

**Washoe County** 

# Discover UMR's flexible solutions

United Healthcare



#### **UMR – UnitedHealthcare's TPA**



#### **UNITED HEALTH GROUP®**

#### **UnitedHealthcare®**

Health benefits

# Employer & Individual

**UMR** 

National Accounts Key Accounts UnitedHealthOne<sup>SM</sup> Specialty Benefits

# Community & State

Medicaid management Government-sponsored

health care benefit services

# Medicare & Retirement

Medicare management Senior insurance solutions Long-term care plans

**Global** 

#### **Optum**

Health services

#### **OptumHealth™**

Care solutions
Behavioral solutions
Financial services

#### **Optum Rx™**

Pharmacy benefit management Consumer health products

#### **OptumInsight**<sup>™</sup>

Data and information services
Technology services and
consulting

- + 5.8M Members
- 3.5K Customers
- + 5.5K Employees
- + 95% retention rate





# Local Advocacy Teams to help navigate health care





#### With one Local Team provides:

**TAILORED** Plan management support, to support your plan and networks needs

**FLEXIBILITY** to partner with your other vendors to support eligibility feeds

**UNMATCHED** integrated solution that drives low total cost of care in Nevada and nationally

**EXPERIENCE** of having the honor of serving Nevada residents for over 30 years



Member help when and how they need it



On-site Case Management



Reporting and Analytics



One ID Card for all Benefits



Access health information (tools & videos)





### **Network Stability and Clinical Advocacy**



Best in class, fully integrated solutions yielding a total cost and quality of care advantage







#### **Network Stability**



#### **UnitedHealthcare provides:**



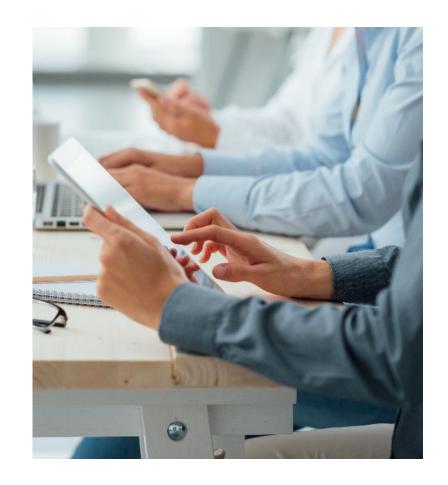
### Proven contracting approach and strategy to maintain network stability

- Multi-year agreements in place
- Local network team supports client specific initiatives
- Expanded access through our national network
- Access to all facilities



# Innovative payment models to reward quality and cost efficiency

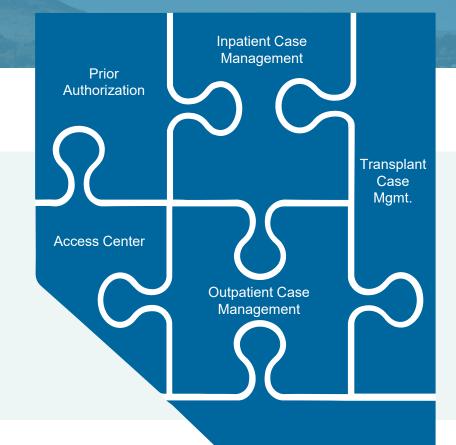
- Performance-based, rates based on improvement in quality and cost efficiency
- Centers of Excellence, bundled/episodic payments
- Accountable care organizations, population health management





#### **Clinical Solutions**





Total Population Health





