

On-line Screening Registration Frequently Asked Questions

How do register for a screening? Click on the “Name” option located in the Screening search page for a specific screening event. The Screening Search Results displays a summary of all screenings that meet the specific criteria that you requested. Each screening name is a link which, when clicked, leads to the Screening Details page. To register for the screening, first click the time and date you would like to register for and then and click the “Register for Screening” button.

Existing users will use their username and password from last year. If you do not remember your username and/or password, please click on the “log-in/log-out” option located in the Services Directory menu, then click “Request Username and Password” at the bottom of the page. Enter your email address, and click “Request Reminder”. Your username and password will be emailed.

New users will be required to set-up an account to confirm the registration by clicking “Request a Username and Password”. Once logged-in you will be registered for the screening and have the option to either print or email your confirmation.

I can’t remember my username and/or password? Click on the “log-in/log-out” option located in the Services Directory menu, then click “Request Username and Password” at the bottom of the page. Enter your email address, and click “Request Reminder”. Your username and password will be emailed.

How do I register a family member for a screening? Click “My Information” option located in the Services Directory menu and enter your username and password. Enter the first and last name of the family member you would like to register and click the “add” button. Then click the “Screening” option located under the “Services Directory” menu to register. Repeat these steps to add more family members.

How do I set-up an account? Click the “Log in/Log out” option located in the Services Directory menu, and then click the “Request a Username and Password” link. Enter the following information: First Name, Last Name, Desired Username, Desired Password, Confirm Password and E-mail Address.

How do I cancel or change a reservation? Please call the Hometown Health Hotline at 982-5757 or 888-324-3243.