

## Re: Testimony regarding duplicate street names in same jurisdiction



skrochs

To Orvald, Julie M



Wed 7/28

 Follow up. Start by Wednesday, July 28, 2021. Due by Wednesday, July 28, 2021.

**[NOTICE: This message originated outside of Washoe County -- DO NOT CLICK on links or open attachments unless you are sure the content is safe.]**

Good afternoon,

I am happy to share my expertise: the more duplicate street names that we have in the Reno/Washoe County area, the higher likelihood that first responders will be sent to the incorrect location. Because there are several crucial points that locations can be given/recorded incorrectly, the increase in human error is exponential. For example, when a citizen calls 9-1-1, they are asked the location of the emergency. If the citizen is not aware that there are duplicate streets, they may not be able to clarify to the emergency dispatcher which location they are actually at (this is the first crucial point where human error may intervene). Secondly, the dispatcher then has to choose the correct street out of a list of possible duplicates (another opportunity for human error to intervene). Third, the emergency responders (EMS, Fire, Police) have to drive to the correct street. With duplicate streets, even if points one and two are correctly completed, responders then may have to take the time to look up which street they need to drive to, or inadvertently drive to the incorrect street out of habit; both scenarios could cause a potential life altering delay in response. It is my expert recommendation that you please reject this request to rename a major street.

Thank you!

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**From:** [Aaron Abbott](#)  
**To:** [Program, EMS](#)  
**Cc:** [Adam Heinz](#); [Nomura, Zebulon](#); [Kammann, Joseph R](#); [Sullivan, Jeffrey](#); [noland](#); [Way, Dale](#); [Lawson, Jacqueline](#); [Esp, Andrea](#); [Orvald, Julie M](#)  
**Subject:** Re: FW: Testimony regarding duplicate street names in same jurisdiction  
**Date:** Wednesday, August 4, 2021 1:55:56 PM  
**Attachments:** [image001.png](#)

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Hello Julie,

I remember a while back (15 years?) when the Southbound 395 off ramp Del Monte was just north of the Da Monte and 395 Southbound exit. It caused major confusion with 911 callers not knowing what off-ramp they were on when dialing 911. Also, the verbiage over the radio often was often misheard and caused routing issues during emergency responses. It was a major help when the Del Monte exit name was changed to Neil. I would advise against any street names that sound too similar in the same area/proximity, regardless of actual jurisdictional boundaries.

-Aaron

**From:** [Burt, Camille R - Las Vegas, NV](#)  
**To:** [Orvald, Julie M](#)  
**Subject:** RE: [EXTERNAL] RE: Testimony regarding duplicate street names in same jurisdiction  
**Date:** Monday, August 9, 2021 1:48:48 PM

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Good Afternoon Julie,

Sorry I didn't get back with you sooner.

We at the United States Postal Service would like to object to the name change. When you have the same name of a street with different suffix's, not only does the machines sometime have trouble with it, but corresponds lots of the time will put wrong suffix's on customers mail. And then the mail is delayed. And then what makes it worse in this case is that it is our understanding that both of the streets would be in the same hundred block range. This makes it that much worse. Also what can make it bad is if it is also in the same zip code. I don't know if this is the case or not.

It is also our understanding that with only the suffix change it can sometimes cause confusion in a 911 emergency if the customer mixes up the suffix.

### **VIII. Addressing Guidelines DM-940-89-03**

#### **A. City-Style Addressing**

1. The logical/grammatical order of address elements is: street number, pre-directional, primary street name, suffix, post-directional, and secondary number, if any

(e.g., 100 W MAIN ST SE APT 201).

2. Official street numbers should proceed from a logical point of origin and should be in proper numerical sequence in relation to other lots with frontage on the same street.

3. Assign odd numbers to properties on one side of the street and even numbers to properties on the other side of the street.

Numbers should provide sufficient flexibility to accommodate the maximum density permitted by zoning regulations.

4. Each street should have one correct name. Avoid the use of directionals or suffixes to distinguish separate, noncontinuous streets

(e.g., PALM CT, PALM AVE, PALM ST, N PALM CT).

Let me know if you need any additional information.  
Thank you for reaching out to us about our concerns.

Camille Burt

AMS Tech Nevada Utah District