



REGIONAL
ANIMAL SERVICES

Washoe County Regional Animal Services

December
2018

Getting to Know Us: Officer Tyler LaFiner



Tyler has trained dogs for 23 years. He is a certified training and behavior specialist and was a member of the Tri-Tronics pro team. He has taught classes and coached individuals in multiple dog sports including Retriever Training, Competitive Obedience, Agility, Detection, Schutzhund, French Ring; as well as assisting people to be better dog owners by opening lines of communication between them and their dogs. He has been a part of our team as an Animal Control Officer for 2 years now. Tyler enjoys reading, painting with water colors, watching MMA, listening to podcasts, looking at stars and watching movies. He is also a father to a 3 year old, and celebrated his 5th wedding anniversary this year. He goes to Vegas every July to remind them that Northern Nevada is the best Nevada.

A Letter of Recognition:

A very special THANK YOU and KUDOS to Washoe County Regional Animal Services (WCRAS). On 9/13, while visiting a friend at Renown South Meadows Hospital, we witnessed a touching scene on the other side of the room. The male patient was in extreme distress, not only from his illness, but because he was so worried about the dog he had to leave alone at home.



The man recently moved to Reno, with his aging dog, and bought a home here. With no friends or family in the area, he was suddenly rushed to the hospital and had no time to make arrangements for his aging dog. Seeing his distress, the hospital staff called WCRAS, who went to the home, gave the dog water and food. The WCRAS officer then came to the hospital and asked the patient if he would give them permission to take the dog to the shelter so they could care for it until the owner was home and well. The officer then came back a second time to ask for permission to give the dog pain medicine for the dog's arthritic hips. As you can imagine, the patient (dog's owner) was overwhelmed by this kindness from strangers. The cherished dog is his only companion.

While we witnessed this scene from the other side of the hospital room, we, too, were overwhelmed by the kindness and compassion of WCRAS staff and everyone had tears. It really is a wonderful world and Reno is full of good people.

Jo Anne Conley
Reno NV



Did you know? Washoe311 is the centralized customer service center for Washoe County

Washoe311 is a central hub for Washoe County residents to access a variety of Washoe County services and report concerns. Residents may request information on a variety of our services including: special event information, reporting stray animals, graffiti, road damage, inquiring about utility services, building permits, trash collection and so much more. The Washoe311 service center provides excellence in customer service by responding to inquiries by phone or email for a multitude of requests, 24/7 including holidays. Simply dial 3-1-1 from any phone or send an email to washoe311@washoecounty.us to access the help you need!



6 Tips for a Safe Christmas

1. **Check tags!** Whether you're hosting guests or traveling, check that your pet is wearing a collar and tag with your current contact information.
2. **Update microchips!** Update your pet's microchip information. If your pet isn't microchipped, we do free microchipping at our facility Monday through Friday 10:00am to 4:00pm for pets residing in Washoe County.
3. **Make arrangements:** If you're leaving town without your pet; use a good pet sitter or boarding facility. Don't leave pets home alone for days—water bowls can spill and accidents can happen.
4. **Talk to guests:** Explain to your guests to be careful at the door. If your pet is a door dasher, keep him in another room while guests are coming in and out.
5. **Keep moving!** Make sure your pets get their regular exercise and playtime whether with you or a pet sitter.
6. **Supervise kids:** Supervise all interactions between pets and kids for everyone's safety.

Upcoming Events:

Tuesday December 18th: Free Pet Food for Seniors (**must be 60+ with NV ID**)

Senior Center at 1155 9th St. between 8am-10am (or until supplies run out)

There will **NOT** be a vaccine clinic on the first Tuesday in January

Tuesday January 15th: Free Pet Food for Seniors (**must be 60+ with NV ID**)

Senior Center at 1155 9th St. between 8am-10am (or until supplies run out)

Let it snow