

# Regional Homelessness Solutions Matrix 11/1/2020



Priority	Initiative	Lead(s) & Teams	Current State	Where We Are Going	Status
<b>Regional Coordination &amp; Planning</b> 	<b>Elected Official &amp; Leadership Alignment</b>	<b>Lead: Built for Zero Team</b> <b>Supports:</b> Washoe County Commission, COR Council, COS Council, CHAB, County Manager and City Managers	Initial momentum on projects stalls to due competing priorities and limited resources.	All jurisdictions work in a coordinated effort and prioritize efforts with consideration of resources.	BFZ updates are provided at the monthly CHAB meeting and the BFZ core team members are responsible for sharing information with their respective jurisdictional leaders.
	<b>Regional Plan to Address Homelessness</b>	<b>Lead: Washoe County, Dana Searcy</b> <b>Supports:</b> Built for Zero Team, COR, COS, Washoe County, Service Providers & Stakeholders	We have a lot of good people doing good work, but overall, our efforts are fractured and siloed.	Supported by all jurisdictions, our plan outlines the regional goals to reduce the number of people experiencing homelessness and the detailed steps that will be taken to accomplish those goals.	Slated to be developed and completed and by January 2021. Built for Zero work will help inform the direction.
<b>Built for Zero (BFZ)</b> 	<b>Built for Zero Core Team</b>	<b>Lead: Washoe County, Dana Searcy</b> <b>Supports:</b> Built for Zero Regional Stakeholders	Current progress limited due to current workloads of team members.	A team adequately staffed to address regional homeless.	Meetings are held to monitor the progress towards completion of the Built for Zero work plan, provide updates on committee work or specific tasks being undertaken by BFZ core team members.
	<b>Data Systems / By-Name List</b>	<b>Lead: Built for Zero Team</b> <b>Supports:</b> Bitfocus (HMIS), Good grid/Protech, CoC, Match Maker and all service providers	Our community does not have a By Name List or a true understanding of how many people are currently experiencing homelessness. Providers frequently work outside the system as there is no centralized process.	Our By Name List includes each individual in our community experiencing homelessness from which housing placements can be made. Our efficient By Name List allows for a clear understanding of the gaps in our system.	Monthly data reports have been set up and reports pulled for July, August and September. The report methodology used to determine the number of people experiencing homelessness and the number of people being housed is continually being refined and data clean up has been undertaken. Work continues to determine how to best operationalize the By Name List. Once the process is in place, we will be facilitating housing placements with service providers.
	<b>Housing Inventory/ Capacity</b>	<b>Lead: Built for Zero Team</b> <b>Supports:</b> Service Providers	No complete community inventory. No means to share data.	A detailed inventory exists to help guide decision making.	A detailed inventory is currently being completed including eligibility criteria for exiting housing program by Washoe County.
	<b>Housing Needs (Gap Analysis)</b>	<b>Lead: Built for Zero Team</b>	A detailed inventory is needed.	A gap analysis of our housing capacity enables us to add beds where needed and use limited resources in an effective way.	Will begin work once housing inventory is complete.
	<b>Outreach Coverage &amp; Coordination</b>	<b>Lead: Built for Zero Team</b> <b>Supports:</b> City of Reno, City of Sparks, Washoe County, Law Enforcement, Service Providers and Volunteers	There are several organizations providing Outreach Services, but lack coordination.	Efficient, collaborative outreach resulting in increased housing placements.	A committee has been formed and is meeting to establish the service area for outreach, inventory types of outreach conducted and coordinate outreach between groups to maximize efficiency and decrease duplicative efforts.
	<b>Outreach and Education</b>	<b>Lead: Built for Zero Team</b> <b>Supports:</b> Outreach Staff across the Community Karma Box Project, TMWA, One Truckee River, Truckee River Fund	There are several organizations providing Outreach Services but lack coordination and needed data collection.	Efficient, collaborative outreach resulting in data collection to inform and assist with increased housing placements.	A committee has been formed and is meeting to establish the service area for outreach, inventory types of outreach conducted and coordinate outreach between groups to maximize efficiency and decrease duplicative efforts. Data collection tools are being developed and tested for implementation.
	<b>Policies &amp; Procedures</b>	<b>Lead: Built for Zero Team</b>	Limited policy documents exist.	Our region has a comprehensive policy document that is maintained by the CoC and is implemented on a broad scale.	A timeline for policy/procedure development has been identified. Once developed, ensure all stakeholders understand and implement policies.
<b>Provider Engagement</b>	<b>Lead: Built for Zero Team</b>	Providers frequently work outside the system as there is no centralized process. There is a limited understanding of the value in using a centralize system.	All community providers are using the same system allowing for efficient housing placements and quality real time data resulting in efficient decision making.	Service Providers are currently participating in the Built For Zero committees to establish processes. Once developed, the core BFZ team work to increase the number of service providers participating in the establish process.	

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<b>Emergency Shelters</b> 	<b>Covid-19 Social Distancing Configuration</b>	<b>Lead: Individual Jurisdictions</b>	Due to Covid-19 and the need to socially distance, additional space is needed to provide emergency shelter safely.	The shelters have enough capacity of beds that are socially distanced and will be able to remain that way until there is no longer the need to social distance.	The shelters and meal sites have been reconfigured to adhere to social distancing as best possible. This has caused reduced capacity at these locations.
	<b>Men's Shelter</b>	<b>Lead: City of Reno, Arlo Stockham &amp; Monica Cochran</b> <b>Supports:</b> City of Reno, City of Sparks, Washoe County, VOA	Discussion is occurring to evaluate the Men's Shelter purpose, program and desired outcomes.	Our community is comfortable with the purpose, program and desired outcomes.	Location, case workers ratios and desired outcomes are being considered. Cost share agreements are being drafted.
	<b>Our Place (Family &amp; Women's Shelter)</b>	<b>Lead: Washoe County, Amber Howell &amp; Kim Schweickert</b> <b>Supports:</b> Washoe County and RISE	In Washoe County, all sheltered homeless residents are housed in one location. Mixed populations create issues in an already-challenged environment.	Our Place is open to women and families, separating populations with the goal of reducing assault, human trafficking, and property theft while providing a tailored approach for each population.	Our Place opened for families in June and for women in August. Current capacity is 102 women and 28 families.
	<b>Winter Preparation</b>	<b>Lead: City of Reno, City of Sparks, Washoe County</b>	Additional shelter capacity for the cold weather is needed.	Our community has adequate capacity for people experiencing homeless that need emergency shelter over the winter.	Locations are being considered and plans are being developed. There is an enhanced need due to social distancing requirements and unemployment related to the Covid-19 pandemic.
	<b>Emergency Shelter for Couples</b>	----	Currently, our community does not have an emergency shelter for adult couples without children which is a barrier to that population being sheltered.	Our community has enough capacity to house couples needing emergency shelter.	This has been identified as a need in our community. Resources have not been identified to address.
	<b>Emergency Shelter that allows pets</b>	----	Our Place family and women's shelter allow for pets to be housed with shelter clients. There is no shelter for men with pets.	Our community has enough capacity to house men and couples with pets needing emergency shelter.	This has been identified as a need in our community. Resources have not been identified to address.
<b>Encampments</b> 	<b>Safe Camps</b>	<b>Lead: CHAB</b>	No sanctioned safe camps currently exist. Resources, needs and appropriate locations are not clear.	We have a clear understanding of whether a Safe Camp is a beneficial option for our community.	One Truckee River presented in March. RISE presented on July 6, 2020. City of Reno presented during special meeting on July 20, 2020. Varying concepts of a public campground have been discussed, but more information is needed.
	<b>Camp Dispersement</b>	<b>Lead: Individual Jurisdictions</b>	Some jurisdictions are conducting dispersements.	Multi jurisdiction collaborative decision making and coordination is occurring. There is a tool in place with criteria for public safety and public health considerations.	Recommend a regional team to work on immediate concerns. Built For Zero Outreach Coordination Team is beginning to discuss.
	<b>Environmental Effect/Water Quality</b>	<b>Lead: One Truckee River</b> <b>Supports:</b> TMWA, Truckee River Fund, Washoe County Regional Parks and Open Space, Washoe County Health District, NDEP, WRWC, NNWPC, Renown Health, Nevada Land Trust, KTMB, Karma Box Project, and RISE	TMWA and NDEP have recorded elevated E. coli and Total Coliform in the Truckee River. Human waste is a probable contributor as there is a large number of encampments along the Truckee River.	There are resources along the river, such as restrooms facilities and appropriate trash/sharps receptacles, that help mitigate water quality concerns. More outreach conducted to currently homeless population along the river. Escherichia coli (E. coli) and Total Coliform are not at elevated levels in the Truckee River.	One Truckee River and partners are raising fund for the River Restroom Project, phase II. Phase I installed and opened a new public restroom at Brodhead Park in Reno and funded outreach efforts lead by Karma Box Project and RISE to currently homeless river users to support the care of the new restroom, provided referrals and support to services, and support increasing trash removal in creative ways involving the currently homeless river users.

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<b>Preventing Homelessness</b> 	<b>Keeping people in Their Homes</b>	<b>Lead: Individual Jurisdictions</b>	Rental assistance programs are managed independently. There is not a centralized effort for all programs.	We have a regional centralized process to coordinate all rental assistance programs.	Once the eviction moratorium is lifted, our community will likely see a substantial influx of people experiencing homelessness. There are multiple programs being funded with CARES dollars to help address this need. COR and RHA have ongoing rental assistance. Recommend a regional centralized process to coordinate all rental assistance programs.
	<b>Diversion Practices</b>	---	Limited implementation of diversion practices.	Every emergency shelter and housing program is using strong diversion practices.	Our Place Family and women's shelter have implemented diversion practices and identified staff specifically to diversion efforts. Recommend a collaborative approach focused on helping people identify safe options to stay out of the shelter.
<b>Treatment Programs</b> 	<b>Drug &amp; Alcohol Treatment Inventory</b>	<b>Lead: Lori Fralick, Washoe County DA's Office</b> <b>Supports:</b> Washoe County Substance Use Taskforce	A preliminary inventory has been completed.	We have a clear understanding of the services available within our community and where the gaps are to be addressed.	Next steps could include identifying staff to do a gap analysis.
	<b>Substance Abuse</b>	<b>Lead: Washoe County Substance Use Taskforce, Washoe County Sheriff's Office</b>	Substance Abuse is a mounting concern in our community.	Organizations work collectively to help reduce substance misuse and addiction, prevent overdose deaths, and improve the quality of life in Washoe County.	The Substance Abuse Task Force was stood up in 2018 Washoe County and is currently lead by the Washoe County Sheriff's Office. The goals of the taskforce include: Information sharing and networking, support for existing programs and community awareness and advocacy.
	<b>Behavioral Health Crisis Response</b>	<b>Lead: Washoe County Regional Behavioral Health Board</b> <b>Supports:</b> WCHSA, WCHD, Crisis Support Services of Nevada, law enforcement, hospitals, behavioral health providers, State of Nevada, SEI	911 and emergency responders are the primary response with help from MOST teams. We have a strong crisis call line. Providers are not connected through a comprehensive crisis response system.	Our region has a roadmap to prioritize investments and actions to build a best practice crisis response model. Our behavioral health response system provides appropriate, compassionate care diverting the response from law enforcement and emergency rooms.	Following state-led convenings, WCRBHB is leading investigation of the best practice model's four essential components.  Mayor's Mental Health Task Force continues to work toward a Crisis Stabilization Center – one of the four essential components.