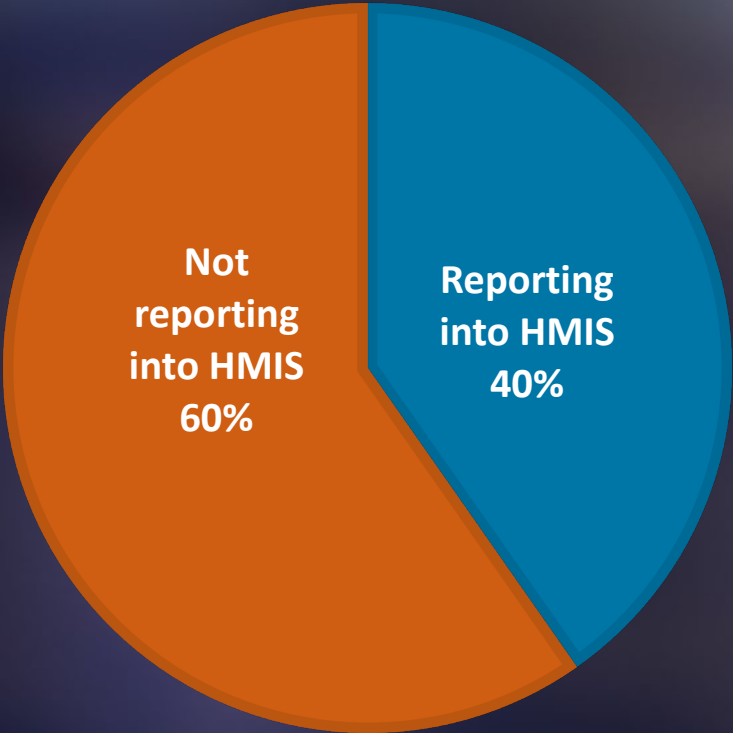
- Bristlecone: SUD Residential
- Bristlecone: Transitional Housing
- City of Reno: Clean and Safe Team
- Eddy House: Willow Street Community Living Program
- Eddy House: Willow Street Emergency Room/Drop In
- Eddy House: House on Ryland Transitional Housing Program
- Health Plan of Nevada: Emergency Housing Vouchers
- HOPES: Ryan White Program
- Hosana Home
- Karma Box: Cold Weather Overflow Shelter
- Karma Box: Safe Camp
- Karma Box: Street Outreach
- Nevada Youth Empowerment Project (NYEP): Sonder House
- Nation's Finest: Rapid Re-Housing
- Nations' Finest: Behavioral Health Center
- Nevada Youth Empowerment Project (NYEP): Faland House
- NNAMHS: Shelter + Care
- Reno Housing Authority: Project Based Vouchers
- Reno Housing Authority: VASH Voucher Program
- Safe Embrace: 3 Rapid Re-housing Programs
- Steps to New Freedom: Veteran Program
- Vitality Veterans
- VOA: Anchor PSH
- VOA: Bridge Housing
- VOA: CABHI
- VOA: Re-Start Rapid Re-housing for families
- VOA: Re-Start Rapid Re-housing for families
- Washoe County: Cares Campus
- Washoe County: Our Place Family Shelter
- Washoe County: Our Place Women's Shelter
- Washoe County: Permanent Supportive Housing 1
- Washoe County: Permanent Supportive Housing 2
- Washoe County: Rapid Re-housing
- Washoe County: Shelter Plus Care
- West Care GPD Transitional Housing

# Remaining Programs to get into HMIS

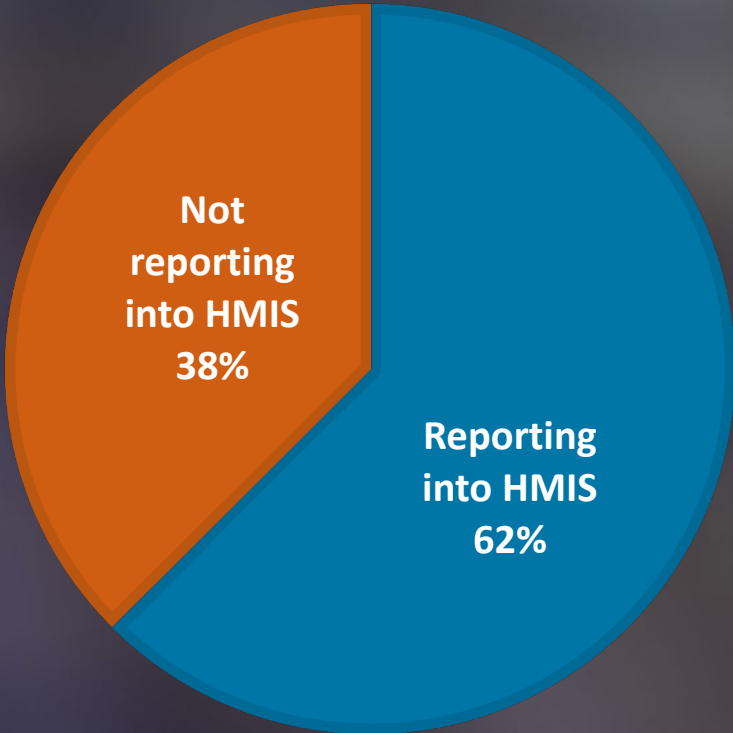
- Case de Vida: House of Hope
- Case de Vida: House of Life
- Catholic Charites: Battle Born
- Downtown Reno Partnership: Street Outreach
- Community Foundation of Western Nevada: Village on Sage Street
- The Empowerment Center
- Life Changes, Inc.
- HOPES: Hope Springs
- Reno Sparks Gospel Mission: Men's Long Term Residential Substance Abuse Treatment Program
- Reno Sparks Gospel Mission: Women's Long Term Residential Substance Abuse Treatment Program
- Reno Sparks Gospel Mission: Women's Emergency Shelter
- Reno Sparks Gospel Mission: Women's Transitional Living
- Reno Sparks Gospel Mission: Men's Transitional Living
- The Salvation Army –Transition Housing Program
- Washoe County: Crossroads Men's
- Washoe County: Crossroads Women's
- Washoe County: TADS
- Washoe County: Wellcare Supportive Housing
- Wellcare: Coronado Street
- Wellcare: La Rue Street
- Wellcare: West Street
- Addition needs:
  - Emergency Rooms
  - Washoe County Detention Facility

# Reporting into HMIS

**JUNE 2021**  
% OF PROGRAMS REPORTING INTO HMIS



**JUNE 2022**  
% OF PROGRAMS REPORTING INTO HMIS



**“Single programs, no matter how successful, do not get us to Zero”**

A wide-angle, nighttime photograph of a city skyline, likely Las Vegas, with numerous illuminated buildings and a prominent green-lit tower. The city is set against a backdrop of dark, silhouetted mountains under a deep blue night sky. The lights from the city create a bright, glowing effect against the dark landscape.

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## **Built For Zero Goal:**

**Achieve quality data for Washoe County through getting 90% of providers reporting data into our by name list through HMIS by September 1, 2022.**



[www.washoecounty.us/homelessness](http://www.washoecounty.us/homelessness)

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## Washoe County

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