

CHAB 9.12.22

Cares Campus Update





Cares Campus Priorities



STAFFING &
TRAINING



SAFETY &
SECURITY



FACILITY &
CONSTRUCTION



PARTNERSHIP
DEVELOPMENT



Cares Campus Updates



Supportive Housing Apps for Home Means NV Funding

Enhanced Security

Medical Services

Campus Partnership/Volunteer Development

Staffing/Recruitment Efforts

Construction and temporary buildings

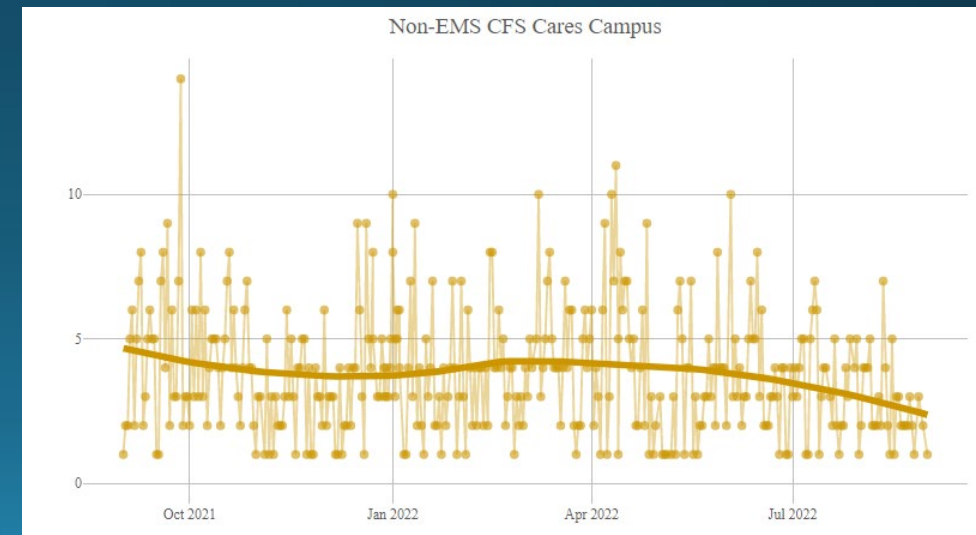


Cares Campus Updates - Security

- Welcome Center Open
 1. VOA check in
 - HMIS/Clarity Cards
 2. Intake/Diversion Team
 3. Security updates
 - X-Ray Bag Scanner
 - Walkthrough Metal Detector

Metal Detector =
1734
people per day

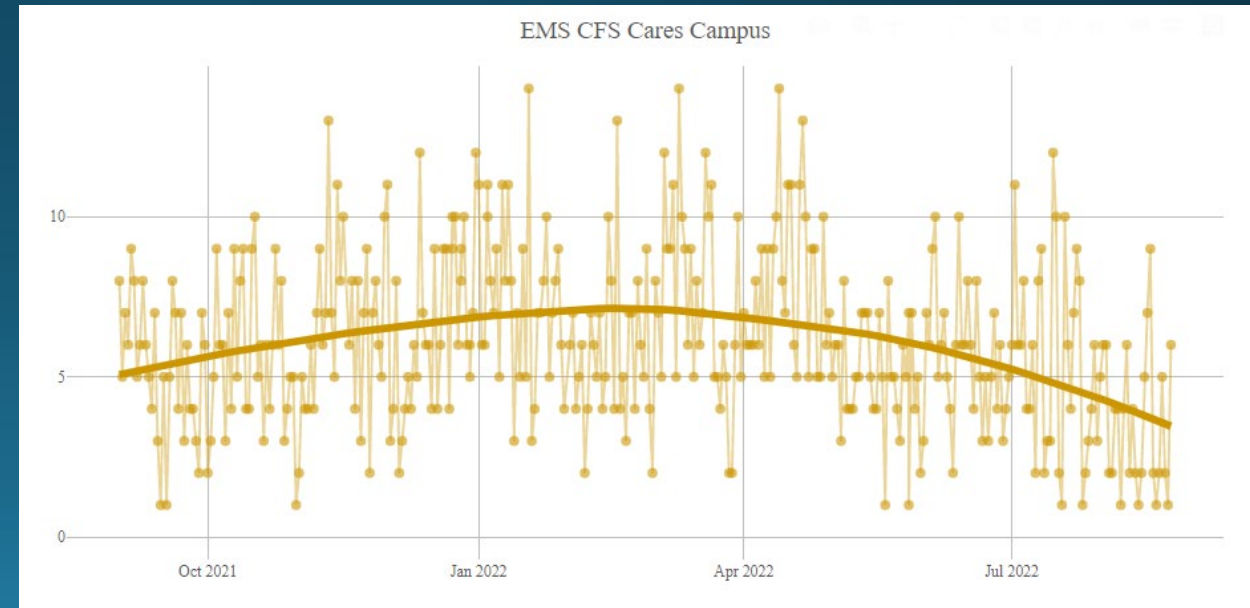
Bag Scanner =
807
bags per day





Cares Campus Updates – Medical Services

- Onsite Medical Provider: MedTrust
 - Nurse and CNA 8 hours per day
 - Prescriber – 20 hours per week
 - Started August 15
- Nurse Call Line through REMSA
- Medical/MCO Partners on site





Cares Campus Partnerships

➤ Service Providers/Partner Agreements

- 21 in place
- 4 in process

➤ Volunteer Program

- 20 Volunteers
- Serving Meals
- Community Mail
- Campus Activities

Agreements In Place

- Anthem
- Bristlecone
- Catholic Charities of Northern Nevada
- City of Reno - Clean and Safe Team
- Dispatch Health
- Eddy House
- Food Bank of Northern Nevada
- Health Plan of Nevada/United Healthcare
- JC Lighthouse
- Karma Box Project – Street Outreach
- Liberty Dental
- Mobile One Docs
- Molina
- Northern Nevada Behavioral Health
- Northern Nevada HOPES
- Reno MOST
- Silver Summit
- Veterans Administration
- Vitality Unlimited
- Washoe County Health District
- WellCare

Agreements In Process

- Downtown Reno Partnership
- My Journey Home
- Reno Behavioral Health
- Washoe County MOST



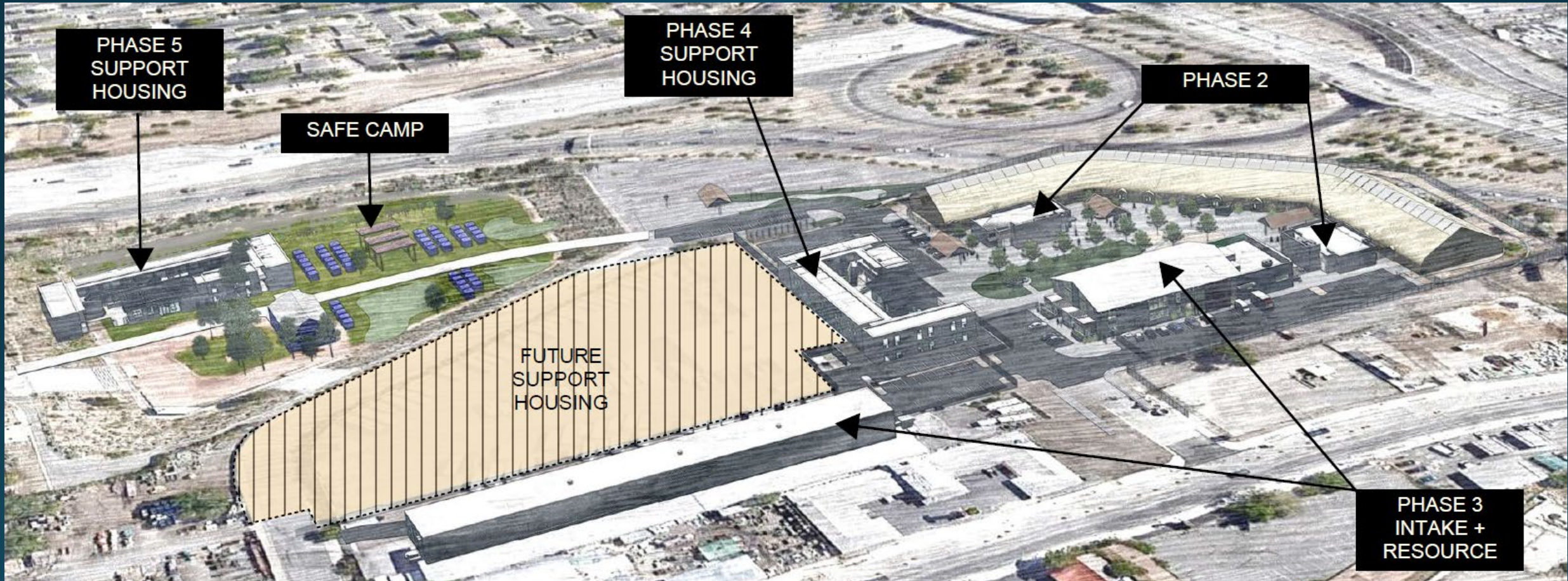
- Intake Building (Check In, Security Check, Intake and Diversion)
- Service Buildings (Case Managers, Behavioral Health and Partners)
- Community Mail

- HVAC Heating and Cooling
- Plumbed refilling drinking water station
- Open 6am to 6pm each day

An aerial photograph of a construction site for the Governor's Bowl Back. The site is divided into several colored zones: a large purple 'Construction Area' at the top; a cyan diamond-shaped zone 'E' to its right; a vertical strip of red zones 'C' and 'C' on the left; a vertical strip of red zones 'C' and 'B' further left; a yellow zone 'A' at the bottom center; a blue zone 'F' at the top center; a blue zone 'F' on the right; and a cluster of green zones '4 3 2 1' and 'D' on the right. A large grey area is on the far right. Roads include 'LINE DR' at the top left, 'THREEMILEST' at the bottom, and 'ENTRANCE 35' at the top right. A building is on the left, and a parking lot with trucks is at the bottom left. The text 'Governor's Bowl Back' is at the top center.



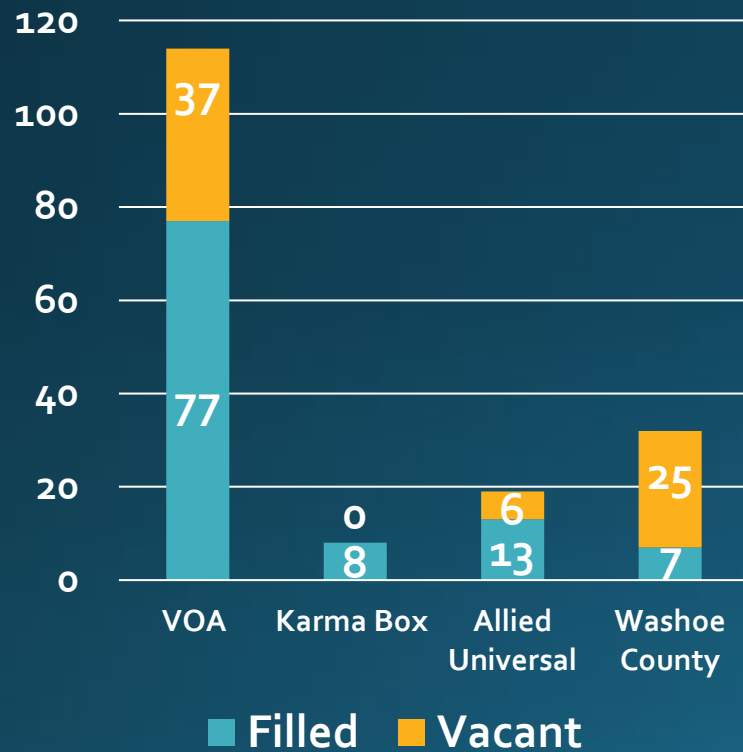
Cares Campus – Construction



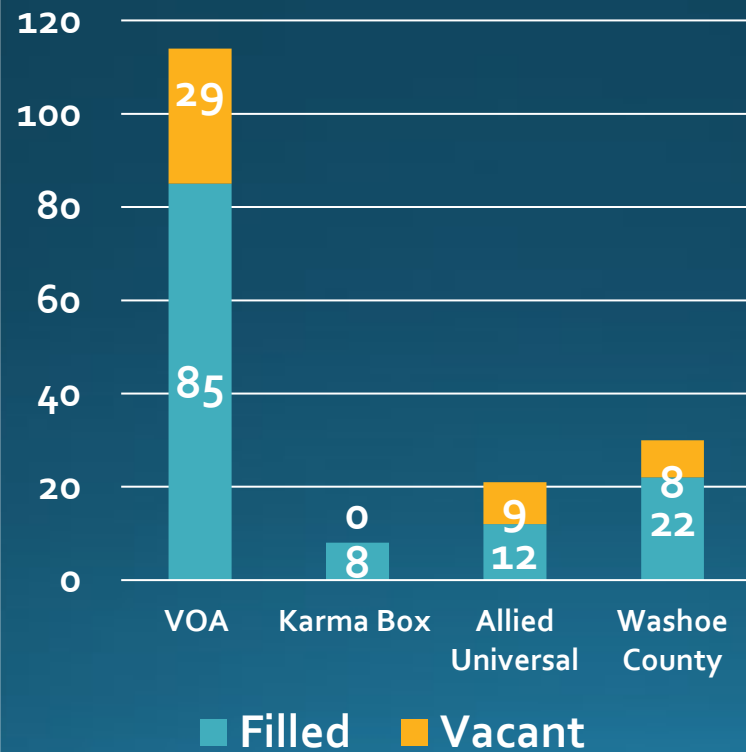


Cares Campus—Staffing

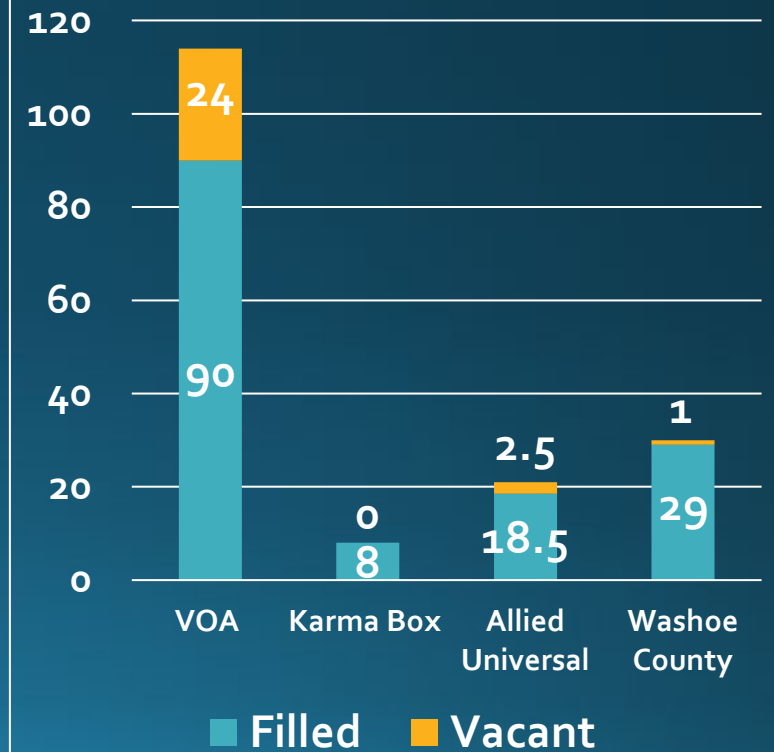
Staffing Levels 4.1.22



Staffing Levels 6.1.22



Staffing Levels 8.20.22



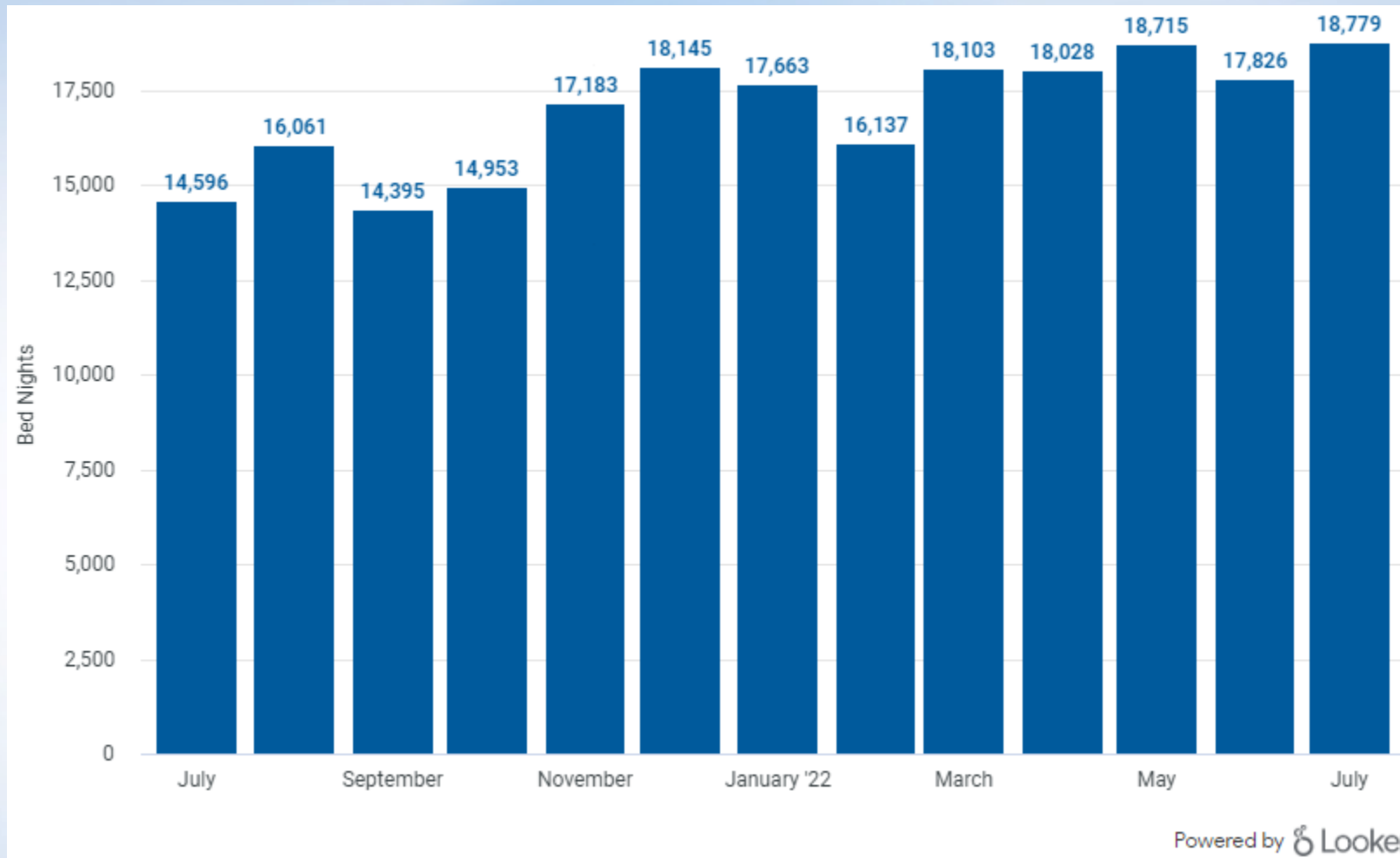


Cares Campus—Jon DeCarmine Recommendations

Not Started	In process	Planned Construction	Operational	
	<div>Staffing: Four staff per 100 beds (each shift)</div> <div>Training: Clarify employee expectations</div> <div>Housing: Length of stay policy</div>	<div>Establish Smaller Zones</div>	<div>Staffing: Overhaul case management process</div> <div>Staffing: Appropriate case management caseload</div> <div>Training: Establish baseline trainings</div> <div>Housing: Implement a strong housing focus</div>	<div>Implement project performance measures</div> <div>Diversion: Implement diversion at every entry</div> <div>Diversion: Flexible funds for diversion</div>

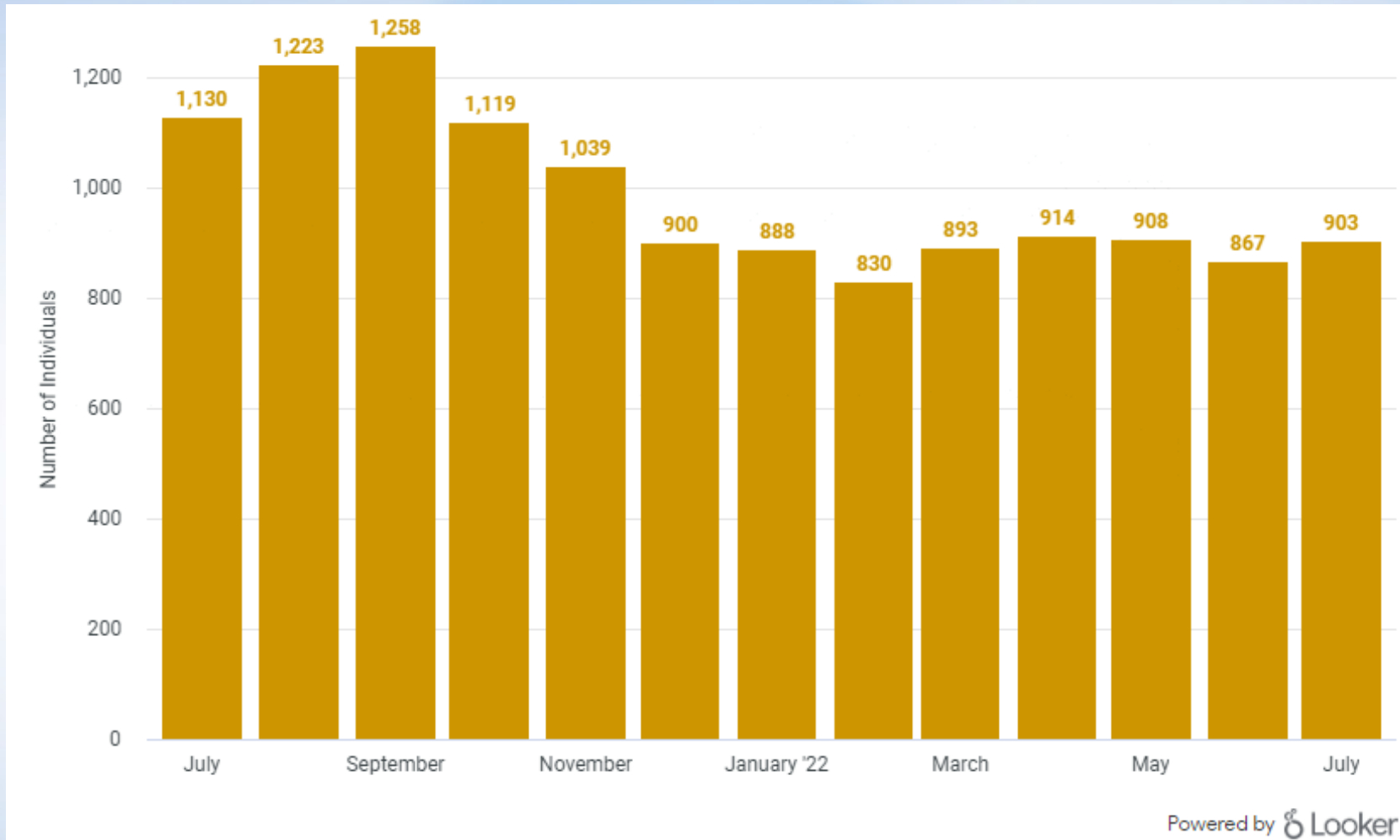
Cares Campus – Emergency Shelter

Bed Nights



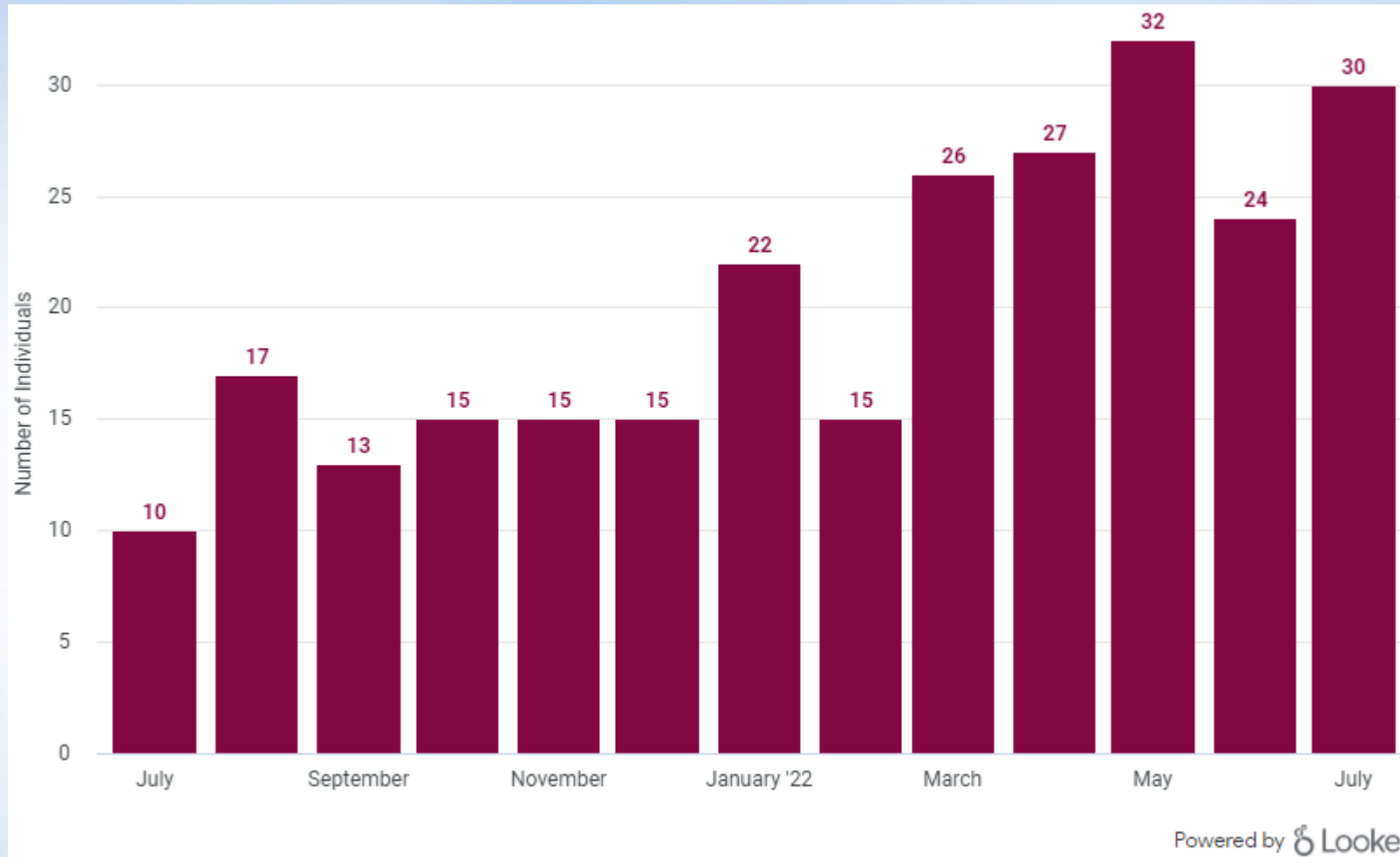
Cares Campus – Emergency Shelter

Unduplicated Clients Serviced



Cares Campus – Emergency Shelter

Exits to Permanent Housing



Cares Campus – Emergency Shelter

Data



Data for the Cares Campus located:

[https://www.washoecounty.gov/homeless/Cares-Campus/Emergency Shelter/cares campus emergency shelter trends.php](https://www.washoecounty.gov/homeless/Cares-Campus/Emergency%20Shelter/cares%20campus%20emergency%20shelter%20trends.php)



Homeless Services Update

www.washoecounty.gov/homelessness/