

Welcome Washoe County Employees & Families!



“ Literally the best doctor’s visit I’ve ever had. She listened to all of my concerns, gave me amazing information, and was so caring and confident in her information and advice! ”

Welcome to Prominence Care Centers.

Your Prominence Health Plan provides enrolled members with unlimited access to dedicated primary care at Prominence Care Centers. The care centers offer a full-time medical team and health coaches committed to helping you get healthy, manage healthcare costs, and coordinate all the care you need.

Schedule a Whole Health Evaluation and earn some cash!

Receive care between January 1 and March 31, 2020, and earn a **\$100 gift card!**

Receive care between April 1 and December 31, 2020, and earn a **\$50 gift card!**



The best way to get started is with an Annual Whole Health Evaluation.
Call today to schedule! Reno: (775) 299-4649 | Carson City: (775) 546-2180



The Prominence Care Center **Difference**

We've designed the Prominence Care Center experience with you in mind. At its most basic, it means time and empathetic listening. We've heard from so many patients that providers don't take the time to listen to them. You should be able to come to the care center for most of your healthcare needs. If you need care outside of the care center, we'll coordinate it and conduct any follow-ups.

FAQS

What if I already have a Primary Care Doctor? The Prominence Care Center medical team will be there for you no matter who you see outside the care center. If you want to keep your primary care doctor, consider us an extension of your care team. It's even a great idea to put the Prominence Care Center medical team in touch with your other providers so they can give you the exact care you need, when you need it. Your health always benefits when everybody communicates.

How much will it cost? All services at the Prominence Care Centers are covered in full as part of your Prominence health plan.

Who can use Prominence Care Centers? Washoe County employees and their family members who are enrolled in the Prominence Health Plan are eligible.

Can I fill a prescription at the care centers? Yes, select medications are dispensed as prescribed by Prominence Care Center providers, including refills, at no cost to you! All other prescriptions written by Prominence Care Center providers can be filled at your local pharmacy and are covered under the terms of your medical plan.

Quick Facts

Visits are by appointment only. This allows for quicker access and longer visits. Our goal is no wait time and as much time with your provider as you need.

Your costs are covered. All visits are covered! Medications dispensed from a Prominence Care Center are available at no cost, including refills!

Personalized care team. Prominence Care Center care teams work with patients to create custom health plans, and can coordinate all the care they need.

Free Services



PREVENTIVE CARE

Annual Whole Health Evaluation; immunizations; screenings; well woman exams; family planning; well child care ages 3+



CHRONIC DISEASE MANAGEMENT

For example, diabetes; hypertension; depression



SAME OR NEXT-DAY CARE

Coughs/colds; wound care; sprains and strains; rashes; urinary tract infections; back pain



BONUS SUPPORT SERVICES

Health coaching; on-site labs; provider-dispensed medications; specialty care coordination and advocacy

Prominence Care Centers

699 Sierra Rose Drive, Reno, NV 89511

phone: (775) 299-4649

email: prommccarran@verawholehealth.com

web: prominence.verawholehealth.com

180 East Winnie Lane Carson City, NV 89706

phone: (775) 546-2180

email: promwinnie@verawholehealth.com

web: prominence.verawholehealth.com

Hours of Operation

Monday	7am - 5pm
Tuesday	8am - 6pm
Wednesday	7am - 5pm
Thursday	8am - 6pm
Friday	7am - 5pm

After-hour calls into the care center will put you in touch with our nurse line.