



September 8, 2011

**Washoe County  
Department of  
Water Resources**  
4930 Energy Way  
Reno, NV 89502-4106  
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Property Owner of:

According to Washoe County Department of Water Resources (DWR) records, your property is located within the Mt. Rose-Galena Fan Domestic Well Mitigation Program Area and fits certain criteria that suggest it may now have or may previously have had a domestic well. If so, you may be eligible for benefits under the Mt. Rose-Galena Fan Domestic Well Mitigation Program.

This packet provides a brief introduction to the Program, helps you assess whether you may be eligible for Program benefits, provides a Program application, and informs you where additional information can be found.

The Mt. Rose-Galena Fan Domestic Well Mitigation Program was established to reimburse property owners for certain expenses related to a failed domestic well as a result of unreasonable adverse effects of municipal groundwater pumping in the Program area. Owners of qualifying properties may be eligible for benefits under one of the following Program categories:

- Properties with domestic wells where community water service is not now and is not expected to be available in the future may be eligible for reimbursement of certain past well deepening expenses.
- Properties with domestic wells where community water service is not now and is not expected to be available in the future may be eligible for a recordable mitigation agreement for compensation of certain future well deepening expenses.
- Properties where the availability of community water system facilities will result in the conversion of a domestic well to the community water system may be eligible for waiver of the connection fees, line extension fee, meter pit and service lateral construction fee, and the meter set fee which includes meter, automated meter reading device and installation costs.
- Properties where the availability of community water system facilities have already resulted in the conversion of a domestic well to the community water system may be eligible for reimbursement of the connection fees, line extension fee, meter pit and service lateral construction fee, and the meter set fee which includes meter, automated meter reading device and installation costs.

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- Properties where a domestic well owner deepened his/her well in advance of the installation of community water system facilities may be eligible to receive a recordable mitigation agreement for a “zero cost” connection to water system infrastructure in the public right of way which includes waiver of the connection fees, line extension fee, meter pit and service lateral construction fee, and the meter set fee which includes meter, automated meter reading device and installation costs.
- Property owners who have either already connected to a municipal water system or have already deepened their domestic well before July 1, 2011 and who believe the circumstances related to their individual situation does not place them clearly into one of the categories described above may request their claim be reviewed by DWR staff.

Only the legal property owner at the time of a well deepening or connection to the public water system is eligible for reimbursement of drilling expenses or reimbursement of connection fees and other costs previously paid to DWR.

Any prior mitigation provided to a property owner by Washoe County and/or the South Truckee Meadows General Improvement District for on-site costs will be subtracted from reimbursement to the property owner. Property owners who received prior mitigation in excess of the total cost of connection to the water system will not be required to reimburse DWR. Reimbursements shall not include interest.

To apply for the Mt. Rose-Galena Fan Domestic Well Mitigation Program, please complete the enclosed Application and return to DWR in the self-addressed, postage paid, envelop provided. The information you provide on the application will help us better understand your property’s specific circumstances and determine if you are eligible for Program benefits. Submittal of a completed application is required to initiate a mitigation Program claim.

It may take DWR several months to review and process Program applications. The DWR will confirm receipt of your application and provide you with an expected date of determination of eligibility. More information regarding the mitigation Program can be found on the DWR webpage at <http://www.co.washoe.nv.us/water/swtmgroundwater>.

***We strongly encourage you to apply for the Mt. Rose-Galena Fan Domestic Well Mitigation Program, even if you are unsure your parcel is eligible. This letter informing you of the Program does not guarantee, create a legal right, entitlement or interest in or to any Program reimbursement, benefit or credit.***

If you have any questions about the Program or need to discuss your application, please contact John Cella, Department of Water Resources Engineering Technician at (775) 954-4656 or via email at: [Wellmitigation@washoecounty.us](mailto:Wellmitigation@washoecounty.us)