

**SAFETY COMMITTEE MEMBERS**

Melinda Vander-Heyden - Chair  
Anne Stoll-Thompson  
Cathy Hill  
Celeste Wallick  
Ben West  
Victoria Nicolson-Hornblower



**LEGAL COUNSEL TO THE  
SAFETY COMMITTEE**  
Mary Kandaras

**NOTICE OF MEETING AND AGENDA**

**WASHOE COUNTY SAFETY COMMITTEE**

**Washoe County Administration Complex  
1001 E. Ninth Street, Reno, Nevada  
Comptroller's Large Conference Room, Building D, 2<sup>nd</sup> Floor**

**May 16, 2019  
1:30 PM**

**NOTE:** Items on the agenda may be taken out of order; combined with other items; removed from the agenda; moved to the agenda of another meeting; or may be voted on in a block. NRS 241.020(2)(d)(6) and (7).  
The Washoe County Comptroller's Large Conference Room is accessible to the disabled. If you require special arrangements for the meeting, call the Risk Management Office, 328-2665, at least 24 hours prior to the meeting.

**Time Limits.** Public comments are welcomed during the Public Comment periods for all matters, whether listed on the agenda or not, and are limited to two minutes per person. Persons are invited to submit comments in writing on the agenda items and/or attend and make comment on that item at the Safety Committee meeting. Persons may not allocate unused time to other speakers.

**Forum Restrictions and Orderly Conduct of Business.** The Safety Committee conducts the business of Washoe County and its citizens during its meetings. The presiding officer may order the removal of any person whose statement or other conduct disrupts the orderly, efficient or safe conduct of the meeting. Warnings against disruptive comments or behavior may or may not be given prior to removal. The viewpoint of a speaker will not be restricted, but reasonable restrictions may be imposed upon the time, place and manner of speech. Irrelevant and unduly repetitious statements and personal attacks which antagonize or incite others are examples of speech that may be reasonably limited.

**Responses to Public Comments.** The Safety Committee can deliberate or take action only if a matter has been listed on an agenda properly posted prior to the meeting. During the public comment period, speakers may address matters listed or not listed on the published agenda. The Open Meeting Law does not expressly prohibit responses to public comments by the Safety Committee. However, responses from the Safety Committee to unlisted public comment topics could become deliberation on a matter without notice to the public. On the advice of legal counsel and to ensure the public has notice of all matters the Safety Committee will consider, the Safety Committee may choose not to respond to public comments, except to correct factual inaccuracies, ask for County staff action or to ask that a matter be listed on a future agenda. The Safety Committee may do this either during the public comment item or during the following item: "Topics for Future Agendas".

Pursuant to NRS 241.020, the Agenda for the Washoe County Safety Committee Meeting has been posted at the following locations: Washoe County Administration Building (1001 E. 9<sup>th</sup> Street, Bldg. A); Washoe County Courthouse-Second Judicial District Court (75 Court Street); Washoe County – Reno Downtown Library (301 South Center Street); Sparks Justice Court (1675 E. Prater Way, Ste. 107, Sparks, NV); the Washoe County website ([www.washoecounty.us/comptroller/board\\_committees/safety\\_committee](http://www.washoecounty.us/comptroller/board_committees/safety_committee)) and the Nevada Public Notice Website (<http://notice.nv.gov>).

Support documentation for the items on the agenda, provided to the Washoe County Safety Committee is available to members of the public by contacting Jeri Renshaw at the Comptroller's Office (1001 E. 9th Street, Bldg. D, 2<sup>nd</sup> Floor, Room 200, Reno, Nevada), or phone 775-328-2665.

**1:30 p.m.**

1. Roll Call.
2. Public Comment. Comment heard under this item will be limited to two minutes per person and may pertain to matters both on and off the Safety Committee agenda. Comments are to be made to the Safety Committee as a whole.
3. For possible action, a review and approval of the Washoe County Safety Committee meeting minutes of March 21, 2019.
4. For possible action, a presentation of Industrial Injury Summary Reports and recommendations of the Committee for prevention of work-related injuries or illnesses.
5. For possible action, a discussion on the Code 65 updates.
6. For possible action, a discussion and review of the fire prevention plan.
7. For possible action, a discussion and review of the April training held at the Health Department and the notification of the safety committee to the department.
8. For possible action, a discussion and recommendations for manager/supervisor/department head notification of concerns surrounding an employee's driving history and appropriate action.
9. For possible action, a discussion and recommendations of mass notification software.
10. For possible action a discussion and recommendation of safety award nominations.
11. Discussion of topics for future agenda items.
12. Public Comment. Comment heard under this item will be limited to two minutes per person and may pertain to matters both on and off the Safety Committee agenda. Comments are to be made to the Safety Committee as a whole.
13. Adjournment.



**WASHOE COUNTY**  
**COMPTROLLER'S DEPARTMENT**

Cathy Hill, Comptroller  
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**SAFETY COMMITTEE MEETING MINUTES**  
**COMPTROLLER CONFERENCE ROOM – 2<sup>ND</sup> FLOOR**

**March 21, 2019**

**1:30 PM**

**Call to Order**

Member Cathy Hill called the meeting to order at 1:32 pm.

**1. Roll Call**

Anna Richeson	Washoe County Sheriff's Deputy Association
Ben West	Washoe County Manager's Office
Anne Stoll-Thompson	WCEA representative
Mary Kandaras	Legal Counsel for Committee
Celeste Wallick	Safety Analyst
Cathy Hill	Washoe County Comptroller and Risk Manager
Victoria Nicolson-Hornblower	Washoe County Nurse's Association
Janit Bailey	Washoe County Sheriff's Supervisory Deputies Association

**Not present**

Lt. Marc Bello	Washoe County Sheriff's Supervisory Deputies Association
Patricc McDonald	Washoe County CSD
Deputy Melinda Vander-Heyden	Washoe County Sheriff's Deputy Association

**Public Present**

Marissa Kuckhoff, Treasurer's Department  
Doreen Ertell, Senior Risk Analyst  
Sharolyn Wilson, Claims Analyst

**2. Election of Chairperson**

Cathy Hill nominated Deputy Melinda Vander-Heyden as Chairperson, the motion was seconded by Anne Stoll-Thompson; motion passed unanimously.

**3. Public Comment**

There was no response to the call for public comment.



**4. A review and approval of the Washoe County Safety Committee meeting minutes of January 17, 2019.**

Anne Stoll-Thompson made a motion to approve the minutes, seconded by Mary Kandaras; motion passed unanimously.

**Open Issues**

**5. Review and Discussion of Industrial Injury Summary Reports**

Celeste Wallick directed the Committee's attention to pages 7 through 12 asking for questions and/or any comments on recommendations. Cathy Hill discussed the discretion of use of protective personal equipment of the employees of the Animal Services department as there continues to be claims that could have been avoided should the equipment have been used. Celeste has discussed this issue with the department and they are seeking alternatives. Victoria Nicolson-Hornblower shared her departments concern regarding the lack of timely snow removal at the County Complex parking lots. Ben West questioned if the snow removal contract addresses snow removal on weekends and when there are events at the Livestock Events Center. Anna Richeson asked that trees and bushes in the parking lots be trimmed for visibility to assist in avoiding car accidents. Celeste will put in a work order for this request.

**6. Discussion and possible action of Code 65 updates**

Mary Kandaras informed the Committee that the updates were pulled from the Board of County Commissioner's agenda and is hopeful that it will be revisited soon.

**7. Discussion and possible action a review of the written workplace safety program**

Celeste had previously distributed to the Committee for their input; a red-lined version was brought to the meeting. Ben West asked if there was a timetable to when inspections are performed. Cathy Hill suggested that this information be added to the document. Ben West inquired as to contract verbiage for contractors that perform services on County property. Cathy Hill informed Ben West and the committee about the insurance requirements of vendors/contractors before they perform services for the County. Anne Stoll-Thompson recommended a few formatting changes.

Cathy Hill asked committee members to review documents and supply edits prior to meetings.

Ben West made a motion to accept the revised written workplace safety program, seconded by Victoria Nicolson-Hornblower; motion passed unanimously.

**8. Discussion and review of the parking lot accidents and recommendation of the Committee for the prevention of parking lot accidents**

Celeste followed up on Chief Charles Moore's request from the January meeting. The word "STOP" will be painted on the asphalt in the Complex parking lot to assist in avoiding accidents.

Due to the limited space of the vehicle aisles, stop signs with poles will not be placed.

**9. Discussion and recommendation for increasing employee awareness of the Safety Committee**

Ben West will be placing information on the Manager's Monday Memo and will alternate between safety and security notices. He will continue to work with Tammy Cummings. Victoria Nicolson-Hornblower suggested adding safety committee information to annual trainings in the Health Department. Celeste asked the committee members to mention the committee at any and all trainings that they attend. Anne Stoll-Thompson will also discuss at the next HR Rep meeting. She also asked that a flier be created to distribute at the meetings. Anne Stoll-Thompson and Victoria Nicolson-Hornblower will work on the flier.

**10. Discussion and recommendation for manager/supervisor/department head notification of concerns surrounding an employee's driving history .**

Cathy Hill introduced Doreen Ertell and Sharolyn Wilson to the committee. Cathy further explained that this agenda item surrounds the concern of the driving/accident history of an employee of the County. County Code states that the Safety Committee can discuss and recommend to a manager or department head suggested action concerning the activity of the employee. Cathy Hill directed the committee's attention to the handout that was provided and discussed the history of reported accidents from one employee. The concern surrounding the consistency of the accidents and the possibility of escalation is prevalent in the risk department. There also appears to be a lack of concern from the employee and manager concerning this activity. Mary Kandaras asked what the procedure is when an accident is reported.

Cathy Hill stressed to the committee that they are not authorized to create or participate in any performance reviews regarding employees, but that per County Code the committee may only make a recommendation for action.

Mary Kandaras stated that Human Resources should work with the Department Head regarding this issue. Ben West asked if the committee could give a memo to the Department Head detailing its recommendation and asking for a response. Mary Kandaras asked that this item be tabled until she has had an opportunity to discuss with Doreen Ertell and Sharolyn Wilson.

**11. Discussion and recommendation of space heaters and ongoing cold weather issues**

This item is tabled as Deputy Melinda Vander-Heyden and Patricc McDonald were not present. Cathy Hill asked Celeste Wallick to reach out to Patricc McDonald requesting his presence at future meetings.

**12. Discussion and recommendation of mass notification software**

Ben West informed the committee that a budget request was submitted for this item. If approved in the FY20 budget, Ben will bring to the committee the bid information with technical feature options to review.

**13. Discussion and recommendation for safety award nominations**

A nomination was received from Cathy Hill to recognize Paul Oliphint from the Assessor's office for his early morning efforts in removing the snow from employee walkways and entrance into Building D.

Motion was made by Anne Stoll-Thompson for an award for Paul Oliphint, seconded by Ben West; motion passed unanimously. Celeste will prepare the acknowledgment and place on a ceremonial board of county commissioners' agenda and will also notify Cori Burke and Michael Clark.

**14. Topics for future agendas**

- a. Update on annual training in the Health Department
- b. Mass notification software review
- c. Review of fire prevention plan – including heaters, plug-ins, microwaves, etc.
- d. Employee driving history

**15. Public Comment**

There was no response to the call for public comment.

Meeting adjourned at 2:08 pm

**WORKER'S COMPENSATION  
TIME LOST FROM WORK IN CY19  
as of 4-30-19**

CURRENT STATUS	DEPARTMENT	INCIDENT DATE	DIAGNOSIS	MECHANISM	LOST DAYS	RESTRICTED DAYS
FULL DUTY	COMMUNITY SERVICES	1/12/2019	STRAIN	PULLING HEAVY ITEMS	11	33
RESTRICTED DUTY	COMMUNITY SERVICES	3/18/2019	STRAIN	BENDING OVER WORKING	38	6
RESTRICTED DUTY	DISTRICT COURT	12/5/2018	FRACTURED ANKLE	SLIP, FALL ON ICE	31	55
RESTRICTED DUTY	HUMAN SERVICES	7/13/2018	MULTIPLE	TRIP, FALL OVER CONCRETE	49	134
RESTRICTED DUTY	JUSTICE COURT	8/20/2018	TEAR	TRIP, FALL OVER A FAN	16	136
RESTRICTED DUTY	SHERIFF'S OFFICE	11/27/2018	FRACTURED FOOT	SLIP, FALL OVER ROCK	30	10
RESTRICTED DUTY	SHERIFF'S OFFICE	9/12/2018	TEAR	DEFENSIVE TACTICS TRAINING	44	135
RESTRICTED DUTY	SHERIFF'S OFFICE	10/25/2018	MULTIPLE	ALTERCATION	42	92
FULL DUTY	SHERIFF'S OFFICE	2/21/2019	FRACTURED ANKLE	SLIP, FALL ON ICE	5	62
OFF	TECHNOLOGY SVCS	4/14/2005	MULTIPLE	MOTOR VEHICLE ACCIDENT	180	180

TOTALS 446 843

NOTE: TOTAL NUMBER OF LOST AND RESTRICTED WORK DAYS ARE ANY THAT QUALIFY SINCE THE INCIDENT DATE

DATE	INCIDENT	INJURY	HAZARDOUS CONDITION	UNSAFE ACT	CONTRIBUTING FACTOR	CORRECTIVE ACTION	CLAIM or INCIDENT
3-1	REPETITIVE USE OF COMPUTER	TENDINITIS	NORMAL	NORMAL	UNKNOWN	ERGO EVAL, EXERCISES	CLAIM
3-1	WORKING IN A SHED, THE SLIDING GLASS DOOR CAME OFF ITS TRACKS & HIT EE	SORENESS	UNSAFE BUILDING COMPONENT (NON-COUNTY)	NORMAL	LACK OF MAINTENANCE (NON-COUNTY)	NONE	IO
3-4	PHYSICAL TRAINING	SPRAIN	NORMAL	NORMAL	OBSTACLE COURSE	NONE	CLAIM
3-4	PHYSICAL TRAINING	BRUISE, STIFFNESS	NORMAL	NORMAL	OBSTACLE COURSE	NONE	IO
3-4	PHYSICAL TRAINING	BRUISE	NORMAL	NORMAL	LOADING WEAPON	NONE	IO
3-5	SLIP/FALL DOWN STEPS	HEADACHE, SORENESS	UNSAFE WALKING SURFACE (NON-COUNTY)	INATTENTION	LOOSE CARPETING	HOLD HANDRAIL, AWARENESS	IO
3-5	STRUCK THE EMERGENCY HANDLE INSIDE OF A VAN	BUMP	HANDLE HANGS DOWN FROM THE ROOF	WAS PAYING ATTENTION TO SWEEPING	NONE	DEPT WILL INSTALL SIGNAGE IN THE AREA & REMIND EMPLOYEES	IO
3-6	SLIP/FALL ON ICE	TWISTED	UNSAFE WALKING SURFACE (NON-COUNTY)	NORMAL	ICE	USE CARE, DEPT TO CONSIDER SHOE SPIKES FOR NON-EMERGENCY USE	IO
3-7	ANNUAL PHYSICAL	HEARING LOSS	NORMAL	NORMAL	NONE	USE PPE WHEN POSSIBLE	CLAIM
3-11	SLIP/FALL IN LOBBY	SCRAPES, BRUISES	NORMAL	NORMAL	NO REASON FOUND	USE CARE	IO
3-11	PHYSICAL TRAINING	STRAIN	NORMAL	NORMAL	RUNNING	NONE	CLAIM
3-13	TRIP/FALL OVER A ROCK WHEN LOOKING FOR AN ADDRESS	STRAIN, CONTUSIONS	NORMAL	LOOKING UP WHILE WALKING	NONE	STOP WALKING TO FIND THE LOCATION	CLAIM
3-13	LUNG PROBLEMS	DIFFICULTY BREATHING, COUGHING	EMPLOYEE THINKS THE OFFICE AIR IS CAUSE	NORMAL	UNKNOWN	CSD IS INVOLVED	IO
3-13	VISION PROBLEMS	IMPAIRMENT	EMPLOYEE THINKS THE OFFICE AIR IS CAUSE	NORMAL	UNKNOWN	CSD IS INVOLVED	IO
3-14	MVA - OTHER DRIVER BACKED INTO EE IN A PARKING LOT	SPRAIN	NORMAL	NORMAL	ACT OF ANOTHER	NONE	IO
3-17	ALTERCATION WITH INMATE	BRUISING, SWELLING	NORMAL	NORMAL	ACT OF ANOTHER	NONE	IO
3-18	BENT OVER TO CLEAR BRUSH FROM A SIGN POLE	RADICULOPATHY	NORMAL	IMPROPER BODY POSITION	PRE-EXISTING CONDITION	REVIEW PROPER TECHNIQUES FOR THE TASK	CLAIM
3-19	CONTAMINATED CLOTHING	EXPOSURE	NORMAL	NORMAL	ACT OF ANOTHER	NONE	CLAIM
3-19	ALTERCATION MAKING AN ARREST	ABRASIONS, STRAIN	NORMAL	NORMAL	ACT OF ANOTHER	NONE	CLAIM
3-21	LADDER SHIFTED & EMPLOYEE STRUCK THE GROUND WITH FORCE	SPRAIN	UNSAFE POSITION OF EQUIPMENT	UNKNOWN	UNKNOWN	ENSURE LADDER LEGS ARE SECURE BEFORE GETTING ON	CLAIM
3-23	INMATE SPIT ON EMPLOYEE	POSSIBLE BBP	NORMAL	NORMAL	ACT OF ANOTHER	NONE	CLAIM
3-24	ALTERCATION WITH INMATE	STRAIN	NORMAL	NORMAL	ACT OF ANOTHER	INMATE EDUCATED	CLAIM
3-25	BROKEN GLASS PROTRUDED FROM A TRASH BAG	PUNCTURE	UNSAFE EQUIPMENT	NORMAL	ACT OF ANOTHER, IMPROPER STORAGE	REMIND ALL AREA EMPLOYEES OF PROPER DISPOSAL OF SHARPS	CLAIM
3-27	STRUCK BY A PVC PIPE BEING MOVED BY ANOTHER PERSON	CONTUSION	NORMAL	UNSAFE POSITION	ACT OF ANOTHER, INATTENTION	AWARENESS, TRAINING	CLAIM



MARCH 2019

Injury Report for

DATE	INCIDENT	INJURY	HAZARDOUS CONDITION	UNSAFE ACT	CONTRIBUTING FACTOR	CORRECTIVE ACTION	CLAIM or INCIDENT
3-27	KICKED A FENCE	PAIN	NORMAL	PURPOSEFUL ACTION	ATTITUDE	COUNSELING	IO
3-29	PHYSICAL TRAINING	SPRAIN	NORMAL	UNSAFE BODY POSITION	NONE	TRAINING	IO
3-29	TRIP/FALL IN OFFICE	ROLLED, BUMP	UNSAFE WALKING SURFACE (ITEMS LEFT ON THE FLOOR)	UNSAFE PLACEMENT OF EQUIPMENT	NONE	RE-ORGANIZATION OF THE AREA, MOVING ITEMS OFF FLOOR	IO

CLAIMS 13  
 INCIDENTS 14  
 TOTAL 27

Report as of 4-30-19

APRIL 2019

Injury Report for

DATE	INCIDENT	INJURY	HAZARDOUS CONDITION	UNSAFE ACT	CONTRIBUTING FACTOR	CORRECTIVE ACTION	CLAIM or INCIDENT
4-3	ANNUAL PHYSICAL	ABNORMAL TEST	NORMAL	NORMAL	UNKNOWN	NONE	CLAIM
4-3	RESTRAINING INMATE	CONTUSION	NORMAL	NORMAL	ACT OF ANOTHER	NONE	CLAIM
4-3	STEPPED DOWN OUT OF VEHICLE	STRAIN	NORMAL	NORMAL	NONE	NONE	CLAIM
4-3	TIGHTENING A RATCHET STRAP	PAIN	NORMAL	UNKNOWN	NONE	NONE	CLAIM
4-9	TABLE BEING MOVED FELL ONTO FOOT	PAIN	NORMAL	UNSAFE BODY POSITION	UNKNOWN	USE CARE, REQUEST HELP FROM OTHERS	IO
4-4	STEPPED ON A ROCK THAT SLID OUT FROM UNDERFOOT & TWISTED BODY	PAIN, STRAIN	UNEVEN WALKING SURFACE (NON-COUNTY)	NORMAL	HILLSIDE, PREVIOUS PERSONAL HEALTH CONDITION	DEPT IS REMINDING ALL EES ABOUT PERSONAL SAFETY & ENVIRONMENTAL AWARENESS	CLAIM
4-12	MISSED LAST STEP WHEN DESCENDING STAIRS & FELL	CONTUSION, STRAIN	NORMAL	UNSAFE BODY POSITION	INATTENTION	PAY ATTENTION - USE HANDRAILS	CLAIM
4-15	SHOVELING & WALKING	STRAIN	NORMAL	NORMAL	PREVIOUS CONDITION	NONE	CLAIM
4-15	BOOK CART BEING PUSHED FELL OVER	CONTUSION	NORMAL	NORMAL	UNKNOWN	CHECK EQUIPMENT	IO
4-17	SMELLS SMOKE IN WORK AREA	EXPOSURE	PIZZA BUSINESS IS NEXT DOOR	NORMAL	ACT OF ANOTHER	AIR QUALITY IS ASSISTING	IO
4-19	ALTERCATION WITH INMATE	CONTUSION	NORMAL	NORMAL	ACT OF ANOTHER	NONE	IO
4-20	LIFE-SAVING	POSSIBLE BBP	NORMAL	NORMAL	NONE	HAVE EQUIPMENT AVAILABLE	CLAIM
4-20	LIFE-SAVING	EXPOSURE, STRESS	NORMAL	NORMAL	NONE	NONE	IO
4-21	CLOSED VEHICLE DOOR ON THUMB	BRUISE	NORMAL	UNSAFE BODY POSITION	NONE	NONE	IO
4-22	PHYSICAL TRAINING	STRAIN, CRAMP	NORMAL	NORMAL	MANEUVERS	NONE	IO
4-22	PHYSICAL TRAINING	STRAIN	NORMAL	NORMAL	MANEUVERS	NONE	IO
4-23	MVA - STRUCK FROM BEHIND & PUSHED INTO VEHICLE IN FRONT	NONE REPORTED	NORMAL ROADWAY	NORMAL	ACT OF ANOTHER	NONE	IO
4-24	SMELLS SMOKE IN WORK AREA	EXPOSURE	PIZZA BUSINESS IS NEXT DOOR	NORMAL	ACT OF ANOTHER	AIR QUALITY IS ASSISTING	IO

CLAIMS 8  
 INCIDENTS 10  
 TOTAL 18

**FY 18**

7-1-17 thru 4-30-18

DEPARTMENT	CLAIMS	INCIDENTS	TOTAL
Alternative Sentencing	1		1
Animal Services	5	8	13
Assessors			0
Building & Safety			0
Clerk's Office	1		1
Crime Lab	3	4	7
Comptrollers			0
CSD - Facilities & Admin	1	4	5
District Attorneys	1	1	2
District Court	3	10	13
Equipment Services			0
Flood			0
Health	3		3
Human Resources			0
Human Services	9	6	15
Incline Village Justice Ct.			0
Juvenile Services	7		7
Libraries	4	5	9
Managers Office	2		2
Medical Examiner		2	2
Parks	5		5
Public Administrator			0
Public Defender			0
Public Guardian			0
Recorders Office	1		1
Registrar of Voters			0
Reno Justice Court		1	1
Roads	3	2	5
Sheriffs Office	86	47	133
Sparks Justice Court			0
Technology Services			0
Treasurers			0
Water	1		1

136

90

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**FY 19**

7-1-18 thru 4-30-19

DEPARTMENT	CLAIMS	INCIDENTS	TOTAL
Alternative Sentencing	3		3
Animal Services	7	9	16
Assessors	1		1
Building & Safety			0
Clerk's Office	1		1
Crime Lab	4	3	7
Comptrollers	1	1	2
CSD - Facilities & Admin	3	3	6
District Attorneys	2	4	6
District Court	1	6	7
Equipment Services	1		1
Flood			0
Health	1	6	7
Human Resources			0
Human Services	7	2	9
Incline Village Justice Ct.	1		1
Juvenile Services	6	3	9
Libraries	1	5	6
Managers Office			0
Medical Examiner		2	2
Parks	2		2
Public Administrator			0
Public Defender	1	2	3
Public Guardian	1		1
Recorders Office	1		1
Registrar of Voters		1	1
Reno Justice Court	1		1
Roads	7	4	11
Sheriffs Office	83	41	124
Sparks Justice Court			0
Technology Services	2	1	3
Treasurers		1	1
Water	1	1	2

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95

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**MONTHLY COMPARISON  
as of 4-30-19**

	FY14			FY15			FY16			FY17			FY18			FY19			
	CLAIMS	IR'S	TOTAL	CLAIMS	IR'S	TOTAL	CLAIMS	IR'S	TOTAL	CLAIMS	IR'S	TOTAL	CLAIMS	IR'S	TOTAL	CLAIMS	IR'S	TOTAL	DENIED
JULY	17	19	36	17	6	23	12	12	24	17	6	23	8	12	20	10	8	18	1
AUG	16	5	21	10	12	22	22	13	35	22	5	27	19	7	26	20	3	23	8
SEPT	18	8	26	19	15	34	18	8	26	18	12	30	14	6	20	17	9	26	3
OCT	21	11	32	22	7	29	15	7	22	15	5	20	17	7	24	23	13	36	2
NOV	17	9	26	12	11	23	15	4	19	14	3	17	15	12	27	11	9	20	1
DEC	14	5	19	14	10	24	18	9	27	22	8	30	17	2	19	20	3	23	3
JAN	27	10	37	16	8	24	23	22	45	24	10	34	10	5	15	5	12	17	0
FEB	11	12	23	18	6	24	17	21	38	22	5	27	11	14	25	12	14	26	4
MAR	15	12	27	22	8	30	15	18	33	18	10	28	12	16	28	13	14	27	1
APR	19	5	24	18	8	26	18	11	29	12	11	23	13	9	22	8	10	18	0
MAY	18	8	26	16	9	25	20	3	23	13	8	21	10	29	39				
JUN	13	7	20	11	12	23	13	8	21	14	4	18	21	35	56				
	<b>206</b>	<b>111</b>	<b>317</b>	<b>195</b>	<b>112</b>	<b>307</b>	<b>206</b>	<b>136</b>	<b>342</b>	<b>211</b>	<b>87</b>	<b>298</b>	<b>167</b>	<b>154</b>	<b>321</b>	<b>139</b>	<b>95</b>	<b>234</b>	<b>23</b>

thru April 30th

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259

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259

226

234