

# COMMUNITY UPDATE

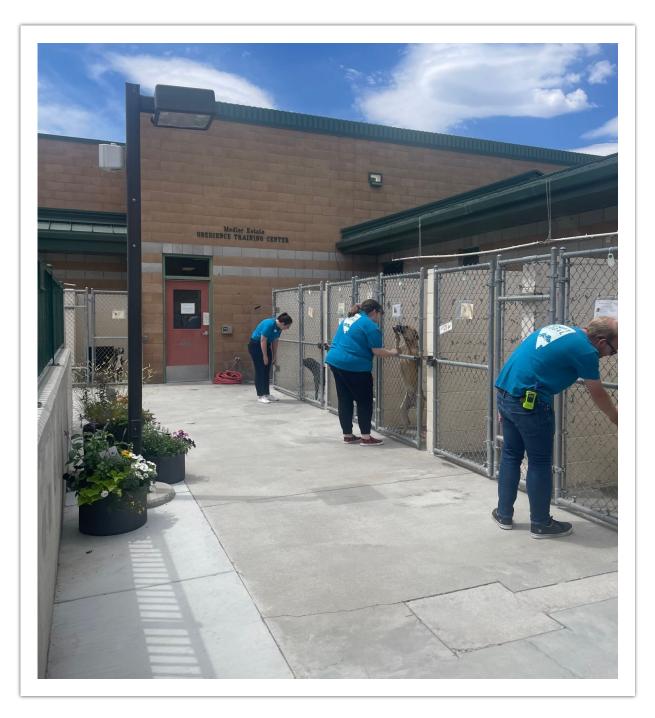
August 07, 2023

#### Who is Nevada Humane Society

- Founded in 1932.
- Surrender facility for Washoe County residents.
- Surrender facility for Carson City.
- Do more than Adoptions!
- Pet Pantry
- Foster
- Full service Veterinary Clinic

#### Removing Barriers to Adoptions

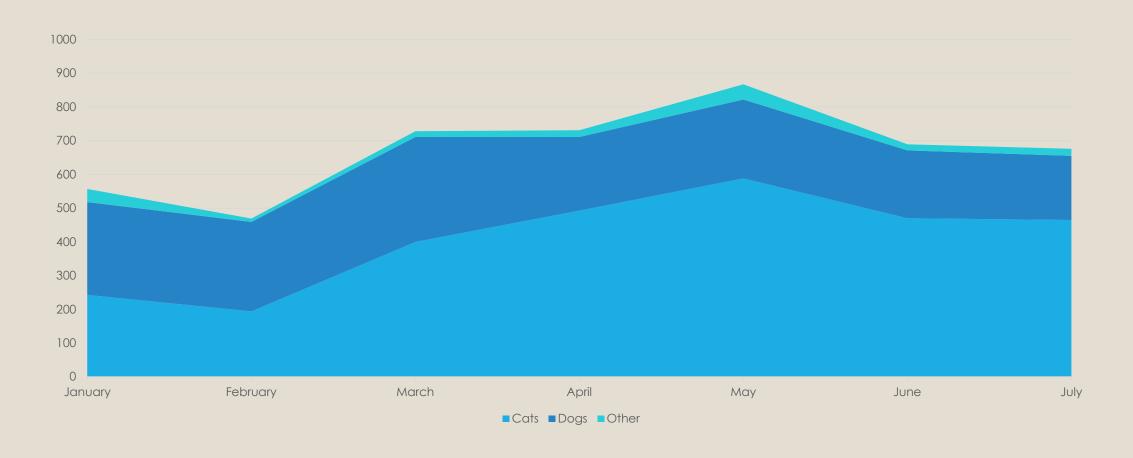
- Increasing the adoption hours by 17%.
  - That's over one extra day's worth of adoptions per week.
- Move from an adoption application to an adoption questionnaire.
  - Removed unneeded questions and focus on matching the adopters.
- Introduced Adopter's Welcome to all staff.
  - Key training already completed.
  - Integrated into onboarding for all staff.
- Reopened the dog adoption kennels to the public.



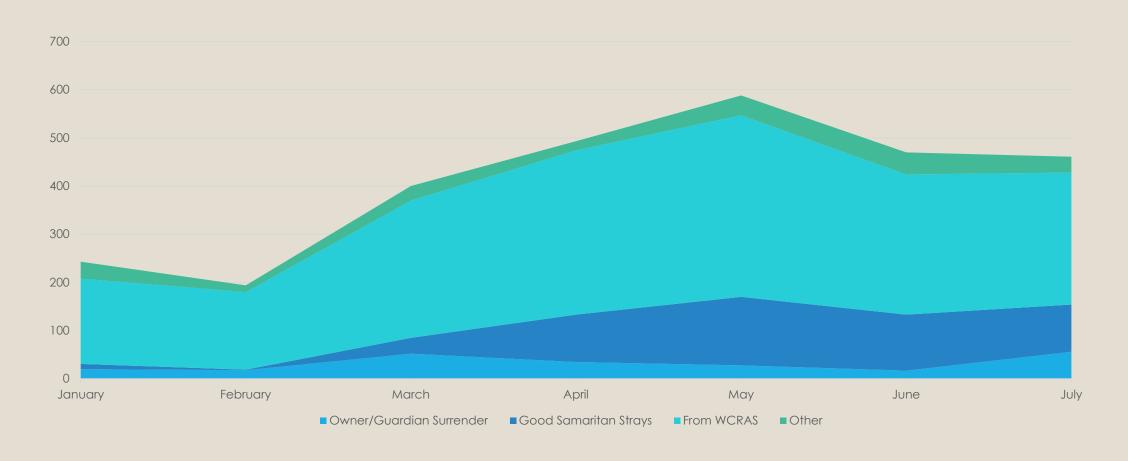
## Adoption Kennels Open!

- Available to the public every day from 11 am to 6:30 pm.
- Two adoption floors are open to the public right now, two more will be coming soon!
- A reminder, our Carson kennels have been open to the public since early this year.

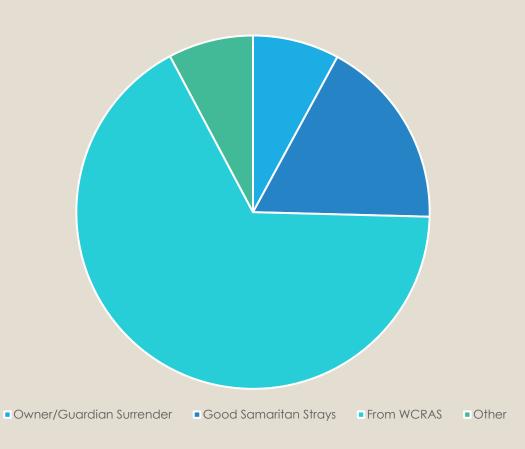
# 2023 All Intakes (Reno)



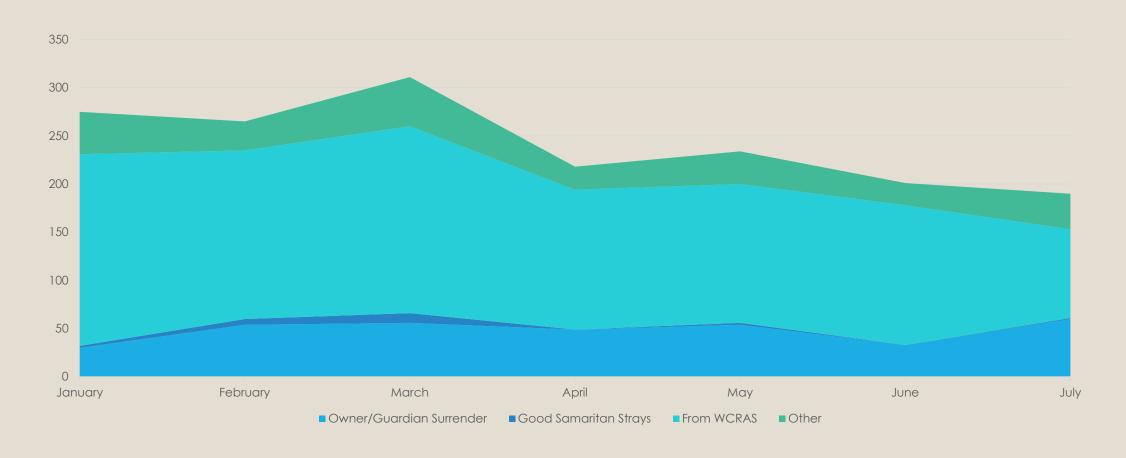
#### 2023 Cat Intakes (Reno)



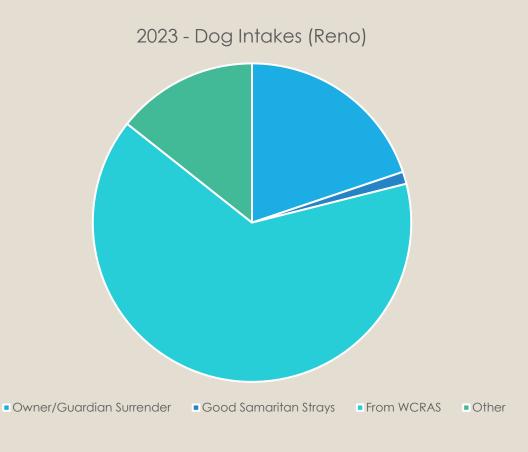
#### 2023 Cat Intakes (Reno)



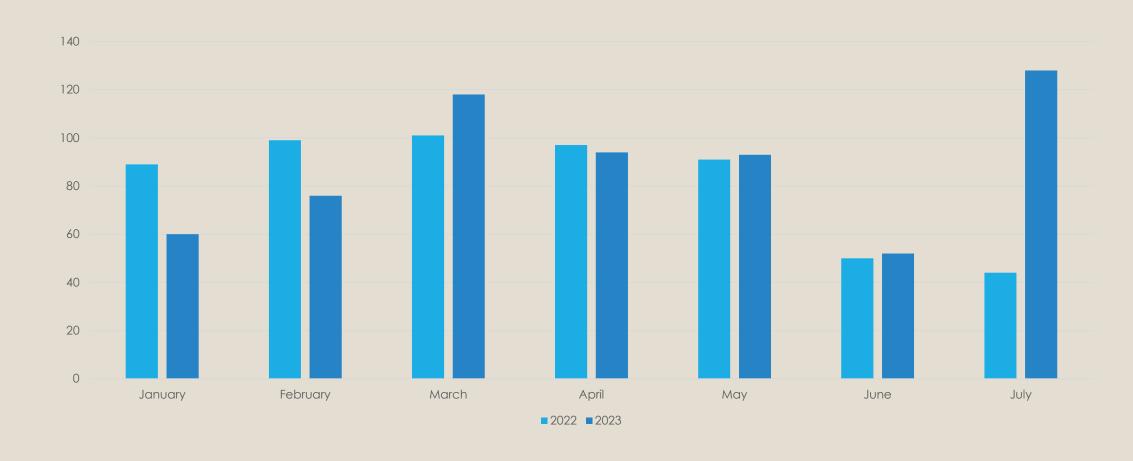
# 2023 Dog Intakes (Reno)



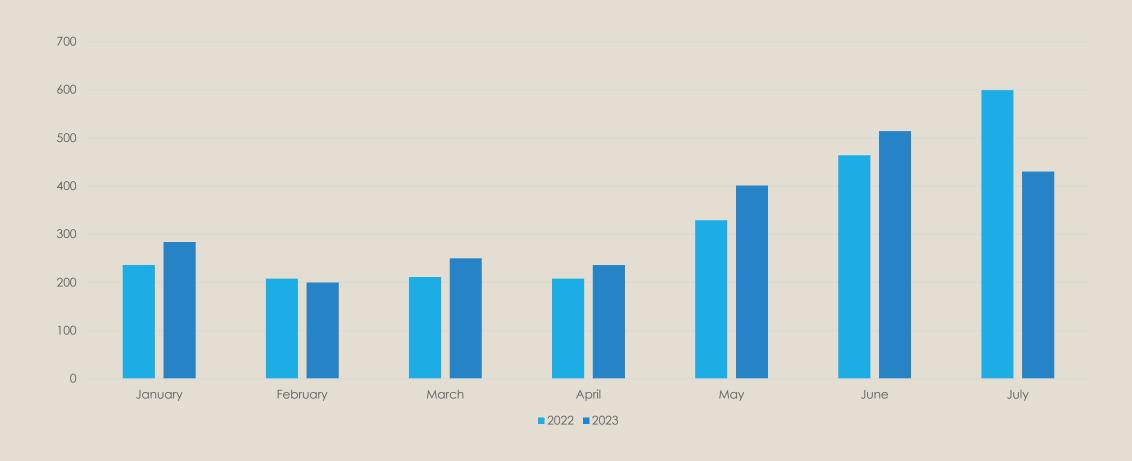
### 2023 Dog Intakes (Reno)



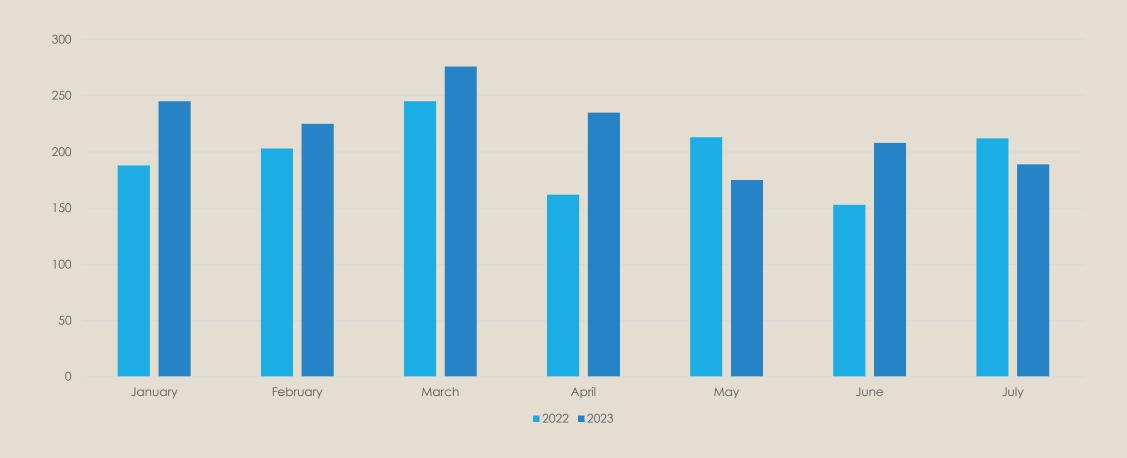
#### Owner/Guardian Surrenders (Reno)



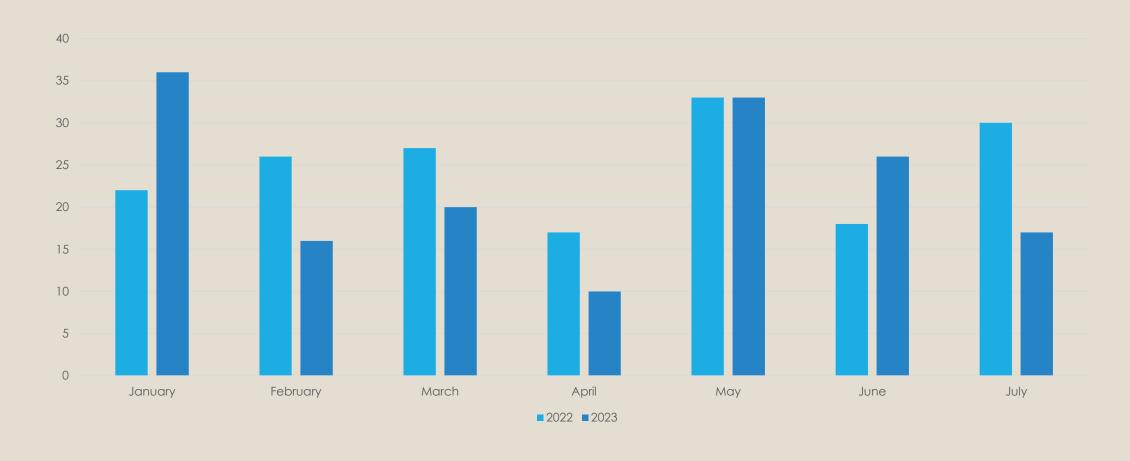
### Adoptions – Cats (Reno)



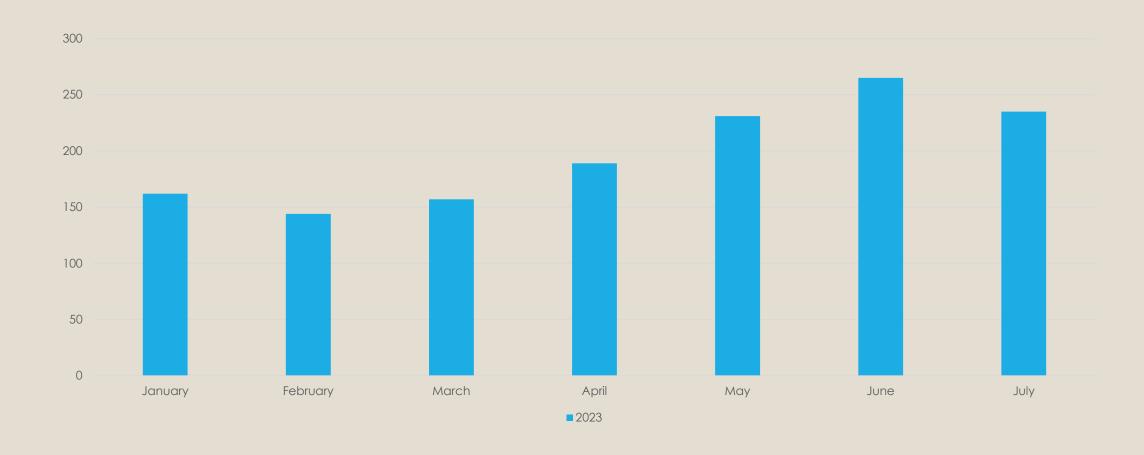
## Adoptions – Dogs (Reno)



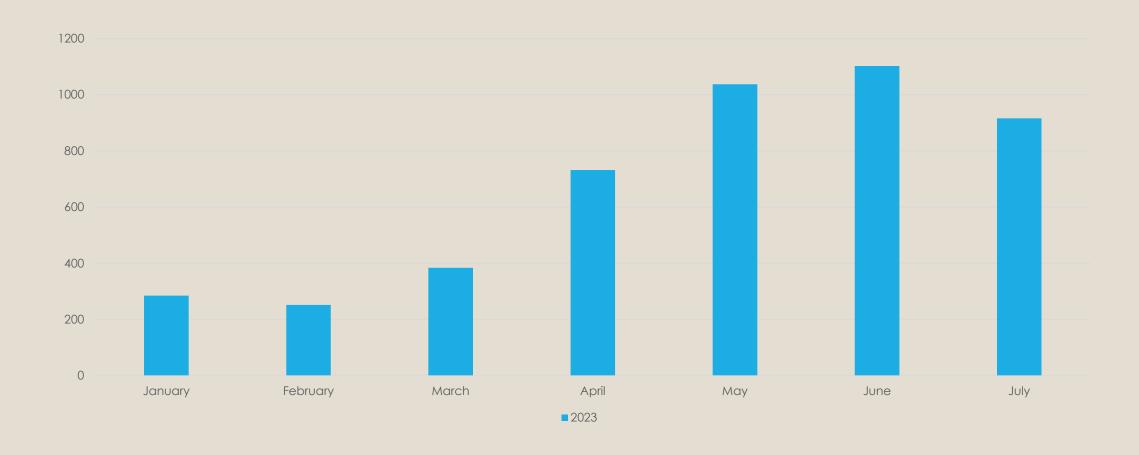
### Adoptions – Smalls (Reno)



#### Active Foster Parents - Reno



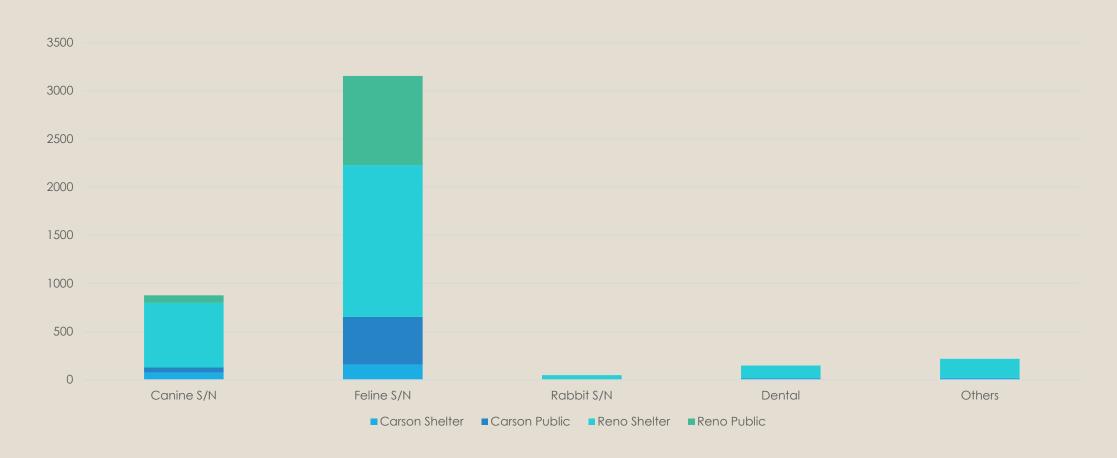
#### Foster Animals - Reno



#### Veterinary Clinic Services

- 3 Full Time Veterinarians, with one more starting soon!
- 24 Medical Staff.
- Surgeries for both Reno and Carson 5 days a week.
- Shelter Medicine support 7 days a week at both campuses.

## Veterinary Clinic Services (YTD)



#### Progress on 90 Day Action Plan

- Adopter's Welcome rolled out to staff
- Fear Free Certification programs rolled out to staff
- Cleaning protocols and procedures updated to support Rescue cleaning product
- Puzzle feeders or enrichment feeding for afternoons
- Daily population wellness rounds with medical and behavior measurements
- Daily pathway planning, with weekly multi-departmental meetings to provide resources to the animals in need.
- Reorganization and restructuring to align staff to our purpose.
- Small animals moved to public areas, with zones for different species.
- Housing improvements to support the 5 Freedoms.



# THANK YOU!

Caring for pets, finding them homes, and saving lives since 1932.