






Regional Homelessness Solutions Matrix 2/1/2021

Priority	Initiative	Lead(s) & Teams	Current State	Where We Are Going	Status
Regional Coordination & Planning 	Elected Official & Leadership Alignment	Lead: Built for Zero Team Supports: Washoe County Commission, COR Council, COS Council, CHAB, County Manager and City Managers	Initial momentum on projects stalls to due competing priorities and limited resources.	All jurisdictions work in a coordinated effort and prioritize efforts with consideration of resources.	BFZ updates are provided at the monthly CHAB meeting and the BFZ core team members are responsible for sharing information with their respective jurisdictional leaders.
	Regional Plan to Address Homelessness	Lead: Washoe County, Dana Searcy Supports: Built for Zero Team, COR, COS, Washoe County, No NV CoC, Service Providers & Stakeholders	We have a lot of good people doing good work, but overall, our efforts are fractured and siloed.	Supported by all jurisdictions, our plan outlines the regional goals to reduce the number of people experiencing homelessness and the detailed steps that will be taken to accomplish those goals.	Built for Zero work will help inform the direction.
Built for Zero (BFZ) 	Built for Zero Core Team	Lead: Washoe County, Dana Searcy Supports: Built for Zero Regional Stakeholders	Current progress limited due to current workloads of team members.	A team adequately staffed to address regional homeless.	Meetings are held to monitor the progress towards completion of the Built for Zero work plan, provide updates on committee work or specific tasks being undertaken by BFZ core team members.
	Data Systems / By-Name List	Lead: Built for Zero Team Supports: Bitfocus (HMIS), Good grid/Protech, CoC, Match Maker and all service providers	Our community does not have a By Name List or a true understanding of how many people are currently experiencing homelessness. Providers frequently work outside the system as there is no centralized process.	Our By Name List includes each individual in our community experiencing homelessness from which housing placements can be made. Our efficient By Name List allows for a clear understanding of the gaps in our system.	Monthly data reports have been set up and reports pulled for July through December. The report methodology used to determine the number of people experiencing homelessness and the number of people being housed is continually being refined and data cleanup is conducted each month. Bi-weekly case conferencing has been started with the Transition Age Youth subpopulation to get unsheltered people housed.
	Housing Inventory/ Capacity	Lead: Built for Zero Team Supports: Service Providers	No complete community inventory. No means to share data.	A detailed inventory exists to help guide decision making.	A detailed inventory is currently being completed including eligibility criteria for exiting housing program by Washoe County.
	Housing Needs (Gap Analysis)	Lead: Built for Zero Team	A detailed inventory is needed.	A gap analysis of our housing capacity enables us to add beds where needed and use limited resources in an effective way.	Will begin work once housing inventory is complete.
	Outreach Coverage, Coordination & Education	Lead: Built for Zero Team Supports: City of Reno, City of Sparks, Washoe County, Law Enforcement, Outreach Staff across the Community, Karma Box Project, TMWA, One Truckee River, Truckee River Fund	There are several organizations providing Outreach Services but lack coordination and needed data collection.	Efficient, collaborative outreach resulting in accurate data collection to inform and assist with increased housing placements.	A committee has been formed and is meeting to establish the service area for outreach, inventory types of outreach conducted and coordinate outreach between groups to maximize efficiency and decrease duplicative efforts. Data collection tools are being developed and tested for implementation.
	Policies & Procedures	Lead: Built for Zero Team	Limited policy documents exist.	Our region has a comprehensive policy document that is implemented on a broad scale.	A timeline for policy/procedure development has been identified. Once developed, ensure all stakeholders understand and implement policies.
	Provider Engagement	Lead: Built for Zero Team	Providers frequently work outside the system as there is no centralized process. There is a limited understanding of the value in using a centralized system.	All community providers are using the same system allowing for efficient housing placements and quality real time data resulting in efficient decision making.	Service Providers are currently participating in the Built For Zero committees to establish processes. Once developed, the core BFZ team work to increase the number of service providers participating in the establish process.

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Preventing Homelessness 	Keeping people in Their Homes	Lead: Individual Jurisdictions	Rental assistance programs are managed independently. There is not a centralized effort for all programs.	We have a regional centralized process to coordinate all rental assistance programs.	Once the eviction moratorium is lifted, our community will likely see a substantial influx of people experiencing homeless. There are multiple programs being funded with CARES dollars to help address this need. COR and RHA have ongoing rental assistance. Recommend a regional centralized process to coordinate all rental assistance programs.
	Diversion Practices	---	Limited implementation of diversion practices.	Every emergency shelter and housing program is using strong diversion practices.	Our Place Family and women's shelter have implemented diversion practices and identified staff specifically to diversion efforts. There are some diversion efforts for men, but it is limited for now. Recommend a collaborative approach focused on helping people identify safe options to stay out of the shelter.
Emergency Shelters 	Covid-19 Social Distancing Configuration	Lead: Individual Jurisdictions	Due to Covid-19 and the need to socially distance, additional space is needed to provide emergency shelter safely.	The shelters have enough capacity of beds that are socially distanced and will be able to remain that way until there is no longer the need to social distance.	The shelters and meal sites have been reconfigured to adhere to social distancing as best possible. This has caused reduced capacity at these locations.
	Men's Shelter	Lead: City of Reno, Arlo Stockham & Monica Cochran Supports: City of Reno, City of Sparks, Washoe County, VOA	The City of Reno is exploring the services that will be available at the new CARES campus	Our community is comfortable with the purpose, program and desired outcomes.	Location, case workers ratios and desired outcomes are being considered. Cost share agreements have been approved for the emergency shelters. The Nevada Cares campus, a new men's shelter, is under development after respective approvals by the City of Reno, City of Sparks and Washoe County. The capacity of Emergency Shelter Beds for men has been increased capacity to 397.
	Our Place (Family & Women's Shelter)	Lead: Washoe County, Amber Howell & Kim Schweickert Supports: Washoe County and RISE	In Washoe County, all sheltered homeless residents are housed in one location. Mixed populations create issues in an already-challenged environment.	Our Place is open to women and families, separating populations with the goal of reducing assault, human trafficking, and property theft while providing a tailored approach for each population.	Our Place opened for families in June and for women in August. Current capacity is 102 women and 28 families. An additional 10 units will be available for families starting January 19th, which will provide a total of 38 units for families.
	Winter Preparation	Lead: City of Reno, City of Sparks, Washoe County	Additional shelter capacity for the cold weather is needed. There is an enhanced need due to social distancing requirements and unemployment related to the Covid-19 pandemic.	Our community has adequate capacity for people experiencing homeless that need emergency shelter over the winter.	The City of Reno has completed construction and placement of partitions between beds resulting in increased capacity at the 4th Street Tent by approximately 100 beds, while also maintaining social distancing needs due to the COVID-19 pandemic. Washoe County is moving forward with overflow options for the women and families during the cold weather.
	Emergency Shelter for Couples	----	Currently, our community does not have an emergency shelter for adult couples without children which is a barrier to that population being sheltered.	Our community has enough capacity to house couples needing emergency shelter.	This has been identified as a need in our community. Resources have not been identified to address.
	Emergency Shelter that allows pets	----	Our Place family and women's shelter allow for pets to be housed with shelter clients. There is no shelter for men with pets.	Our community has enough capacity to house men and couples with pets needing emergency shelter.	This has been identified as a need in our community. Resources have not been identified to address.

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Encampments 	Safe Camps	Lead: CHAB	No sanctioned safe camps currently exist. Resources, needs and appropriate locations are not clear.	We have a clear understanding of whether a Safe Camp is a beneficial option for our community.	One Truckee River presented in March. RISE presented on July 6, 2020. City of Reno presented during special meeting on July 20, 2020. Varying concepts of a public campground have been discussed, but more information is needed.
	Camp Dispersement	Lead: Individual Jurisdictions	Some jurisdictions are conducting dispersements.	Multi jurisdiction collaborative decision making and coordination is occurring. There is a tool in place with criteria for public safety and public health considerations.	Recommend a regional team to work on immediate concerns. Built For Zero Outreach Coordination Team is beginning to discuss. Improved communications have been initiated when a camp is being dispersed through the Built For Zero outreach committee and the City of Reno Clean and Safe Team.
	Environmental Effect/Water Quality	Supports: TMWA, Truckee River Fund, Washoe County Regional Parks and Open Space, Built For Zero, Washoe County Health District, NDEP, WRWC, NNWPC, Renown Health, Nevada Land Trust, KTMB, Karma Box Project, and RISE	TMWA and NDEP have recorded elevated E. coli and Total Coliform in the Truckee River. Human waste is a probable contributor as there is a large number of encampments along the Truckee River.	There are resources along the river, such as restrooms facilities and appropriate trash/sharps receptacles, that help mitigate water quality concerns. More outreach conducted to currently homeless population along the river. Escherichia coli (E. coli) and Total Coliform are not at elevated levels in the Truckee River.	One Truckee River and partners raised funding in 2020 for installation of another Loo at Fisherman's Park in 2021 from NDEP for the River Restroom Project, phase II. Phase I installed and opened a new public restroom at Brodhead Park in Reno and funded outreach efforts lead by Karma Box Project and RISE to currently homeless river users to support the care of the new restroom, provided referrals and support to services, and to increase trash removal in creative ways involving the currently homeless river users. Progress is being made to clean up trash and house people who are currently living along the river through Built For Zero's River Steward Program.
Treatment Programs 	Drug & Alcohol Treatment Inventory	Lead: Lori Fralick, Washoe County DA's Office Supports: Washoe County Substance Use Taskforce	A preliminary inventory has been completed.	We have a clear understanding of the services available within our community and where the gaps are to be addressed.	Next steps could include identifying staff to do a gap analysis.
	Substance Abuse	Lead: Washoe County Substance Use Taskforce, Washoe County Sheriff's Office	Substance Abuse is a mounting concern in our community.	Organizations work collectively to help reduce substance misuse and addiction, prevent overdose deaths, and improve the quality of life in Washoe County.	The Substance Abuse Task Force was stood up in 2018 Washoe County and is currently lead by the Washoe County Sheriff's Office. The goals of the taskforce include: Information sharing and networking, support for existing programs and community awareness and advocacy.
	Behavioral Health Crisis Response	Lead: Washoe County Regional Behavioral Health Board Supports: WCHSA, WCHD, Crisis Support Services of Nevada, law enforcement, hospitals, behavioral health providers, State of Nevada, SEI	911 and emergency responders are the primary response with help from MOST teams. We have a strong crisis call line. Providers are not connected through a comprehensive crisis response system.	Our region has a roadmap to prioritize investments and actions to build a best practice crisis response model. Our behavioral health response system provides appropriate, compassionate care diverting the response from law enforcement and emergency rooms.	Following state-led convenings, WCRBHB is leading investigation of the best practice model's four essential components. Mayor's Mental Health Task Force anticipates establishing the Crisis Now Model in our community and is currently working toward a Crisis Stabilization Center – one of the four essential components.