

SAFETY COMMITTEE MEMBERS

Don Cavallo
John Sabo
Marc Bello
Carla Fells
Angela Penny
Joey Orduna Hastings
Celeste Wallick



**LEGAL COUNSEL TO THE
SAFETY COMMITTEE**
Mary Kandaras

NOTICE OF MEETING AND AGENDA

WASHOE COUNTY SAFETY COMMITTEE

**Washoe County Administration Complex
1001 E. Ninth Street, Reno, Nevada**

MT. ROSE ROOM, BUILDING A, 2nd FLOOR, COMMUNITY SERVICES DEPARTMENT

September 17, 2015

1:30 PM

NOTE: Items on the agenda may be taken out of order; combined with other items; removed from the agenda; moved to the agenda of another meeting; or may be voted on in a block.

The Washoe County Mt. Rose Room is accessible to the disabled. If you require special arrangements for the meeting, call the Risk Management Office, 328-2665, 24 hours prior to the meeting.

Time Limits. Public comments are welcomed during the Public Comment periods for all matters, whether listed on the agenda or not, and are limited to two minutes per person. Persons are invited to submit comments in writing on the agenda items and/or attend and make comment on that item at the Safety Committee meeting. Persons may not allocate unused time to other speakers.

Forum Restrictions and Orderly Conduct of Business. The Safety Committee conducts the business of Washoe County and its citizens during its meetings. The presiding officer may order the removal of any person whose statement or other conduct disrupts the orderly, efficient or safe conduct of the meeting. Warnings against disruptive comments or behavior may or may not be given prior to removal. The viewpoint of a speaker will not be restricted, but reasonable restrictions may be imposed upon the time, place and manner of speech. Irrelevant and unduly repetitious statements and personal attacks which antagonize or incite others are examples of speech that may be reasonably limited.

Responses to Public Comments. The Safety Committee can deliberate or take action only if a matter has been listed on an agenda properly posted prior to the meeting. During the public comment period, speakers may address matters listed or not listed on the published agenda. The Open Meeting Law does not expressly prohibit responses to public comments by the Safety Committee. However, responses from the Safety Committee to unlisted public comment topics could become deliberation on a matter without notice to the public. On the advice of legal counsel and to ensure the public has notice of all matters the Safety Committee will consider, the Safety Committee may choose not to respond to public comments, except to correct factual inaccuracies, ask for County staff action or to ask that a matter be listed on a future agenda. The Safety Committee may do this either during the public comment item or during the following item: "Topics for Future Agendas".

Pursuant to NRS 241.020, the Agenda for the Washoe County Safety Committee Meeting has been posted at the following locations: Washoe County Administration Building (1001 E. 9th Street, Bldg. A); Washoe County Courthouse-Second Judicial District Court (75 Court Street); Washoe County – Reno Downtown Library (301 South Center Street); Sparks Justice Court (1675 E. Prater Way, Ste 107, Sparks, NV); the Washoe County website (www.washoecounty.us/comptroller/board_committees/safety_committee) and the Nevada Public Notice Website (<https://notice.nv.gov>).

Support documentation for the items on the agenda, provided to the Washoe County Safety Committee is available to members of the public by contacting Jeri Renshaw at the Comptroller's Office (1001 E. 9th Street, Bldg. D, 2nd Floor, Room 200, Reno, Nevada), or phone 775-328-2665.

All items numbered below are hereby designated **for possible action** as if the words "for possible action" were written next to each item (NRS 241.020). An item listed with asterisk (*) next to it is an item for which no action will be taken.

1:30 p.m.

1. * Roll Call
2. * Public Comment. Comment heard under this item will be limited to two minutes per person and may pertain to matters both on and off the Safety Committee agenda. The Safety Committee will also hear public comment during individual action items, with comment limited to two minutes per person. Comments are to be made to the Safety Committee as a whole.
3. Approval of the Washoe County Safety Committee meeting minutes of July 16, 2015.
4. Review and discuss Industrial Injury Summary Reports. Discussions will include recommendations of the Committee for prevention of work-related injuries or illnesses.
5. Discuss active shooter training for employees.
6. Topics for future agendas.
7. * Public Comment. Comment heard under this item will be limited to two minutes per person and may pertain to matters both on and off the Safety Committee agenda. The Safety Committee will also hear public comment during individual action items, with comment limited to two minutes per person. Comments are to be made to the Safety Committee as a whole.
8. Adjournment.



COMPTROLLER
Risk Management Division

- Safety
- Insurance

WASHOE COUNTY
"Dedicated to Excellence in Public Service"

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SAFETY COMMITTEE MEETING MINUTES OF JULY 16, 2015

The Washoe County Safety Committee Meeting convened at 1:48 p.m. in regular session in the Comptroller Conference Room, Washoe County Administration Complex, 1001 E. Ninth Street, Building D, 2nd Floor, Reno Nevada.

1. * Roll Call.

Don Cavallo called the meeting to order.

Members present were:

Celeste Wallick, Risk Management Analyst and the County Safety Officer
Don Cavallo, Public Administrator and the representative for the department heads
John Sabo, representative for the Washoe County Sheriff's Deputies Association
Carla Fells, representative for the Washoe County Employees' Association

Legal Counsel to the Committee present was:

Keith Munro

Guest present was:

Allison Gordon, Internal Auditor

2. * Public comment.

There was no response to the call for public comment.

3. Approval of the Washoe County Safety Committee meeting minutes of March 19, 2015.

On motion by Ms. Fells, seconded by Ms. Wallick by which motion duly carried, it was ordered that the minutes be approved.

4. Review and discuss Industrial Injury Summary Reports. Discussions will include recommendations of the Committee for prevention of work-related injuries or illnesses.

Mr. Cavallo turned the topic over to Ms. Wallick who referred to the first report, the Summary of Lost Time Claims. This report shows employees who have received temporary or permanent disability for the current calendar year. Though the claim may have been filed in a previous year, the employee has missed time during this calendar year. It was noted that the Sheriff's Office has the highest number of these claims due to the nature of their work. It was added that the majority of those injuries are strains and tears that are an unavoidable hazard of that line of work.

Ms. Wallick next referred to the Injury Reports by month and pointed out that the reports include incidents in which no medical treatment was sought. She mentioned that these reports

are the primary reports for the Committee in regard to the corrective action to aid in prevention of similar injuries in the future.

Ms. Fells pointed out the item “fall when ball being used as chair broke.” She questioned if Washoe County is approving such alternative seating. Ms. Wallick answered that the County itself is not approving these chairs, but that departments are starting to allow people to bring in such chairs. She stated that the basic guidelines are that the ball be mounted on a base and be non-poppable. Ms. Fells questioned if the employees are bringing in a doctor’s note stating that alternative seating is required for them. Ms. Wallick said that departments are starting to look for that. It was discussed that a policy should be put in place with seating guidelines and liability responsibilities to avoid County work comp claims derived from alternative seating accidents. Ms. Wallick stated that she would consult with Human Resources to look into setting guidelines for Department Heads to follow regarding alternative seating for employees.

There being no further questions on the monthly reports, Ms. Wallick referred the Committee to the Work Comp Claim History report. The report was compiled on June 30, 2015, and at that time the 2015 claim total was 188. As of the date of the committee meeting, that total is 192. We are still down from prior years. Currently there are 139 open claims. Mr. Cavallo noted that, not only are the numbers of claims going down, but the money paid out is also decreasing.

The next report for discussion was the department breakdown of the entire fiscal year as of June 30. There are four claims that have come in since the report was generated, which will be reflected in the next meeting’s reports. The five departments with the most injuries have been broken down by type of injury. Mr. Cavallo noted that many of the more common injuries are slips, trips, and falls which are accidental, while moving and lifting injuries are trainable to prevent. Ms. Wallick suggested making the department breakdown available at the Department Head Meetings. Mr. Cavallo confirmed that it would be valuable information and could be added as an item for those meetings. It was discussed that the Manager’s Office would need to be contacted to add the item to the next Department Head Meeting agenda.

The final report is the fiscal year comparison of claims of the last three years. Included are the number of Claims, Incident Reports, and Denied Claims. Denied claims are tracked to show that not all claims are automatically denied. Ms. Wallick noted that the County’s numbers are in line with the industry standard of denied versus paid claims.

5. Discussion of Safety website presence on Association websites.

Mr. Cavallo reminded the members that the previous discussion pertained to placing banners on Association websites with Safety information. Ms. Wallick indicated that she had not heard from any of the Associations requesting content. Ms. Fells indicated that the WCEA website is in the process of being redesigned alongside their new logo contest. She indicated that she would discuss adding Safety content to the new website with John Andrews, who maintains the website. Mr. Cavallo clarified that there only needs to be room for a banner that people can click on to get to the Safety internal site information for employees, as many employees are unaware the information is available.

Ms. Wallick asked Deputy Sabo if the Sheriff’s Deputies Association has a website. He indicated that they do, though he is not sure if it is up yet, and that he would discuss adding a

banner to the site with Cameron Wagner who is in charge of the website. It was discussed that the information should not be added to the Sheriff's website as that site is available to the public. The safety information should be available to employees only. It was clarified that the information the Committee is trying to communicate is that a Safety Committee exists and to provide information on what they do and can do for the employees. Deputy Sabo indicated that there is a block of time at the Sheriff's Deputies Association meetings which allows members to discuss committees they are on, and that he does bring Safety Committee information to the table on occasion. The Committee voiced its appreciation.

6. Discuss adding more earthquake kits throughout County buildings.

Ms. Wallick indicated that towards the end of the previous fiscal year there were some funds available and she had considered the possibility of using those funds to purchase additional earthquake kits, but had wanted to discuss it with the Committee. As the fiscal year has ended, that is no longer an option, but she wanted to keep the item on the agenda to discuss the kits. A discussion was held regarding the contents of the kits and the cost of each kit, which is currently priced at \$1,400 per kit. At this time, she would like to table the discussion of additional kits and suggested that in the future, there be some discussion of where safety funds should be used for the benefit of employees.

Mr. Cavallo suggested that the location of the existing kits be added to the escape maps that have already been developed for each department. He also suggested that more consideration for placement of kits should be concentrated on two-story buildings and those structures that are a higher earthquake risk. A discussion was held regarding who should be trained to use the contents of the earthquake kits and it was suggested that the Safety Reps of each department be offered the training. Ms. Fells suggested discussing the training with Aaron Kenneston, the County's Emergency Manager.

It was decided to discuss the location of the existing earthquake kits and the training of individuals to use the kits at a later date.

7. Topics for future agendas.

There were no future agenda topics suggested.

8. Public Comment. Comment heard under this item will be limited to two minutes per person and may pertain to matters both on and off the Safety Committee agenda. The Safety Committee will also hear public comment during individual action items, with comment limited to two minutes per person. Comments are to be made to the Safety Committee as a whole."

There was no response to the call for public comment.

9. Adjournment – 2:16 p.m.

There being no further business to come before the committee, Mr. Cavallo asked for a motion to adjourn. Ms. Wallick moved to adjourn the Safety Committee meeting. Ms. Fells seconded. With no opposition, the motion carried. Mr. Cavallo adjourned the meeting.

WORKER'S COMPENSATION
 LOST TIME CLAIMS
 1-1-15 THRU 8-31-15

CURRENT STATUS	DEPARTMENT	DOI	DIAG	MECHANISM	LOST	REST
REST - F/U 9-1	JUVENILE SERVICES	8-12-15	FRACTURE	DEFENSIVE TACTICS TRAINING	11	9
FD - F/U 9-3	PUBLIC WORKS	7-14-15	LACERATION	TOOL "KICKED BACK"	15	14
PERMANENT TOTAL DISABILITY	SHERIFF'S OFFICE	2-27-15	HEART	HEART CLAIM	170	0
REST - F/U 9-17	SHERIFF'S OFFICE	3-17-15	STRAIN	ALTERCATION	41	22
REST - F/U 9-23	SHERIFF'S OFFICE	3-23-15	BACK INJURY	ALTERCATION	129	34
FD - MIMI	SHERIFF'S OFFICE	4-20-15	STRAIN	TRAINING	75	0
REST - F/U 9-23	SHERIFF'S OFFICE	4-25-15	STRAIN	CLIMBING OVER GATE	30	80
REST - F/U 9-16	SHERIFF'S OFFICE	6-2-15	TEAR/STRAIN	TRAINING	82	24
OFF - F/U 9-2	SHERIFF'S OFFICE	8-9-15	SPIDER BITE	DURING INVESTIGATION OF PREMISES	10	0
OFF - PENDING TEST REPORTS	SHERIFF'S OFFICE	8-12-15	CHEST PAIN	CHEST PAIN	15	0

TOTAL

578 183

FD = FULL DUTY
 F/U - FOLLOW UP DOCTORS APPOINTMENT DATE
 OFF = OFF WORK & RECEIVING DISABILITY
 PPD = PERMANENT PARTIAL DISABILITY EVALUATION
 REST = ON RESTRICTED DUTY

INJURY REPORT FOR JULY 2015

Date of Report - 9-1-15

DATE	DESCRIPTION	TYPE	CAUSE	HAZARDOUS CONDITION	UNSAFE ACT	CONTRIBUTING FACTOR	CORRECTIVE ACTION	CLAIM or INCIDENT
2-Jul	Struck by	Scratches	Dog	Normal duties	Normal duties	Animal	Ask owner to put dog away	IO
6-Jul	Running	Strain	Emergency situation	Normal duties	Normal duties	None	Possibly non-slip shoes	Claim
7-Jul	Struck by support bar	Laceration	Support slipped	Unexpected movement	Normal duties	None	Training for all personnel completed	Claim
9-Jul	Climbing down	Twist	Vehicle	Normal duties	Normal duties	None	No safety recommendations	IO
11-Jul	Jumped down from wall	Twist	Landed unevenly	Normal duties	Normal duties	None	No safety recommendations	IO
13-Jul	Needlestick	Puncture	Recapping syringe	Normal duties	Unsafe maneuver	Training	Use Sharps container instead of re-capping syringes	IO
14-Jul	Altercation	Strain	Inmate	Normal duties	Normal duties	Act of another	No safety recommendations	Claim
14-Jul	Struck by power tool	Laceration	Tool "kicked" back	Unexpected movement	Normal duties	None	Training for all personnel completed	Claim
16-Jul	Annual physical	Heart	Abnormality	Normal duties	Normal duties	None	No safety recommendations	Claim
16-Jul	Dog bite	Puncture	Dog	Normal duties	Normal duties	None	Possibly stronger gloves	IO
18-Jul	Altercation	Scratches	Inmate	Normal duties	Normal duties	Act of another	No safety recommendations	IO
21-Jul	Motor vehicle accident	Tense muscles	Struck other vehicle	Congested area	Inattention	Act of another	Defensive Driving class, work with RLEC to also have their employees drive safely	IO
21-Jul	Struck by training prop	Laceration	Physical training	Normal duties	Normal duties	None	No safety recommendations	Claim
21-Jul	Trip, fall	Sprain, Contusions	Chair	None	Inattention	None	Pay attention to surroundings	Claim
22-Jul	Climbing up and down	Strain, tendinopathy	Equipment	Normal duties	Normal duties	None	No safety recommendations	Claim
22-Jul	Lifting box onto shelf	Strain, spasms	Box of CDs	Normal duties	Improper movement	Training	Training on back injury prevention	IO
23-Jul	Heart	Heart	Abnormality	Normal duties	Normal duties	None	No safety recommendations	Claim
28-Jul	Trip, fall	Contusion, abrasion	Footstool	Unsafe walking area	Improper placement	Inattention	Put stools in proper place	Claim
28-Jul	Spit on	Body fluid contact	Inmate	Normal duties	Normal duties	Act of another	No safety recommendations	IO
30-Jul	Annual physical	Heart	Abnormality	Normal duties	Normal duties	None	No safety recommendations	Claim
30-Jul	Running	Dehydration	Physical training	Normal duties	Normal duties	None	Changes made regarding exercise on hot days	Claim
31-Jul	Struck by	Bump on head	Dog moved pole	Unexpected movement	Normal duties	None	Pay attention to surroundings	IO

CLAIMS 12
 INCIDENTS 10
 TOTAL 22

INJURY REPORT FOR AUGUST 2015

Date of Report - 9-1-15

DATE	DESCRIPTION	TYPE	CAUSE	HAZARDOUS CONDITION	UNSAFE ACT	CONTRIBUTING FACTOR	CORRECTIVE ACTION	CLAIM or INCIDENT
3-Aug	Altercation	Strains	Inmate	Normal duties	Normal duties	Act of another	No safety recommendations	Claim
3-Aug	Struck by/against	Laceration	Ran into door	Normal duties	Inattention	None	Pay attention to surroundings	Claim
5-Aug	Struck by/against	Fracture, avulsion	Falling object	Normal duties	Catching falling object	None	Procedural changes made	Claim
6-Aug	Struck by/against	Contusion	Co-worker	None	None	None	Pay attention to surroundings	Claim
7-Aug	Altercation	Contusions, swelling	Inmate	Normal duties	Normal duties	Act of another	Notification made on inmate	Claim
7-Aug	Altercation	Strain, contusion	Inmate	Normal duties	Normal duties	Act of another	Notification made on inmate	Claim
7-Aug	Struck by/against	Avulsion	Desk cabinet	None	Improper maneuver	Inattention	Pay attention to surroundings	Claim
9-Aug	Bite or sting	Cellulitis	Insect or spider	Varying work sites	Normal duties	None	No safety recommendations	Claim
9-Aug	Fall - ground level	Sprain	Unknown cause	Unknown	Unknown	Unknown	Off work and off site	IO
10-Aug	Motor vehicle accident	Strain, stiffness	Ran off road	None	Unknown cause	None	Under investigation	IO
11-Aug	Trip, fall	Popping sound	Trip over rug	None	Inattention	None	Rug in good repair	IO
12-Aug	Dog bite	Puncture	Dog	Loose dog	Normal duties	Unexpected movement	Pay attention to surroundings	Claim
12-Aug	Chest pain	Heart	Heart	Normal duties	Normal duties	None	No safety recommendations	Claim
12-Aug	Twisted ankle	Fracture	Training	Normal duties	Normal duties	None	No safety recommendations	Claim
12-Aug	Bite or sting	Pain	Insect or spider	Normal duties	Normal duties	None	Insect repellent	IO
13-Aug	Rash	Rash	Unknown cause	Normal duties	Normal duties	None	Unknown cause	IO
14-Aug	Repetitive movements	Strain	Typing	Normal duties	Normal duties	None	Ergonomic assessment completed	Claim
14-Aug	Struck by/against	Contusion	Couch in office	Congested area	Normal duties	None	Couch moved	IO
15-Aug	Altercation	Tendinitis	Inmate	Normal duties	Normal duties	Act of another	No safety recommendations	Claim
16-Aug	Contact with ill person	Possible exposure	Inmate	Normal duties	Normal duties	None	None - wore proper PPE	IO
16-Aug	Contact with ill person	Possible exposure	Inmate	Normal duties	Normal duties	None	None - wore proper PPE	IO
16-Aug	Contact with ill person	Possible exposure	Inmate	Normal duties	Normal duties	None	None - wore proper PPE	IO
16-Aug	Contact with ill person	Possible exposure	Inmate	Normal duties	Normal duties	None	None - wore proper PPE	IO
19-Aug	Altercation	Contusion, scratches	Inmate	Normal duties	Normal duties	Act of another	No safety recommendations	Claim
19-Aug	Altercation	Contusion	Inmate	Normal duties	Normal duties	Act of another	No safety recommendations	Claim
19-Aug	Altercation	Scratches	Inmate	Normal duties	Normal duties	Act of another	No safety recommendations	Claim
21-Aug	Altercation	Scratches	Inmate	Normal duties	Normal duties	Act of another	No safety recommendations	IO
24-Aug	Fall - ground level	Strains	Missed chair when sitting down	Normal duties	Improper maneuver	Inattention	Pay attention to surroundings	Claim
25-Aug	Motor vehicle accident	Multiple	Non-preventable	Normal duties	Normal duties	Act of another	Evasive actions taken to lessen the severity of injury	Claim
25-Aug	Training	Multiple	Defensive Tactics	Normal duties	Normal duties	None	No safety recommendations	IO
26-Aug	Struck by/against	Foreign object	Metal went behind safety glasses	Normal duties	None	None	Employee was wearing proper PPE	IO
27-Aug	Allergic reaction	Multiple	Hepatitis B vaccine	Normal duties	None	Personal sensitivity	No safety recommendations	Claim
27-Aug	Motor vehicle accident	Multiple	Non-preventable	Normal duties	Normal duties	Act of another	No safety recommendations	Claim

CLAIMS	20
INCIDENTS	13
TOTAL	33

**WORK COMP
CLAIMS HISTORY**

AS OF: 8/31/2015

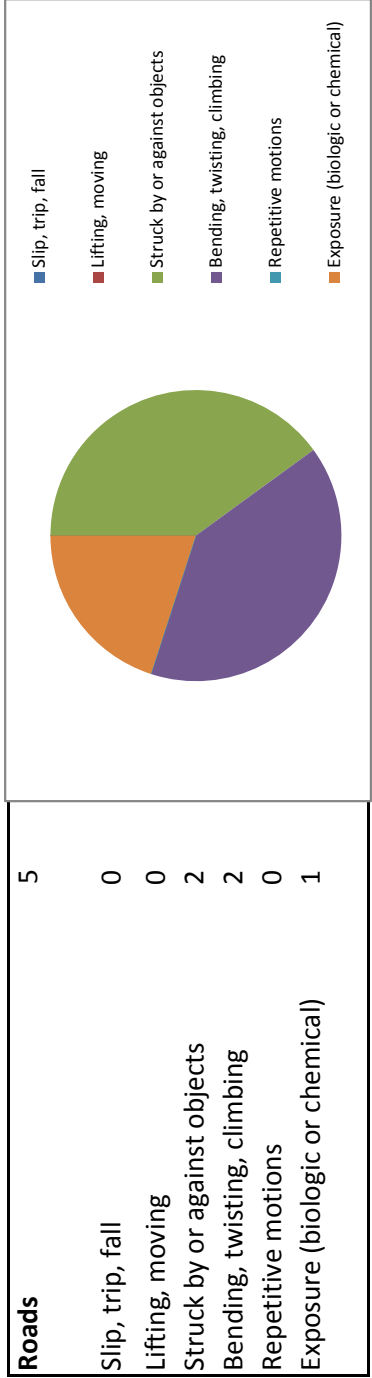
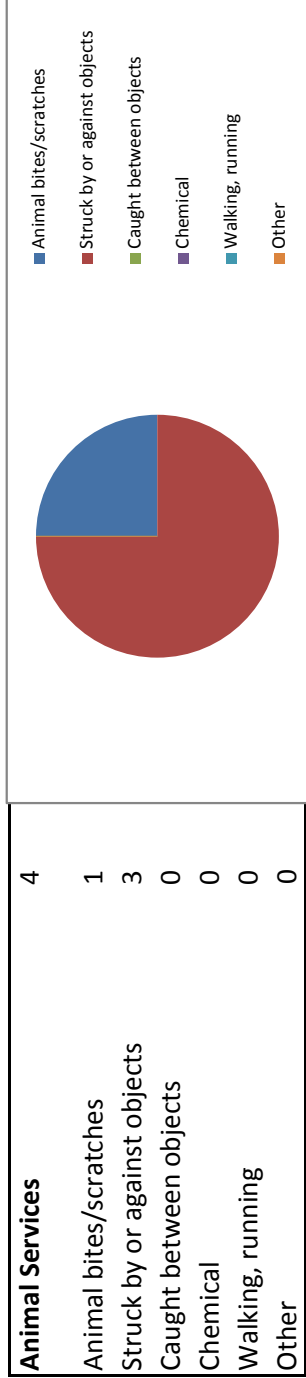
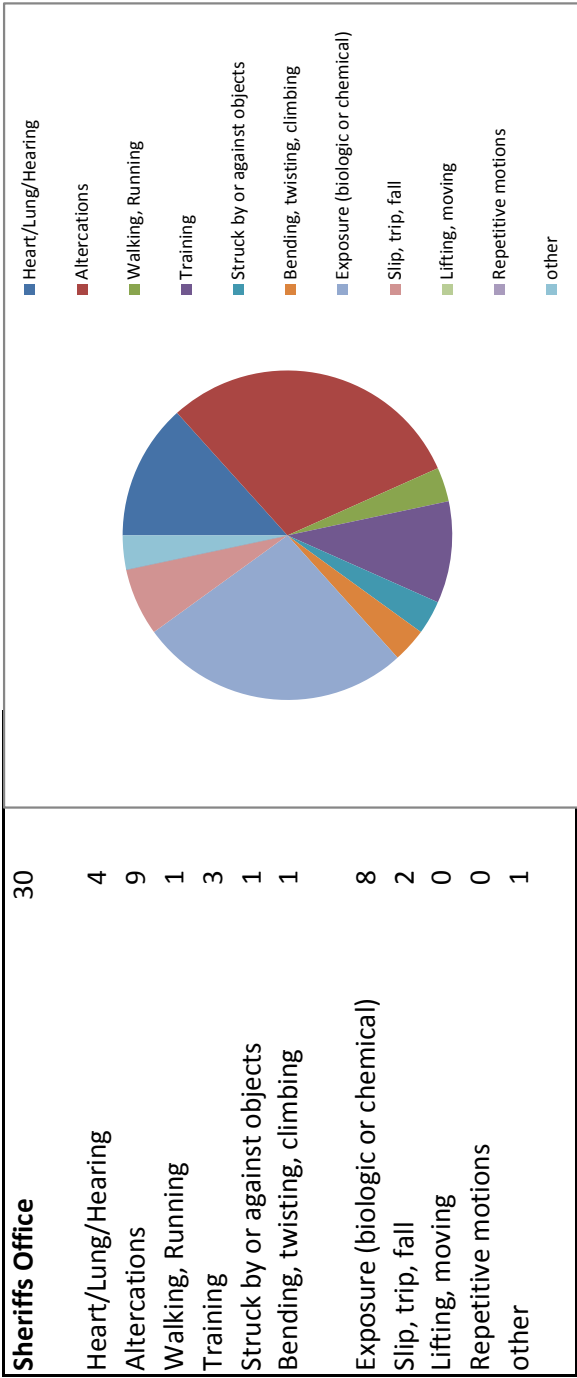
FY	CLAIMS	PAID	RESERVE	THIRD PARTY RECOVER Y	CARRIER REIMBUR SED	NET INCURRED	AVG COST / CLAIM (INCURRED)	ACTIVE OPEN CLAIMS	LONG TERM OPEN CLAIMS
82-99	2179	13,335,208	2,390,816	0	338,028	15,387,996	7,062		12
2000	191	328,083	0	0	0	328,083	1,718		
2001	156	934,268	625,795	0	0	1,560,063	10,000		1
2002	197	1,272,348	750,200	0	0	2,022,548	10,267		2
2003	190	1,895,014	1,163,590	185,512	0	2,873,092	15,122		4
2004	219	1,801,379	1,365,374	2,375	0	3,164,378	14,449		2
2005	267	1,725,394	262,856	168,730	0	1,819,520	6,815	1	2
2006	207	1,055,822	158,797	87,718	0	1,126,901	5,444		3
2007	243	925,455	29,064	10,227	0	944,292	3,886		1
2008	186	714,641	38,119	82,210	0	670,550	3,605	1	1
2009	204	996,861	137,935	24,170	0	1,110,626	5,444		2
2010	201	2,239,958	1,154,346	440	0	3,393,864	16,885	1	4
2011	217	1,897,041	385,010	5,786	0	2,276,265	10,490	1	6
2012	231	1,837,229	1,207,150	4,168	0	3,040,211	13,161		4
2013	218	1,614,391	952,064	42,289	0	2,524,166	11,579		5
2014	206	1,139,803	320,009	19,547	0	1,440,265	6,992	10	3
2015	192	725,958	2,825,781	4,961	0	3,546,778	18,473	43	2
2016	23	5,680	118,598	0	0	124,278	5,403	23	
TOTALS	5,527	34,444,533	13,885,504	638,133	338,028	47,353,876	8,568	80	54
								TOTAL OPEN:	134

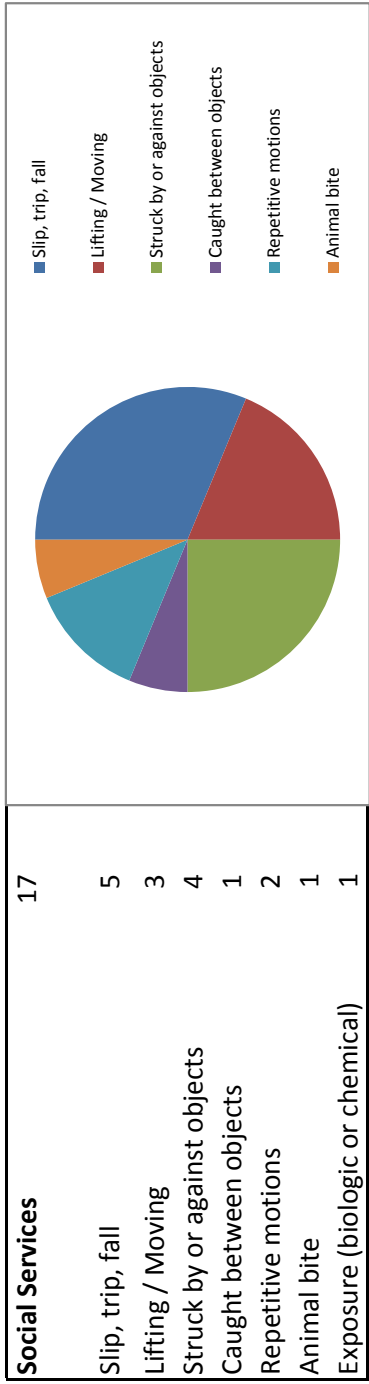
NOTE: FINANCIAL TRANSACTIONS ARE ATTACHED TO THE DATE OF INJURY - NOT TO THE DATE PAYMENT IS MADE

DEPARTMENT BREAKDOWN AS OF 8-31-15

FY16 7-1-15 thru 8-31-15

DEPARTMENT	CLAIMS	INCIDENTS	TOTAL FOR DEPT
Alternative Sentencing			0
Animal Services	1	3	4
Assessors			0
Building & Safety	1		1
Crime Lab			0
CSD - Other			0
District Attorneys			0
District Court	3		3
Equipment Services	1		1
Health		2	2
Juvenile Services	3	1	4
Libraries		1	1
Managers Office		1	1
Medical Examiner			0
Parks		1	1
Public Administrator			0
Public Defender			0
Recorders Office			0
Registrar of Voters			0
Roads	2	3	5
Sheriffs Office	20	10	30
Social Services	1		1
Sparks Justice Court			0
Technology Services		1	1
Treasurers			0
Water			0
TOTALS	32	23	55





FY COMPARISON
as of 8-31-15

	FY 13			
	CLAIMS	IR'S	TOTAL	DENIED
JULY	19	9	28	7
AUGUST	27	12	39	3
SEPT	17	9	26	1
OCT	20	5	25	2
NOV	17	13	30	3
DEC	19	8	27	0
JAN	17	7	24	1
FEB	15	5	20	2
MAR	18	11	29	2
APR	21	5	26	3
MAY	12	6	18	3
JUN	16	8	24	0
	218	98	316	27

	FY14			
	CLAIMS	IR'S	TOTAL	DENIED
	17	19	36	2
	16	5	21	3
	18	8	26	6
	21	11	32	4
	17	9	26	1
	14	5	19	0
	27	10	37	3
	11	12	23	3
	15	12	27	2
	19	5	24	5
	18	8	26	4
	13	8	21	0
	206	112	318	33

	FY15			
	CLAIMS	IR'S	TOTAL	DENIED
	17	6	23	2
	10	12	22	3
	19	15	34	2
	22	7	29	2
	12	11	23	2
	14	10	24	2
	16	8	24	4
	18	6	24	2
	22	8	30	0
	15	7	22	5
	16	9	25	3
	10	10	20	1
	191	109	300	28

	FY16			
	CLAIMS	IR'S	TOTAL	DENIED
JULY	12	10	22	
AUGUST	20	13	33	
SEPT				
OCT				
NOV				
DEC				
JAN				
FEB				
MAR				
APR				
MAY				
JUN				
	32	23	55	0