

Community Services

MEET WITH US ON YOUR TIMEFRAME



COMMUNITY
SERVICES DEPARTMENT

Washoe County teams from utilities, parks, building, planning, and engineering new appointment services.

Speak to Washoe County Professional

New Option for In-Person, Virtual or Phone Appointments



Completing tasks or doing research online is very convenient; however, sometimes it is more efficient to collaboratively problem solve with the real-time guidance of a professional.

At Washoe County Community Services Department, appointments with professional team members are available from five of our most requested services: utility, regional parks, building, planning, and engineering. These **one-on-one** appointments are scheduled at your convenience.

Appointments with professional team members are **easily scheduled online** or by calling Washoe311 at 3-1-1 or (775) 328-2003. Appointments are **in-person, virtual or by phone**. This allows our customers to schedule around their priorities and preferences.

Appointments are offered to honor your time as well as to support a CSD standard of delivering high level, quality service. The option to schedule an appointment in advance is in addition to our current services. Our teams at the 9th Street location are available Monday through Friday between 8 a.m. to 4 p.m.

Learn more about our services online at www.washoecounty.gov/csd.

Utility Billing Expert Team

Trouble shoot billing questions.

Email: utility@washoecounty.gov

Call: 775-954-4601

Schedule An Appointment

Building Expert of the Day

Do I need a building permit? What type of permit is required? How do I submit for a building plan?

Email: building@washoecounty.gov

Call: 775-328-2020

Schedule An Appointment

Planning Expert of the Day

Is it legal to build a secondary home, what are the setback requirements.

Email: planning@washoecounty.gov

Call: 775-328-6100

Schedule An Appointment

Regional Parks Experts

Reserve a park, learn more about parks rules and options for events, get tricks on hosting events at our parks.

Email: reserveparks@washoecounty.gov

Call: 775-823-6501

Schedule An Appointment

Technical Expert of the Day (Engineering)

Is this a legal access, is my property within a flood zone, do I need additional traffic calming?

Email: engineering@washoecounty.gov

Call: 775-328-2040

Schedule An Appointment

General County Information

Need more information or a place to start?

Washoe County 3-1-1

(775) 328-2003

Washoe311@washoecounty.gov

Washoe County Community Services Department
www.washoecounty.gov/csd