

E-Payment Implementation Team

March 2014





E-Payment Implementation Team Services Washoe County Treasurer's Office - Lead

Technology Services

E-Payment Projects

Security Awareness **Credit Card Guidelines**











TECHNOLOGY SERVICES



E-Payment Implementation Team

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Frances Finch (Treasurer's Office) – Lead

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E-Payment service delivery option for the County is more important than ever before











Mission:

Implement convenient payment methods for county departments to provide a better overall service experience for our customers in a way that is efficient, cost effective and secure.











What

is included in the

E-Payment

Project







Benefits

Utilize E-Payment Team as part of

- Experience
- Knowledge
- Collaboration
- Free process review
- Implementation assistance





Security Awareness







Credit Card Fraud Statistics Statistics	Data
Percent of Americans who have been victims of credit card fraud	10 %
Percent of Americans who have been victims of debit or ATM card fraud	7 %
Median amount reported on credit card fraud	\$399
Percent of all financial fraud related to credit cards	40 %
Total amount of credit card fraud worldwide	\$5.55 Billion

States With The Highest Rates of Credit Card Fraud (Rate per 100,000)	Rate
Nevada	412.9
Colorado	412.4
New Hampshire	387.2
Maryland	393.6
Oregon	291.7
Alaska	377.7
Washington	376.1







What is PCI Compliance?









Guidelines

Credit Card Security





Credit Card Guidelines

Working Group





TECHNOLOGY SERVICES Washoe County





